



**Technical
Customer Advisory Committee**

AGENDA

Members

Elias Archuleta
Mark Begay
John Fleck
Brian Freeman
Kerry J. Howe

Donald T. Lopez
Anjali Mulchandani
Jill Peterson
Mario Nuño-Whelan

Public participation for this meeting will be via WebEx video conference. To request login information for this meeting or to submit public comment, contact Jordan Salas at jsalas@abcwua.org or 505-289-3100. Requests for login information and public comment must be submitted before 2:00 PM the date of the meeting.

Thursday, September 4, 2025

4:00 PM

**1441 Mission Ave NE
Conference Room 204**

1. Call to Order
2. Approval of Agenda
3. Approval of August 7, 2025, Action Summary
4. Public Comment
5. Water Modeling
6. Source Water Protection
7. Water Report
8. Other Business
9. Adjournment

NOTICE TO PERSONS WITH DISABILITIES: If you have a disability and require special assistance to participate in this meeting, please contact the Water Utility Authority Office, Suite 5012, Albuquerque/Bernalillo County Government Center, phone 289-3100, as soon as possible prior to the meeting date.



Water Model Program Overview

**Presented by ABCWUA Model Manager
Kelli Berman**

Agenda

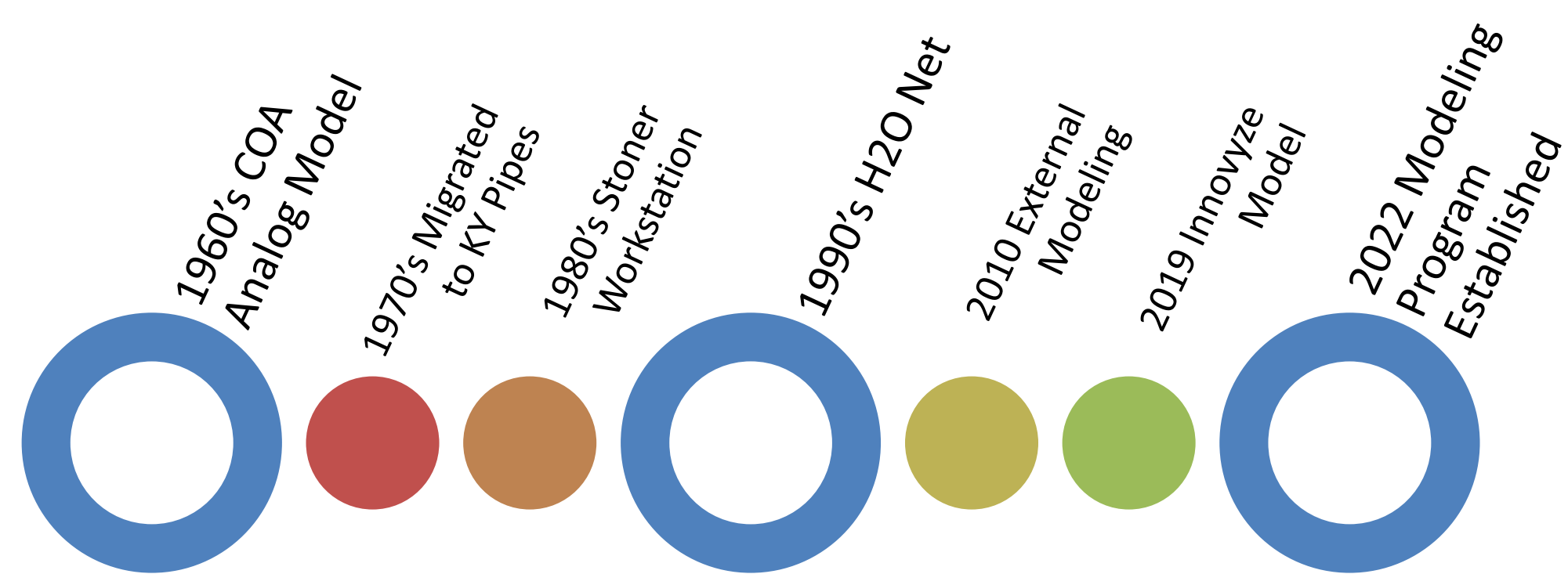
- Model History
- Internal Projects
- External Projects
- Future Modeling Program Goals

The Purpose of the Modeling Group: Provide a centralized model and assist with developing design constraints and standard operating procedures to help users in providing consistent modeling results

Systems Modeled: Water, Reuse, Sewer



Model History

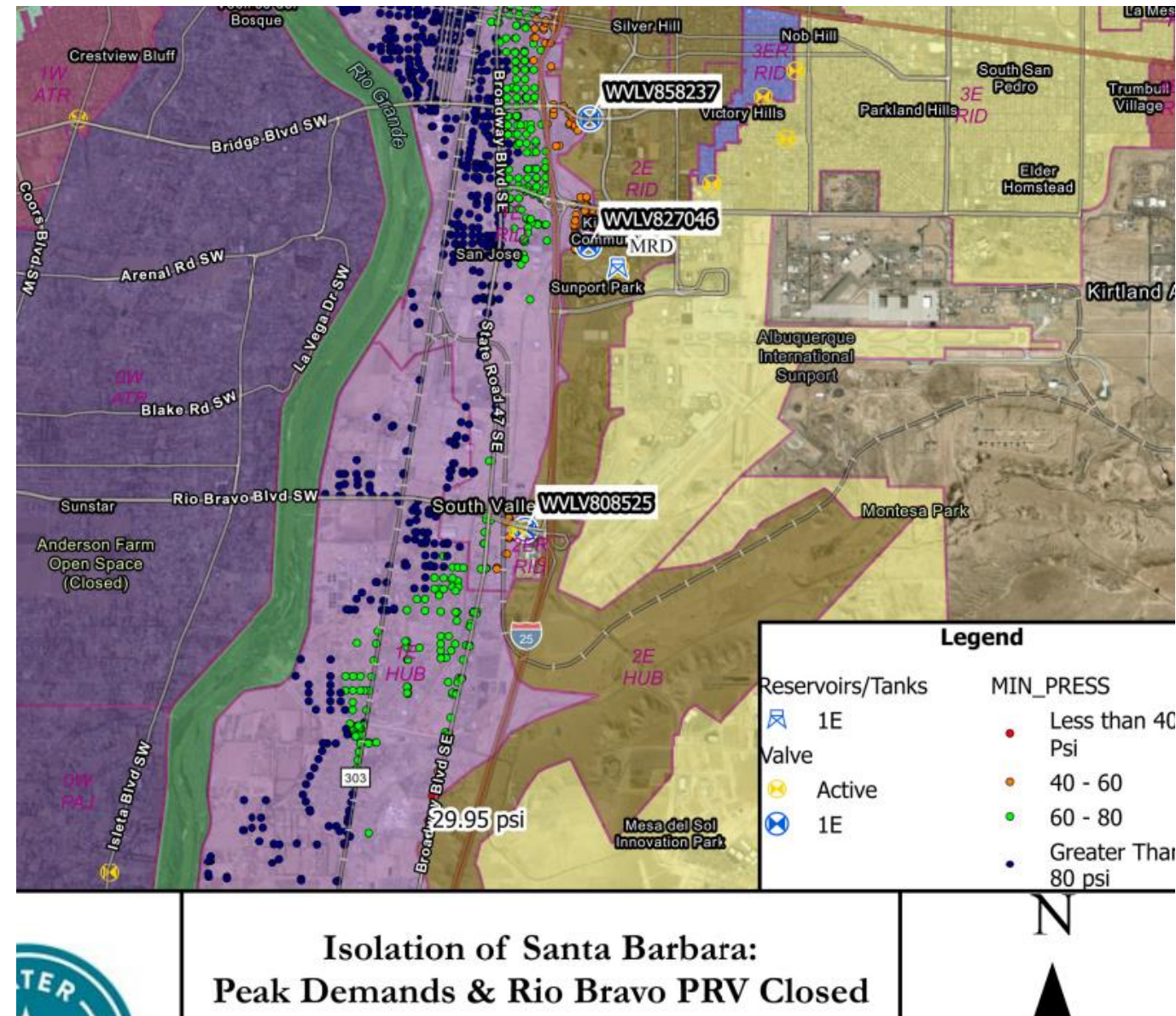


- Until 2022 ABCWUA modelers were hired for other positions. Modeling was an aspect of their job not their sole priority.
- In 2010 the Water Authority initiated the Integrated Infrastructure Plan, the project involved updating the water model.
- Model Manager was hired in the Summer of 2022.
- Received the model in the Fall of 2022 and migrated over to InfoWater Pro.
- The model was validated to Scada data for a 24-hr period, based on 2019 demands.
- In 2024 the modeling team grew allowing for internal in-depth studies.
- Currently working on updating the model with 2023 demands and validating to SCADA for a 7-day period.



Supporting the Water Authority

- Distribution
 - Fire Flow Analysis/Pressure Inquiries
 - Construction Conditions
 - Small Pipeline Replacement
 - Field Fire Flows
- Groundwater
 - Construction Conditions
 - Operation vs. Design Conditions (Calibration)



Supporting the Water Authority

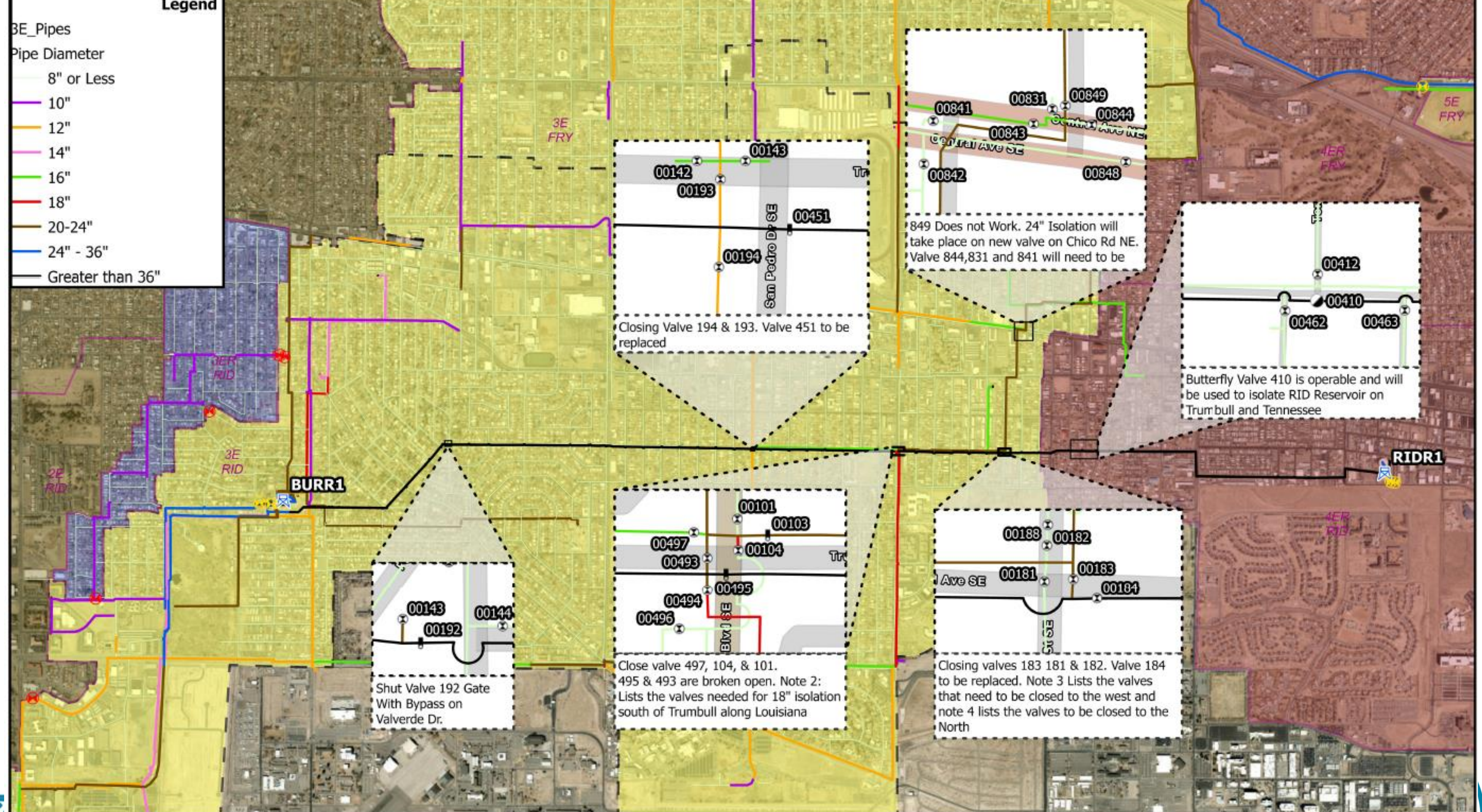
- Utility Development
 - Training on how to use the Model
 - Fire Flow Analysis
 - Pressure Inquiries
 - Support for Large Developments/Large Users
- Centralized Engineering
 - Bringing Modeling In House
 - Owner Verification of Consultants' Model Interpretations
 - Prioritizing of current and future projects
 - Confirmation of criticality of pipe replacements and repairs
 - Verification of water pipe segments that can be removed or abandoned.



Internal Projects

- Charles Wells Reservoir was taken offline for several months. The Water model EPS was used to identify potential impacts.
- An in-depth study was completed for the Hubble Springs Trunk to help identify infrastructure limitations
 - Established the maximum flow through the University Transmission and identified bottlenecks
 - A PRV was found to be open and being a main supply the 2ER zone. Resulted in a revised setting to only open during fire flow conditions.
- Working on a 4ER project to identify PRVs that can be abandoned or need replacement.
- Volcano Cliffs Reservoir isolation - identify several valves that were closed through model and field investigations





Burton to Ridgecrest Transmission Line Isolation:

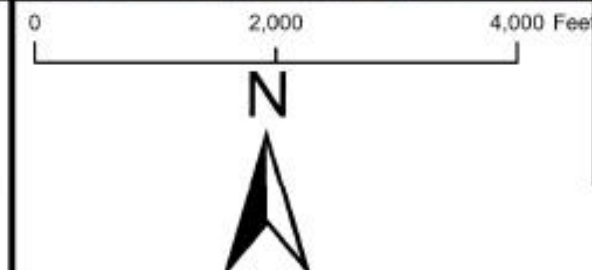
Burton Dead Head Trial

Note:

1. Valves on 42" to be replaced: 495, 496, 184, & 451. Other valve replacements 494(20"), 493(20"), & 103(24")
2. Isolating 18" on Louisiana South of Trumbull will require valves [542, 201, 592, 994, 1093, 751, 1145, and 851] to be closed
3. Isolating 24" along Trumbull up to Grove St SE will require closing the following valves: 497 (16"), 101, 104, 151, 152, 162, 163, 164, 165, 173, 175, 131, 181, 182, and 183.
4. 24" north of Trumbull along Grove street up to Chico Rd SE will require valves [33, 893, 841, 843, 844, 792 & new valve on Chico] to be closed
5. Inline valves on the 42" line are to be closed at 192 and 410. Additionally, valves 194 and 193 must be closed on the San Pedro and Trumbull

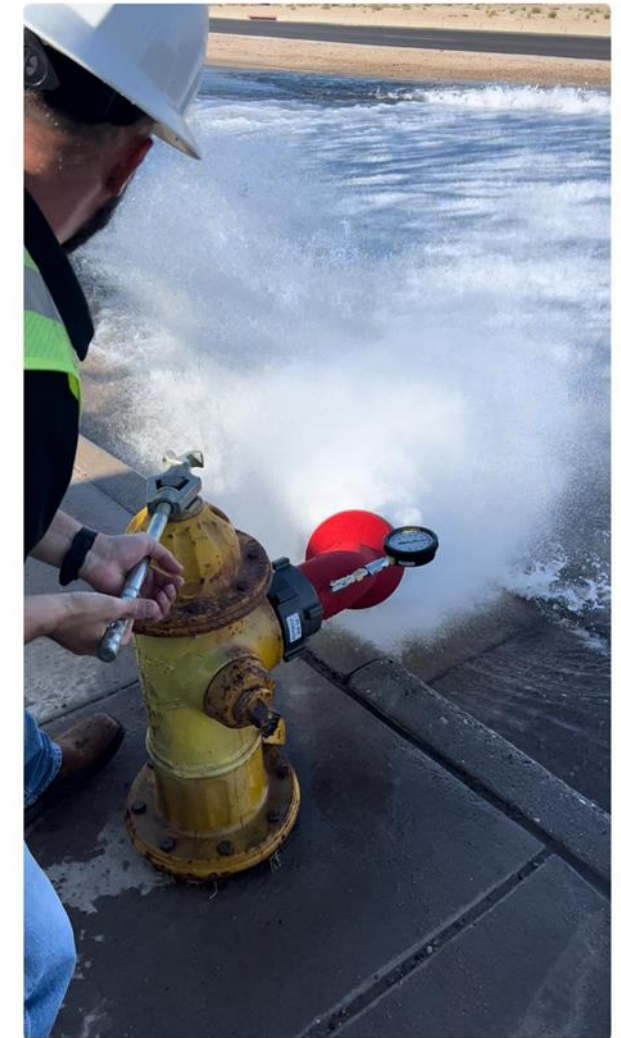


2025



External Projects

- Model Sharing – ABCWUA does not share the model
- Problems – If a customer is not getting the anticipated hydrant flow or pressure, we will help distribution/utility development with investigating.
- Example: New Fire Academy on Atrisco Vista and Central
 - Model was predicting higher pressures and Available Fire Flows than the Fire Academy was experiencing.
 - Model matched field with lower PRV setting
 - field division surveyed elevations and found that the As-built documents contained incorrect Elevations, causing to incorrect PRV settings
- Review – Modeling will be done to confirm design and support projects as needed.





Note:

1. The PRV setting was originally at 50 psi, and the fire department was experiencing static pressures of 39 psi at Hydrant 332.
2. The setting was moved to 55 psi, and the fire department started experiencing pressure of 44 psi at Hydrant 332
3. The Setting is now set at 60 psi, and they should start to experience pressures of 49 psi at hydrant 332
4. The Model has predicted they should be experiencing an 8 psi drop from the PRV setting. Field measurements indicate 11 psi drop. A hydrant design flow of approximately 2,000 gpm at Hydrant 332

MRCOG-NM, BHL, BemCo GIS, Maxar, Esri Community Maps Contributors, New Mexico State University, Bernalillo County, NM, © OpenStreetMap, Microsoft, Esri, TomTom, Garmin, SafeGraph, GeoTechnologies, Inc, METI/NASA, USGS, Bureau of Land Management, EPA, NPS, US Census Bureau, USDA, USEWS

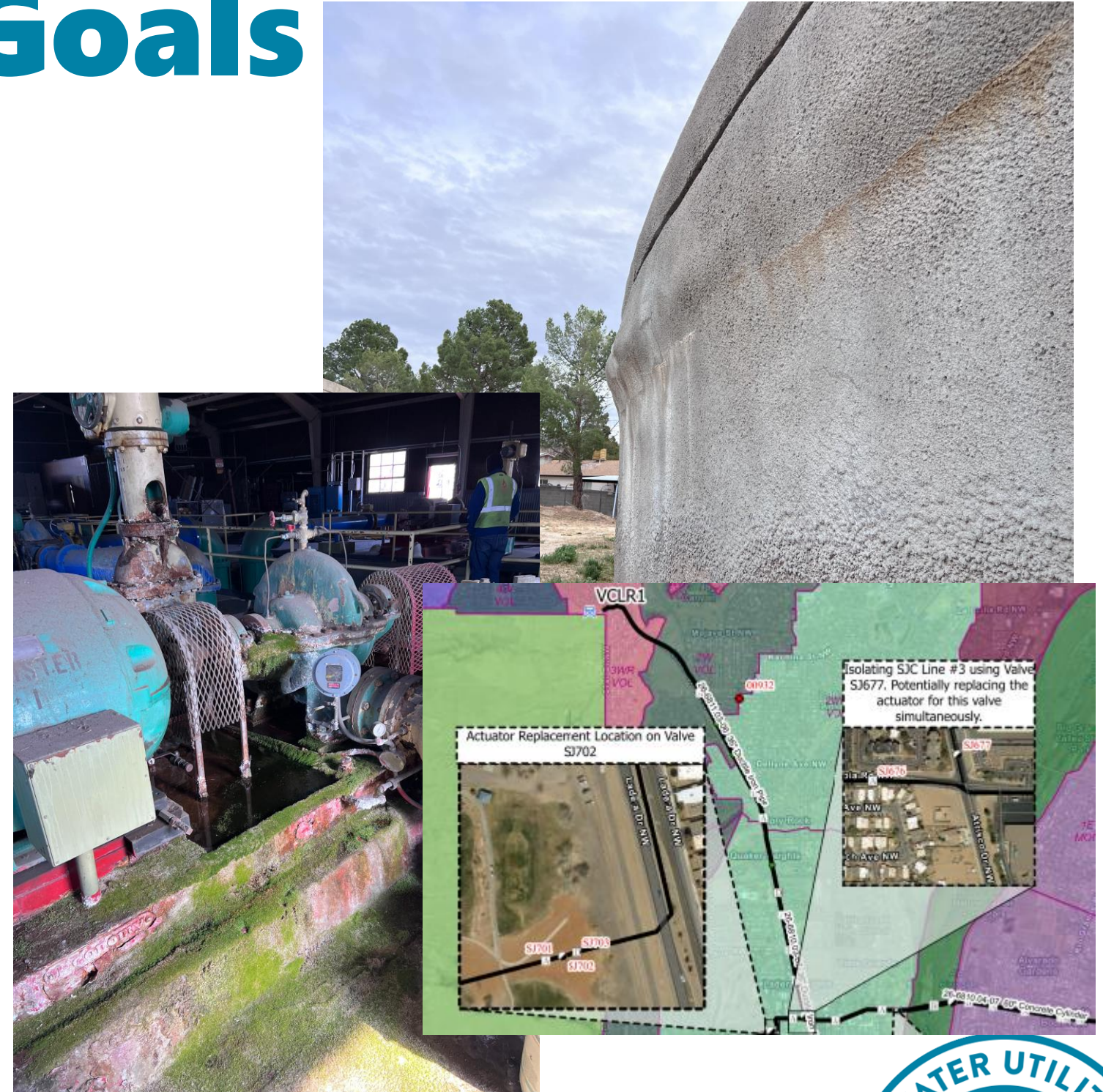
2025

0 200 400 800 Feet



Future Modeling Goals

- Currently the model is being updated with 2023 demands and validated to SCADA for a 7-day period
- Working with Utility Development on developing a Standard Operating Procedure on creating hydrant curves for Fire Suppression Inquiries
- Growing to include more programs and users
- Expand design constraints on fire flow analysis specifically for dead ends and users with high fire flows (greater than 3,000 gpm)



Questions, Comments, Discussion





Source Water Protection Update

Kelsey Bicknell
Environmental Manager

September 4, 2025

Technical Customer Advisory Committee



What is “Source Water”?

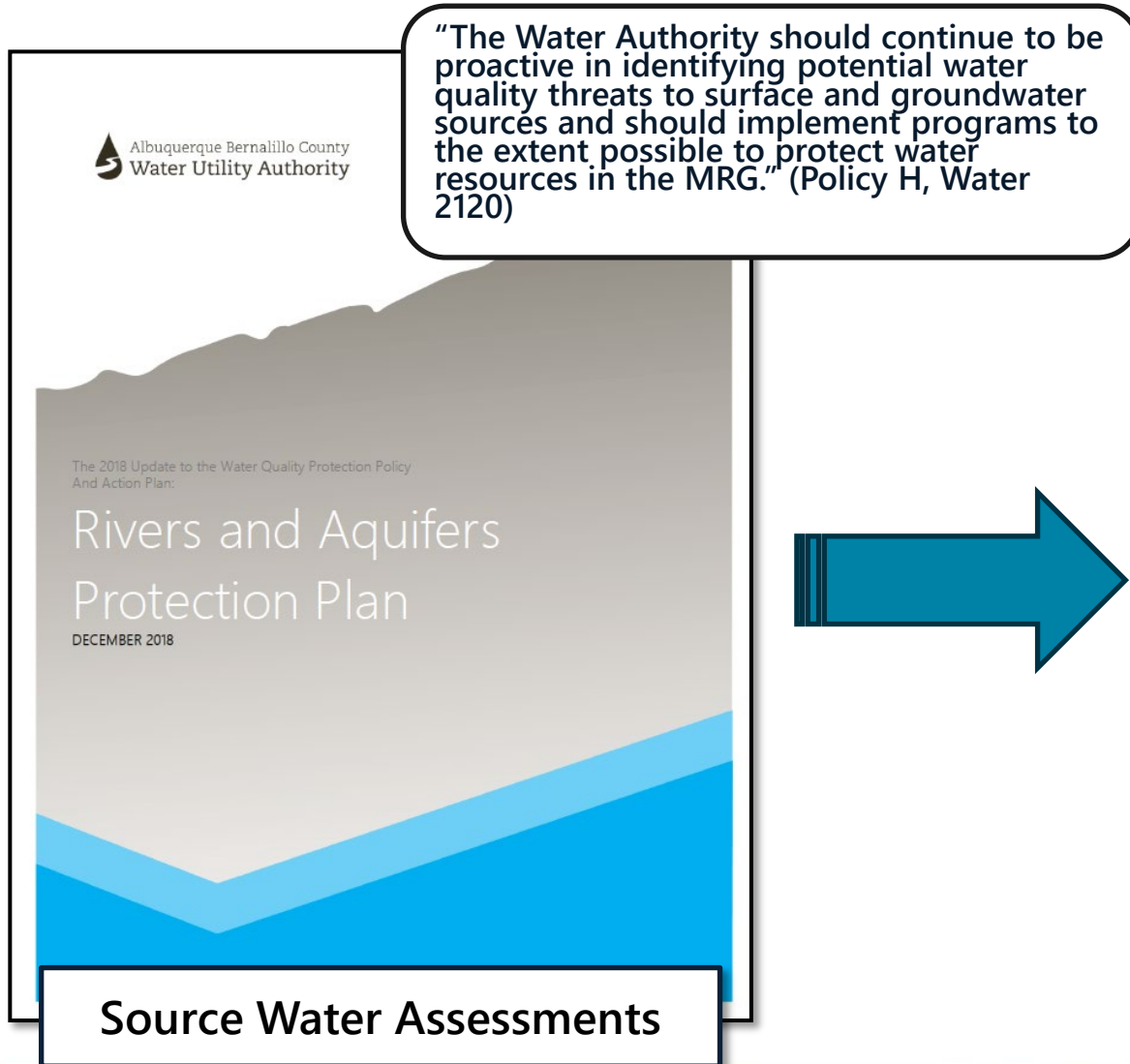
- Source water is water from rivers, lakes, etc. (surface water) or underground aquifers (groundwater) that is used to supply drinking water
- Source water protection refers to the policies and actions taken to protect water sources from contamination.



Source Water Protection Program

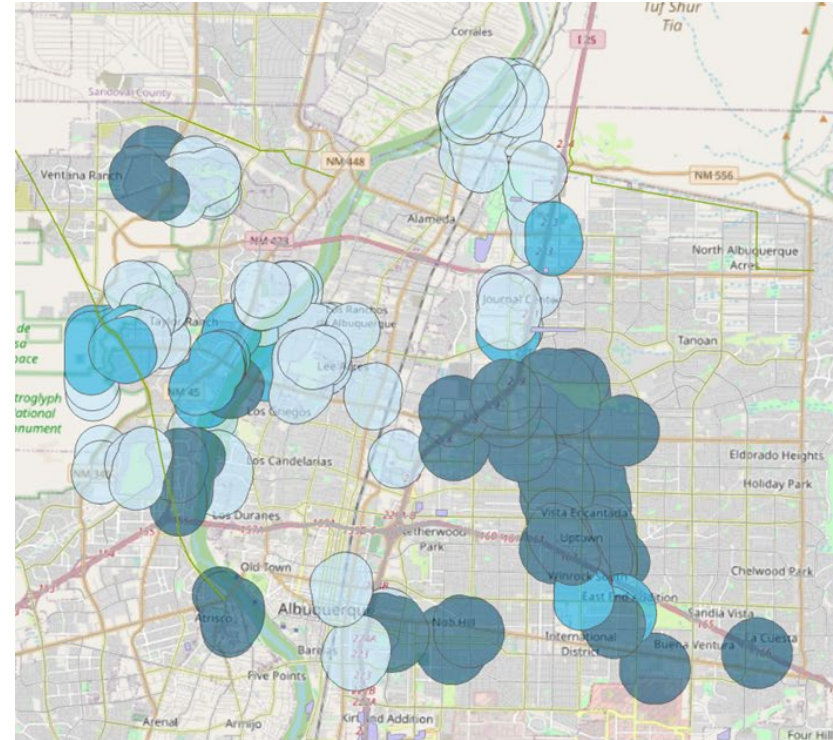
Protection Measures and Actions Identified

- Continue existing program, including participation in Rio Grande Water Fund
- Promote best practices
- Advocate for rapid action to prevent or cleanup contamination
- Enhance agency coordination and communication



Source Water Assessments

1. Delineate Source Water Protection Areas (SWPAs)
2. Conduct an inventory of potential sources of contamination (PSOCs)
3. Determine susceptibility of water supply to contamination
 - *Vulnerability*
 - Assessment of threats in protection area
 - *Sensitivity*
 - Assessment of contamination mitigation based on infrastructure



Minimum Travel Time

A Less than 5 years

B 5 to 10 years

C 10 to 25 years

1/2 mile



[illegible]

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KAFB Bulk Fuels Facility Jet Fuel Leak

Regulator: New Mexico Environment Department Hazardous Waste Bureau

Contaminants of Concern: ethylene dibromide (EDB), BTEX compounds, av gas and jet fuel

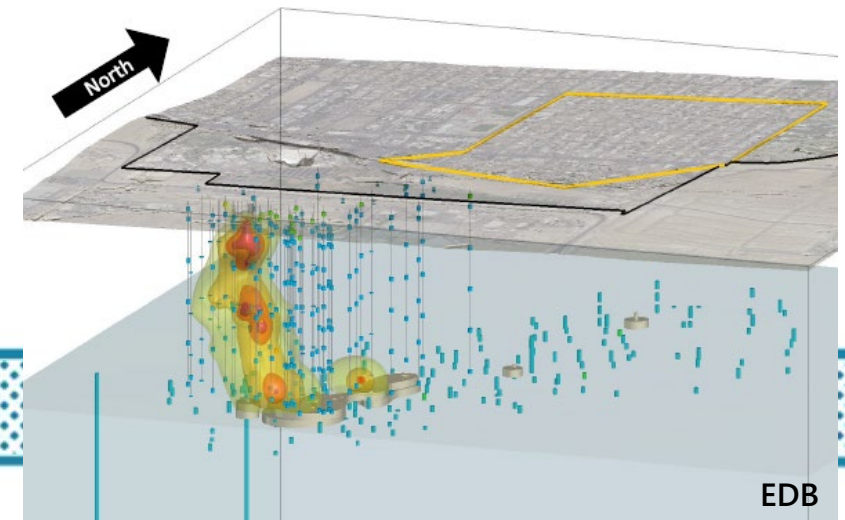
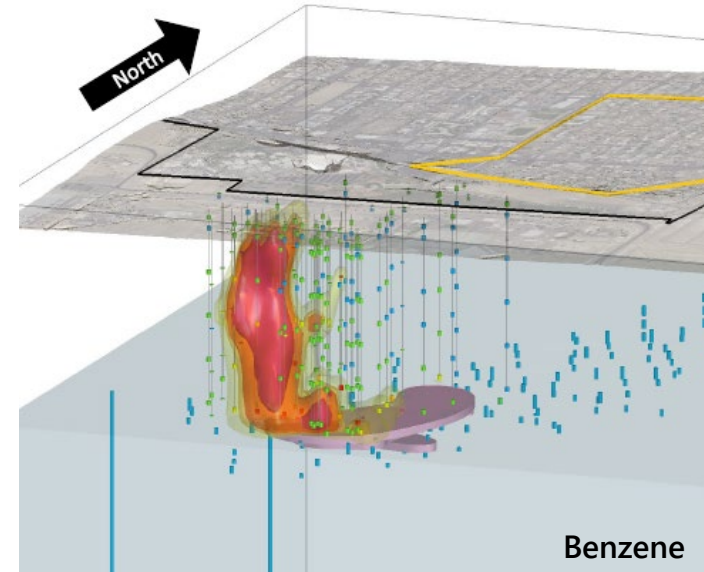
Discovery: 1999

Air Force has submitted Phase II RCRA Facility Investigation Report (RFI)

- Present conceptual model (CSM) of nature and extent of contamination
- Critical step to transition site to remedy evaluation (CME)

Water Authority concerns:

- CSM lacks necessary detail
 - Fuel migration to groundwater
 - Influence of water table rise/fluctuations
- Continued exclusion from meetings/discussions with Air Force



KAFB Bulk Fuels Facility Jet Fuel Leak

- Water Authority has submitted comment to NMED on Phase II RFI – expecting NMED to issue a Request for Information from Air Force for missing details.
- Water Protection Advisory Board recently advised the Water Authority to establish contingency measures to protect drinking water supply
 - Water Authority is seeking to extend a Contingency Plan Agreement from 2013 with the Air Force



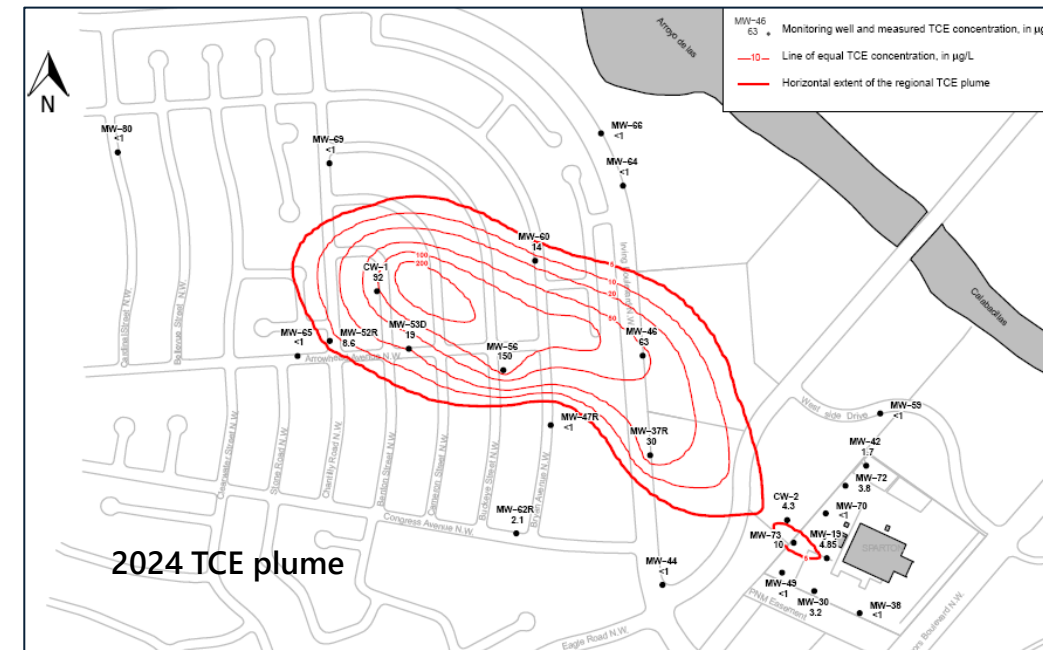
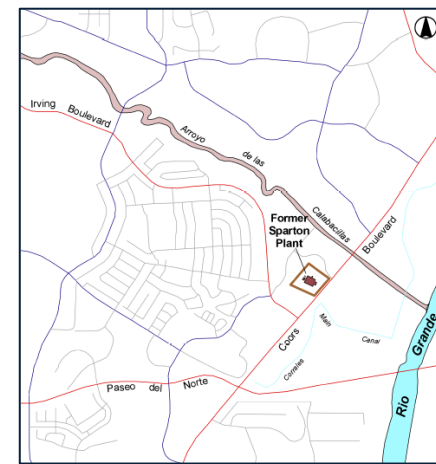
Sparton

Regulator: New Mexico Environment Department Hazardous Waste Bureau, EPA

Contaminants of Concern: trichloroethene (TCE); 1,1,1-trichloroethane (TCA); 1,1-dichloroethane (DCE); chromium; 1,4-dioxane

Discovery: 1980's

- Former electronics parts manufacturing – electroplating materials and solvents
- Onsite disposal – concrete sump and lined surface impoundment
 - Management of former waste area – Post Closure Care Permit
- Soil and groundwater contamination investigation and cleanup dictated by a Consent Decree
 - Two extraction wells: on-site (est. 2002) and off-site (est. 1998). Treatment using air-stripping and disposal to infiltration gallery or on-site evaporation pond
 - Soil vapor extraction: operated intermittently between 1998 and 2001

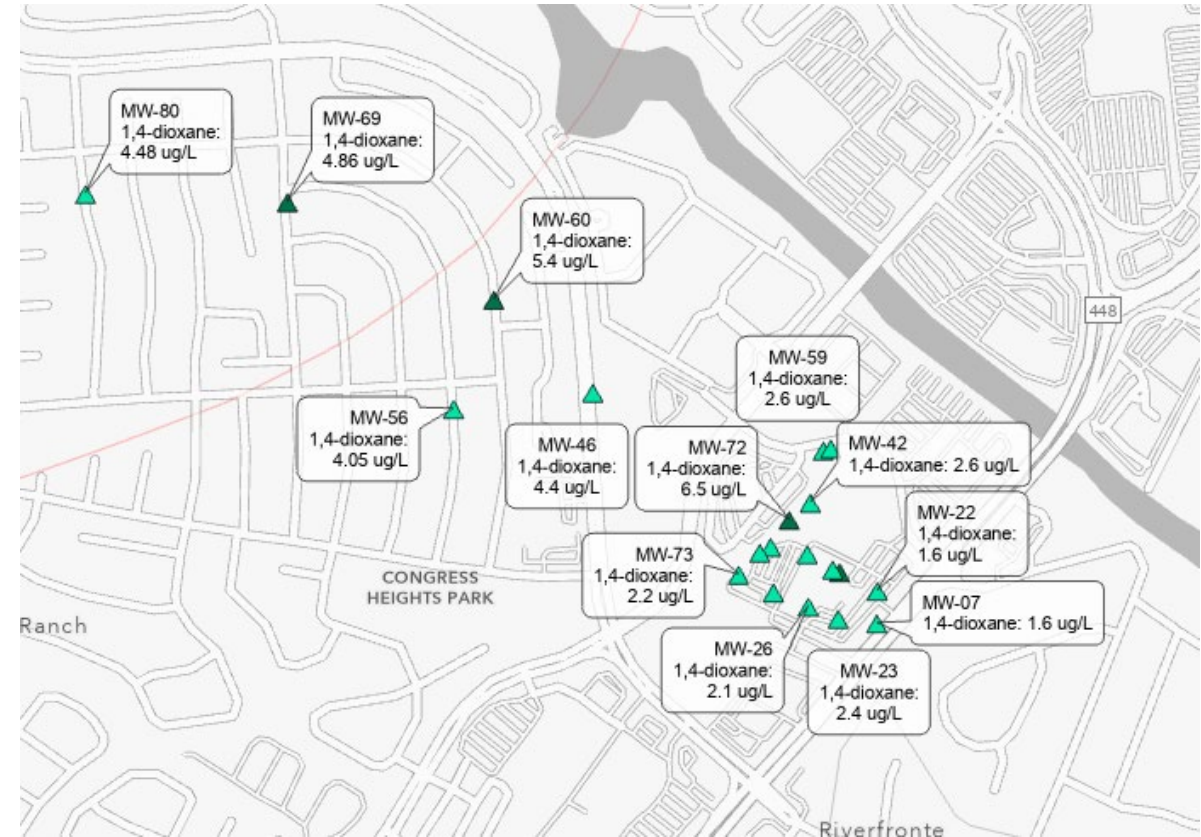


Sparton

- NMED negotiating with Sparton on Post Closure Care Permit renewal
- Sparton proposing to turn off on-site extraction well, monitor for changes quarterly for three years

Water Authority concerns:

- 1,4-dioxane plume in groundwater is unbounded
- Remedial technology doesn't treat 1,4-dioxane and is actively reintroducing it to groundwater



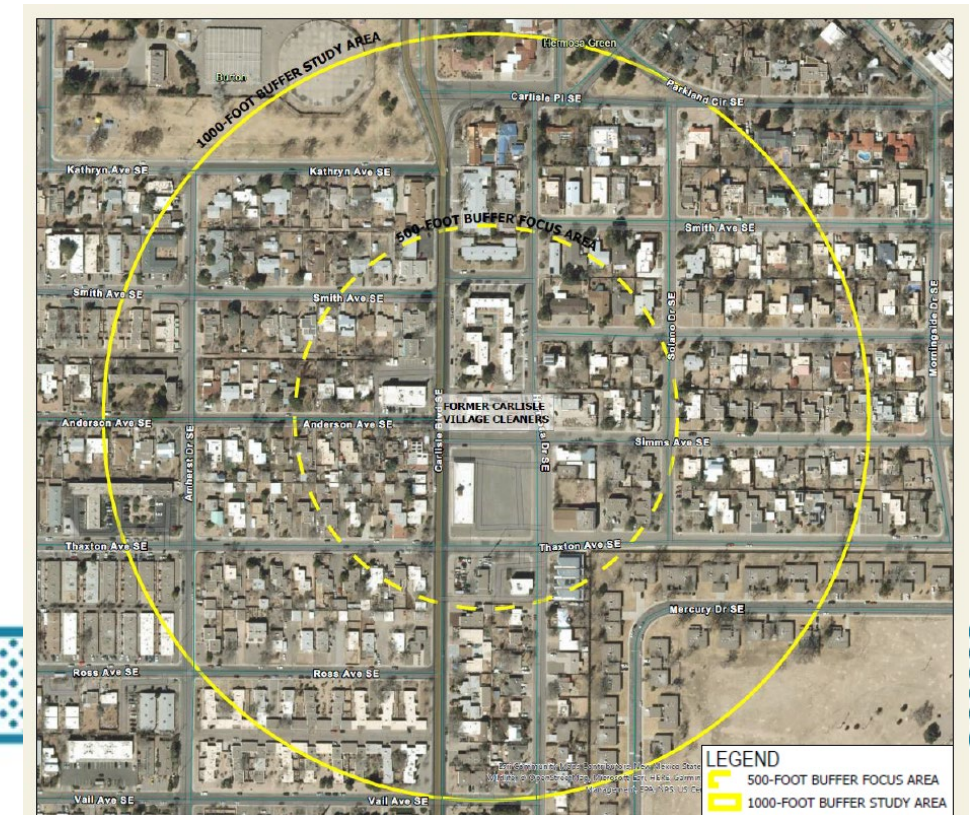
Carlisle Village Cleaners Superfund Site

Regulator: EPA; NMED Superfund Oversight Section
Contaminants of Concern: tetrachloroethene (PCE), TCE
Discovery: 2022

- Listed on National Priorities List July 2025
- Former dry cleaner facility (multiple dry cleaners)
- Substantial PCE soil vapor plume
- EPA Emergency Action: Mitigate vapor impacts (short term)
- Superfund/NMED Action: Investigate extent of contamination

Water Authority concerns:

- Unknown impact to groundwater
- Unknown extent of contamination



Fox and Associates

Regulator: NMED Groundwater Quality Bureau

Contaminants of Concern: TCA, DCE

Discovery: 1997

- Persistent groundwater contamination from improper disposal of TCA
- Soil vapor extraction system operated 2008-2012 – concentrations in groundwater have increased since it
- “Abatement” using monitored natural attenuation (MNA) – watch and wait



Fox and Associates

- Responsible party has signaled that it will petition the Water Quality Control Commission for alternative abatement standards
 - Alternative cleanup level for DCE: 284 µg/L (MCL is 7 µg/L)
 - Establish a groundwater use prohibition in abatement area

Water Authority concerns:

- Plume extent is not defined to the east or to the north – insufficient monitoring well network
- 1,4-dioxane may be present (common co-contaminant with TCA) – still needs to be confirmed with appropriate analytical method
- Stable/increasing concentrations suggest lingering source



HP/Digital

Regulator: NMED Groundwater Quality Bureau

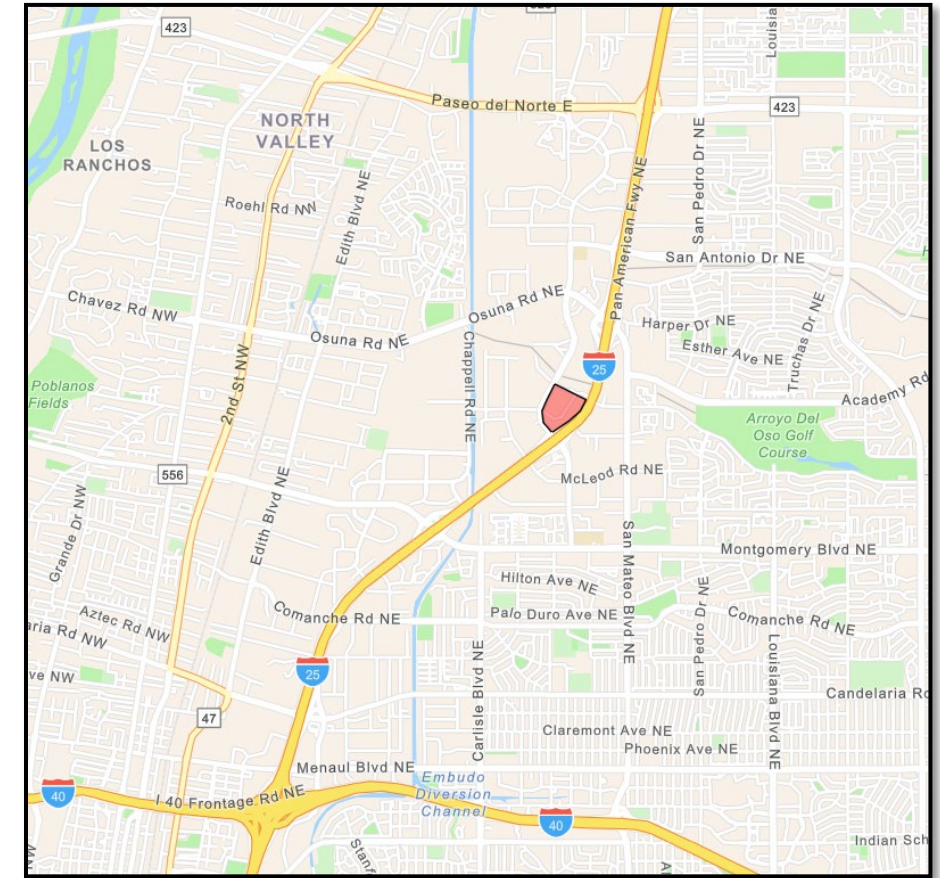
Contaminants of Concern: 1,4-dioxane, PCE, TCA, DCE

Discovery: 1990

- 1970-2000: Former electrical parts manufacturing and assembly facility
- Chlorinated solvents entered subsurface through leaks in chemical storage and disposal areas
- Pump and treat system using air stripping for chlorinated solvents reintroduced 1,4-dioxane into aquifer

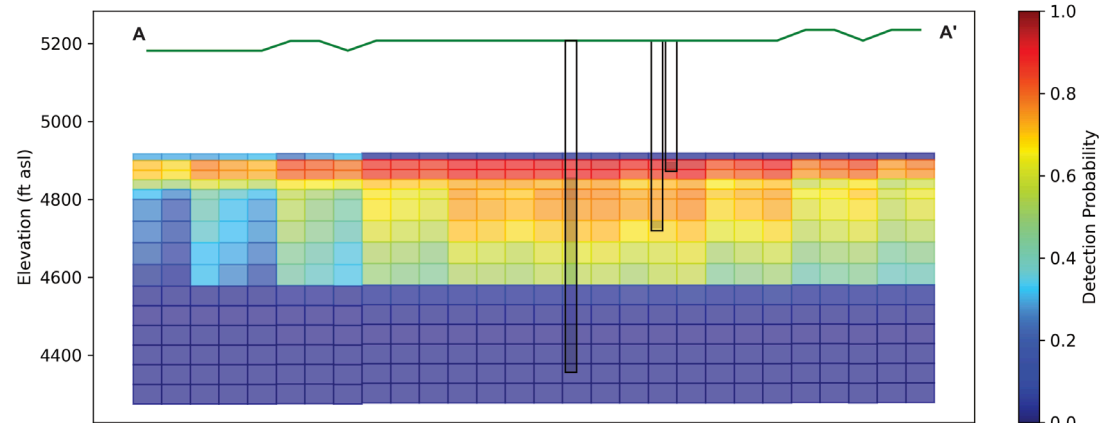
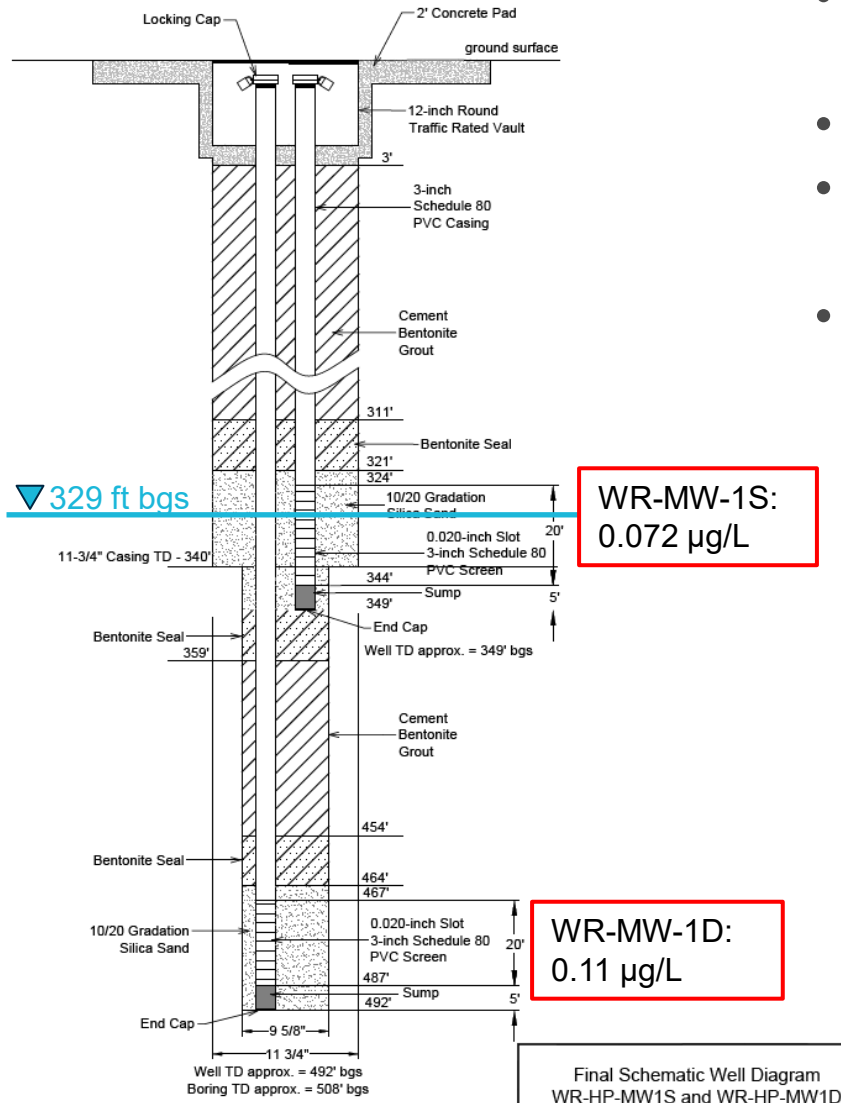
Water Authority concerns:

- 1,4-dioxane plume is not fully characterized
- Close proximity to supply wells
- Need for treatment of both on-site and off-site 1,4-dioxane contamination

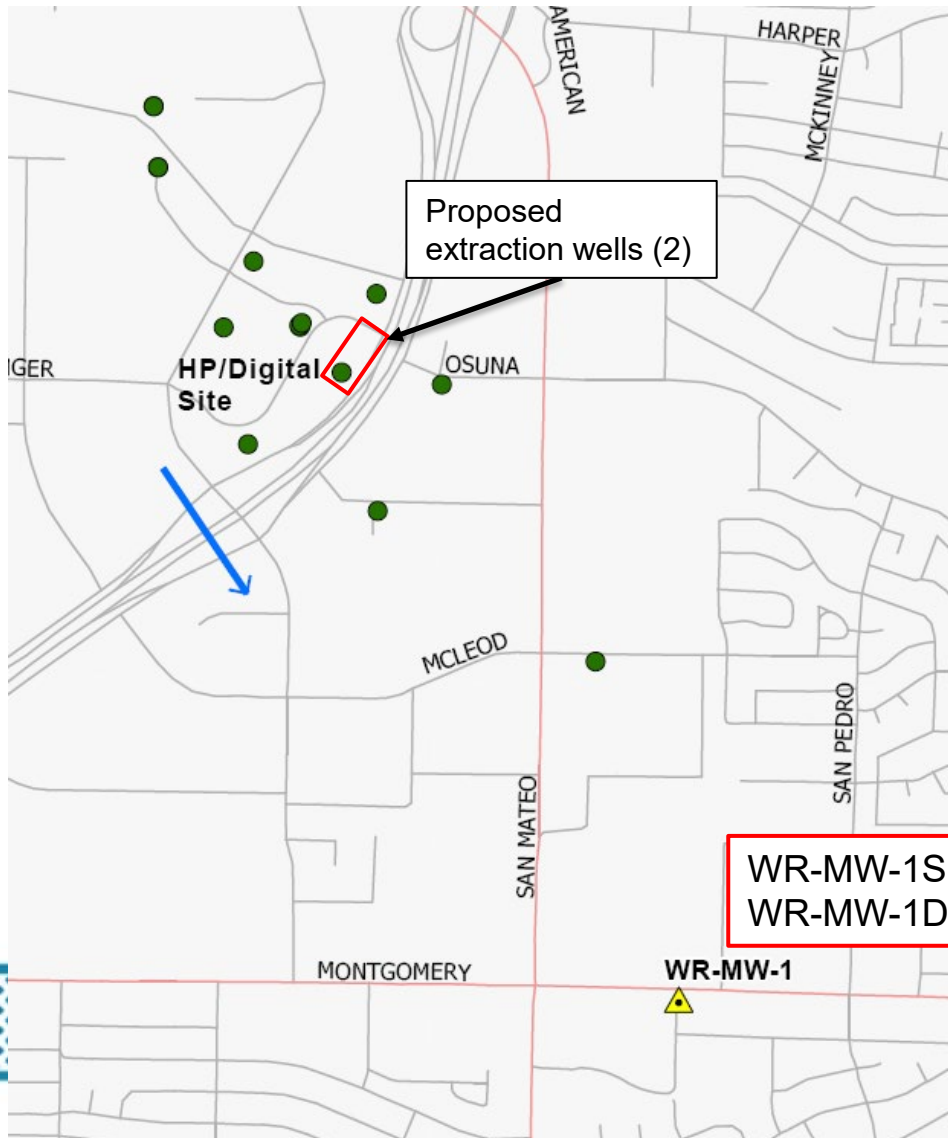


HP/Digital

- Water Authority installed WR-HP-MW1S and MW1D to monitor supply well source water
- Wells were completed and sampled in Spring 2025
- Design based on the results of probabilistic groundwater modeling
- WR-HP-MW1D is the only monitoring well screened below the water table off-site



HP/Digital

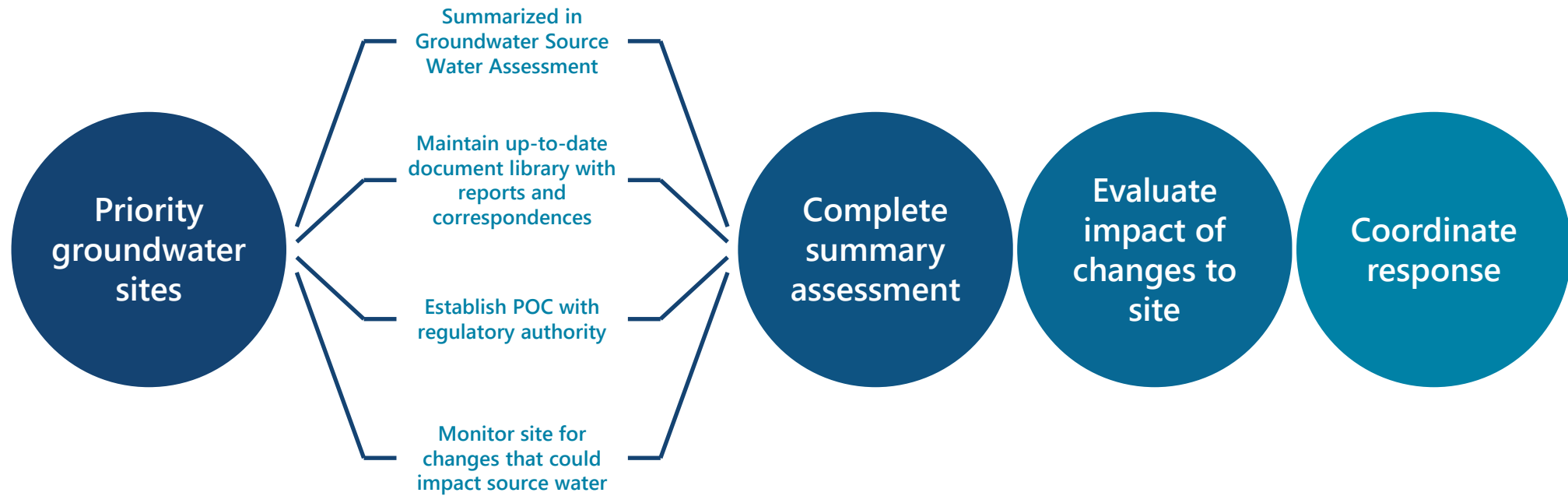


- Confirmed detection of 1,4-dioxane over 1 mile downgradient of Site
- Higher concentration at depth (~150 ft below water table)
- Only on-site treatment proposed – will not impact offsite plume
- Water Authority has submitted three technical memos since August 2024 detailing concerns Water Protection Advisory Board submitted letter to NMED calling for more action at the Site

NMED and Responsible Party unwilling to establish off-site treatment or additional deep offsite monitoring wells

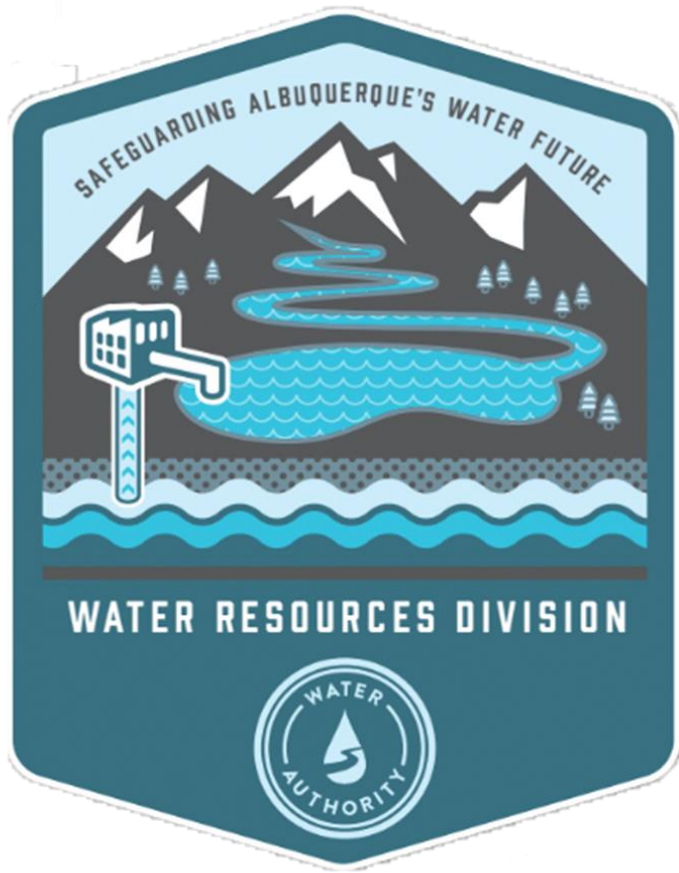


Summary



Questions?





Water Resources Division

**Water Report
and Water
2120 Update**

**Mark Kelly, PE
Water Resources Manager**

SUPPLY METRICS SNAPSHOT

September 2025
(July Supply Data)

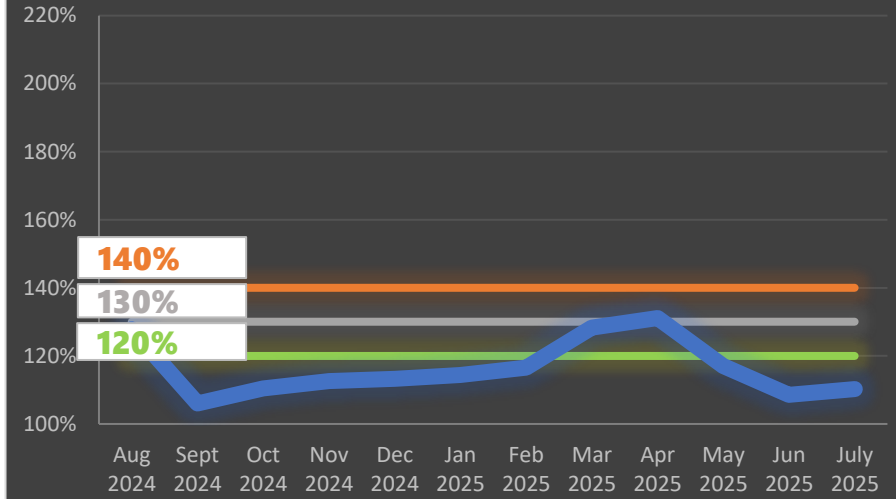
100%

Water Authority
Drought Stage:
Drought Advisory

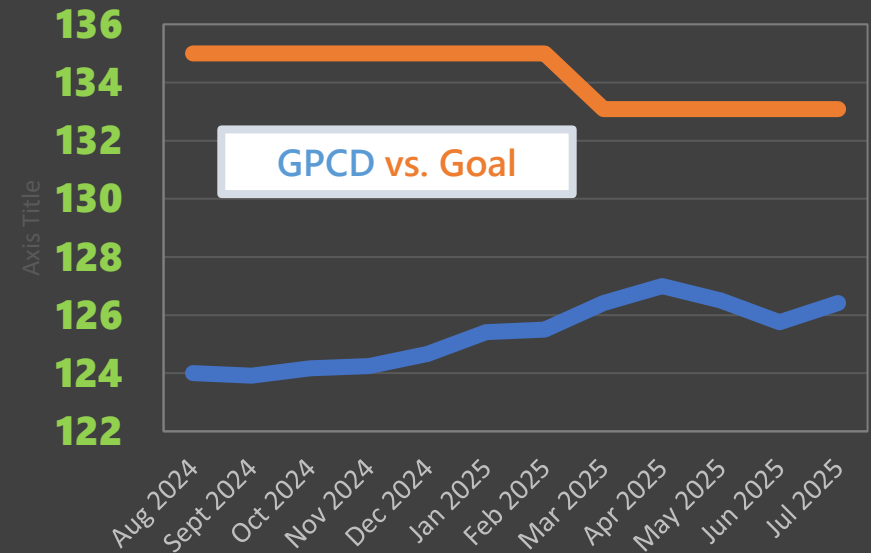
D0 D1 D2 D3 D4

Groundwater Production
Surface Water Production

GW Pumping vs Goal



GPCD vs. Goal



Drought Stages

Groundwater Production / GPCD	DSCI ≥ 300	Less than 120% of the Annual GW Production Goal	Between 120% and 130% of GW Production Goal	Between 130% and 140% of GW Production Goal	More than 140% of the GW Production Goal
0 to < 2 GPCD over the goal	Stage 0	Stage 0	Stage 0	Stage 0	Stage 1
2-4 GPCD over the goal	Stage 0	Stage 0	Stage 1	Stage 1	Stage 2
4-6 GPCD over the goal	Stage 0	Stage 0	Stage 1	Stage 2	Stage 3
> 6 GPCD over the goal	Stage 0	Stage 1	Stage 2	Stage 3	Stage 3

Drought Stages

Groundwater Production / GPCD	DSCI ≥ 300	Less than 120% of the Annual GW Production Goal	Between 120% and 130% of GW Production Goal	Between 130% and 140% of GW Production Goal	More than 140% of the GW Production Goal
0 to < 2 GPCD over the goal	Drought Advisory	Drought Advisory	Drought Advisory	Drought Advisory	Drought Watch
2-4 GPCD over the goal	Drought Advisory	Drought Advisory	Drought Watch	Drought Watch	Drought Warning
4-6 GPCD over the goal	Drought Advisory	Drought Advisory	Drought Watch	Drought Warning	Drought Emergency
> 6 GPCD over the goal	Drought Advisory	Drought Watch	Drought Warning	Drought Emergency	Drought Emergency

Drought Stages

Table 5. Drought Stages and Demand-Based Measures

KEY ■ Educational ● Prescriptive ▲ Monitoring ★ Regulatory

STAGE 0 - DROUGHT ADVISORY

- ☑ ■ Increase public education: Offer Drought Smart \$20 rebate classes
- ☑ ● Develop conservation guidelines using up-to-date consumption data
- ☑ ■ Develop Public Drought Campaign
- ☑ ▲ Monitor regional drought conditions, and track annual supply and demand triggers

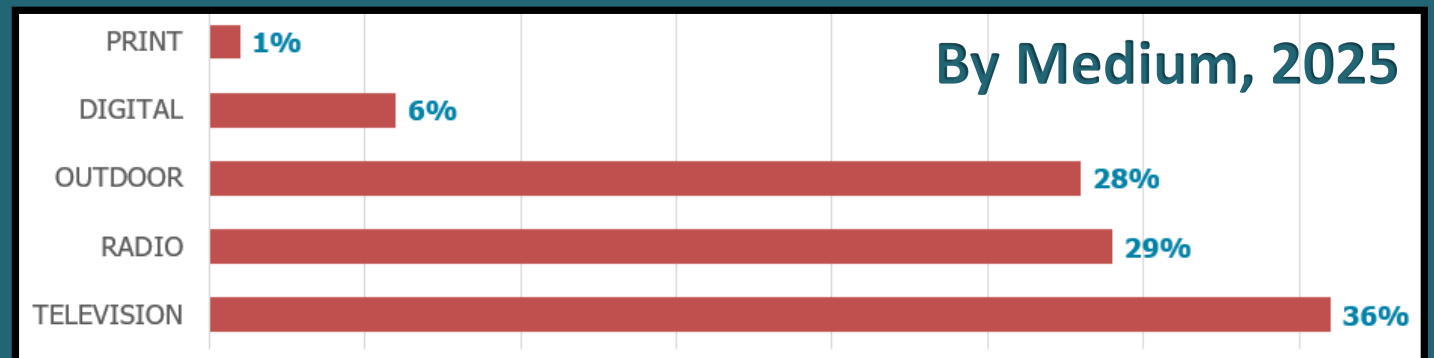
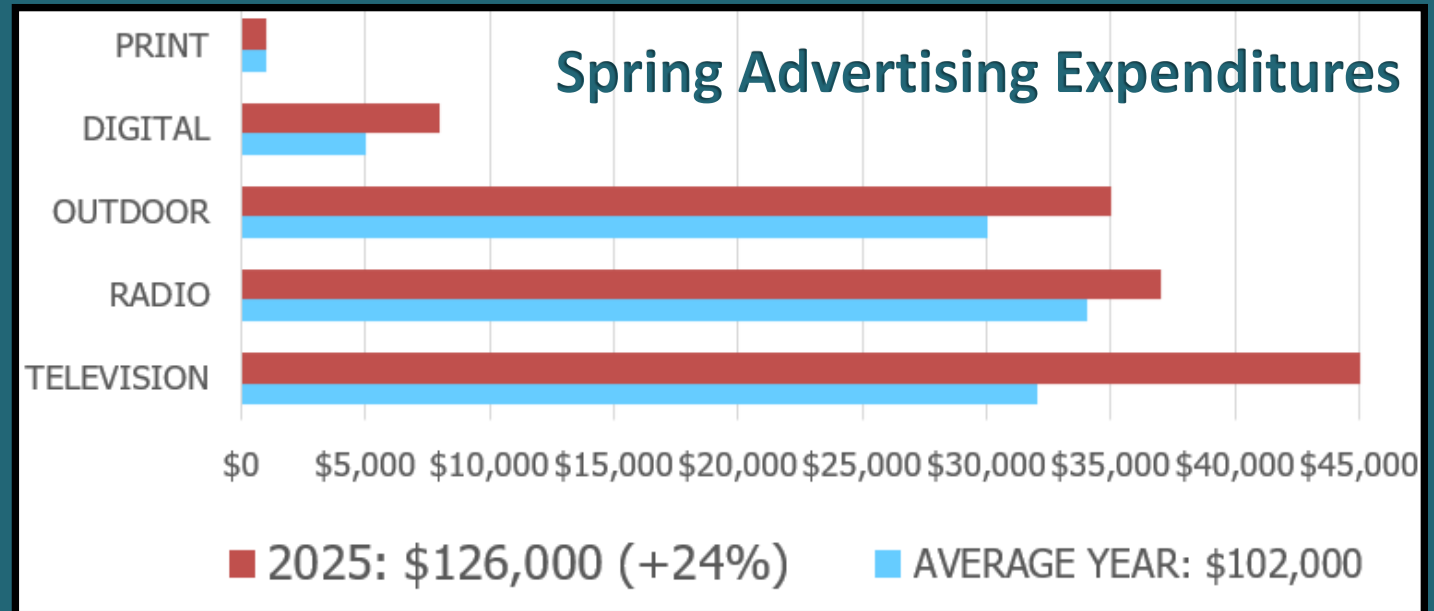
STAGE 1 - DROUGHT WATCH

- ★ Enact Water Waste Compliance Drought Measure: Double Fees for wasting water - Malfunctions should be fixed within 48 hours (about 2 days)
- ☑ ■ Implement the Drought Awareness Campaign
- Coordination of the Drought Agency Group -1. synchronize public education and public support for vulnerable populations and 2. work with public agency partners-initiate water use audits and optimize water efficiency plans
- ☑ ● Send targeted information to customers exceeding conservation guidelines; water audits offered
- ☑ ● Expand leak alert program using AMI reports

'Drought Advisory' Water Conservation Measures:



- Increasing public outreach including duration, quantity, frequency, reach, and budget
- Promotional materials that include drought enhancements and focus on drought reminders
- Increase public outreach that emphasizes education and voluntary conservation
- Offer 'Drought Classes' for \$20 rebate to customers



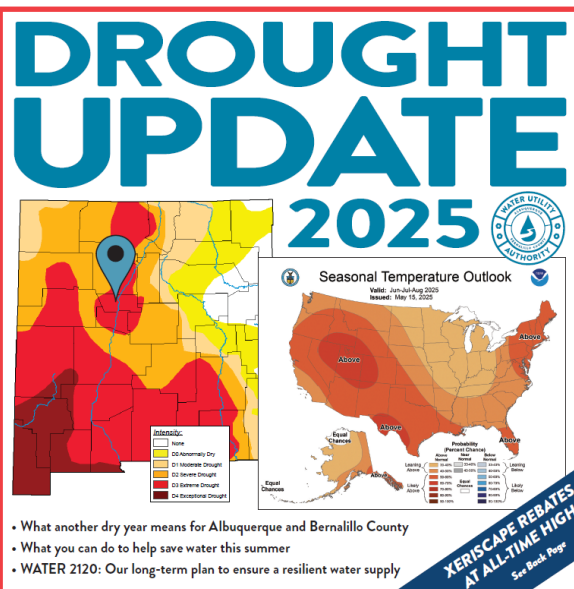
Governor's Executive Order on Drought

5/22/25

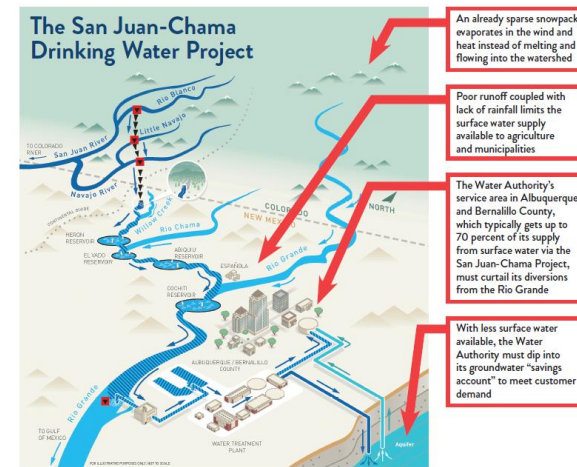


Additional Efforts Include:

- Albuquerque Journal Drought Insert
- Increasing number of letters sent per month to the highest residential water users
- Targeted letters to commercial customers exceeding Tier 3 usage for at least 3 seasons



HOW THE DROUGHT AFFECTS THE LOCAL WATER SUPPLY



Albuquerque Bernalillo County Water Utility Authority • www.abcuva.org

June 2025

DROUGHT RESPONSE AIMS TO LIMIT AQUIFER DEPLETION

DROUGHT RESPONSE AIMS SCARCE SURFACE WATER MEANS MORE RELIANCE ON GROUNDWATER RESERVES

Gov. Michelle Lujan Grisham has declared a statewide drought emergency, and—as you can see by the map on the front cover—the Albuquerque area is currently experiencing “Extreme” drought conditions. In light of this, the Albuquerque Bernalillo County Water Utility Authority has issued a Drought Advisory for its service area.

WHAT IS A “DROUGHT ADVISORY”?

Under a Drought Advisory, the utility works to increase public awareness regarding conservation. Drought Advisory measures are intended to remind customers of the importance of conservation as the drought persists and we must substitute groundwater from the aquifer for renewable surface water.

“The aquifer is our savings account,” said Klarissa Pena, Albuquerque City Councilor and Chair of the Water Authority’s governing board. “We want to guard those savings so we’ll have enough to deal with future droughts affecting this community.”

LONG-TERM PATTERNS MEET LONG-TERM PLANNING

The current drought is part of a long-term trend toward more frequent, and more severe, dry spells. The Water Authority’s long-term water resource management strategy, called WATER 2120, takes drought scenarios into account over a 100-year planning horizon. It focuses on ensuring local water supplies via a multi-pronged approach including:

Use of renewable surface water in lieu of finite groundwater reserves whenever possible; “banking” excess surface water underground through aquifer storage and recovery (ASR); increased use of reclaimed wastewater; and continued reduction in per capita water use via conservation.

CONSERVATION: DOING YOUR PART TO SAVE OUR WATER

You can help reduce per capita water use, and help limit the drought’s impact on the aquifer, by following these Water Authority recommendations:

- 1) **Avoid water waste!** Do not allow water to flow or overflow onto streets and sidewalks or onto adjoining property. Check sprinkler systems often to ensure that heads are properly aimed. You can report water waste online at www.abcuva.org or by calling 505-842-WATER and selecting Option 5.
- 2) **Follow the Water by the Numbers program.** Water your grass three times per week in the June, July and August, and ramp down again in the fall. Xeric plants need even less water than this. Visit SOSOutside.com for detailed seasonal watering recommendations.
- 3) **Invest in a “smart” irrigation controller.** These high-tech devices are adjustable by plant type and respond automatically to changing weather conditions. EPA WaterSense-certified smart controllers (as well as sprinkler bodies and nozzles) qualify for generous Water Authority rebates!

- 4) **Make this the year that you replace turf with a desert-friendly xeriscape.** We use about 40 percent of our water every year for outdoor irrigation. Getting rid of needlessly grass can help us change that, and the Water Authority can help pay to replace it! See details on back cover and find more information at www.abcuva.org or SOSOutside.com.
- 5) **Set up leak detection alerts and monitor your water usage** in close to real time using our new HomeConnect Portal. Click on “My Account” at www.abcuva.org to get started.
- 6) **Attend a free conservation webinar** this summer. Register today at www.abcuva.org or at the Water Authority’s landscaping website, SOSOutside.com. Qualifying participants earn a \$20 rebate!
- 7) **Follow the 3 Steps to Landscape Success** (Cleanse, Settings, Subsidize). Service your irrigation system regularly; adjust sprinkler settings according to season and weather conditions; and select landscape plants that are appropriate for our desert climate.

Albuquerque Bernalillo County Water Utility Authority • www.abcuva.org

June 2025

GET OFF THE LAWN! XERISCAPE REBATES NOW \$3 per sq. foot!

WE’LL HELP YOU REPLACE THAT THIRSTY TURF

With the drought persisting, there’s no better time to upgrade your grass lawn to a desert-friendly xeriscape. Especially since the Water Authority’s xeriscape rebates are at an all-time high of \$3 per square foot of turf removed! An amazing diversity of drought-resistant flowers, shrubs and trees can replace that thirsty grass, and we’ll help you pay for it all. Why? Because reducing outdoor water use offers the greatest potential for future conservation savings.

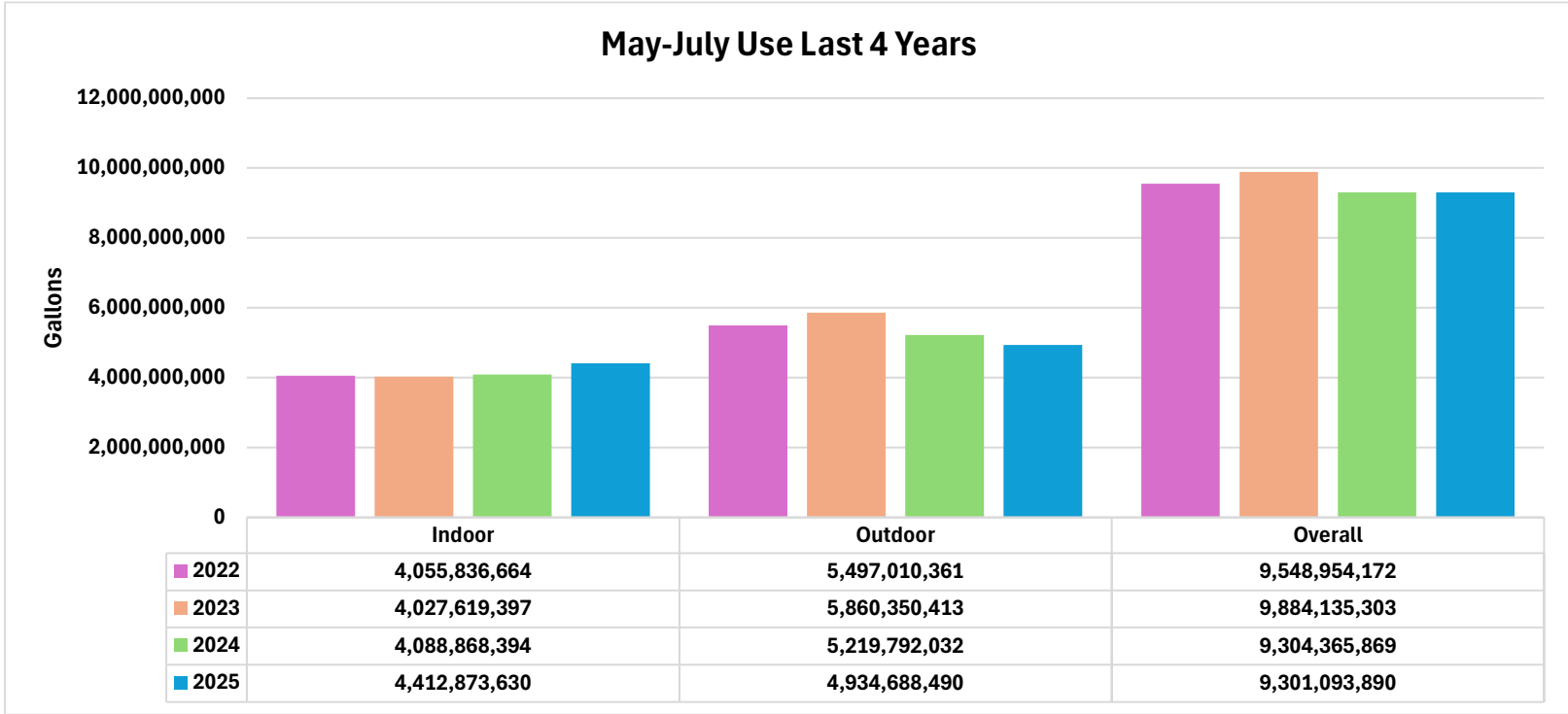
NOTE: To qualify for rebates, plans must be approved in advance by Water Authority staff, and certain restrictions apply. For program details, visit www.abcuva.org and click on the “Conservation Rebates” button on the home page. More information is also available at the Water Authority’s landscaping website, SOSOutside.com.

The Water Authority’s Governing Board for 2025: City Councilor Klarissa J. Peña, Chair; County Commissioner Barbara Beck, Vice Chair; County Commissioner Frank Basso; Gilbert Benavidez; Lori Ranzos, non-voting; Mayor Timothy M. Keller; City Councilor Dan Lewis; County Commissioner Eric C. Olivas; City Councilor Louise Sanchez. Executive Director: Mark S. Sanchez.

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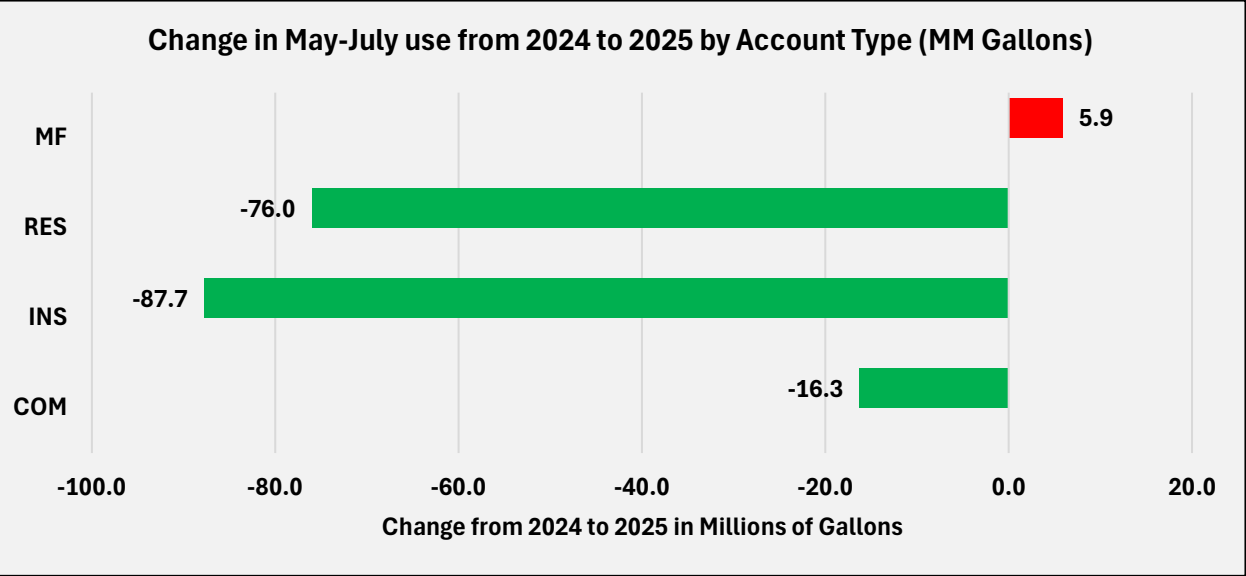
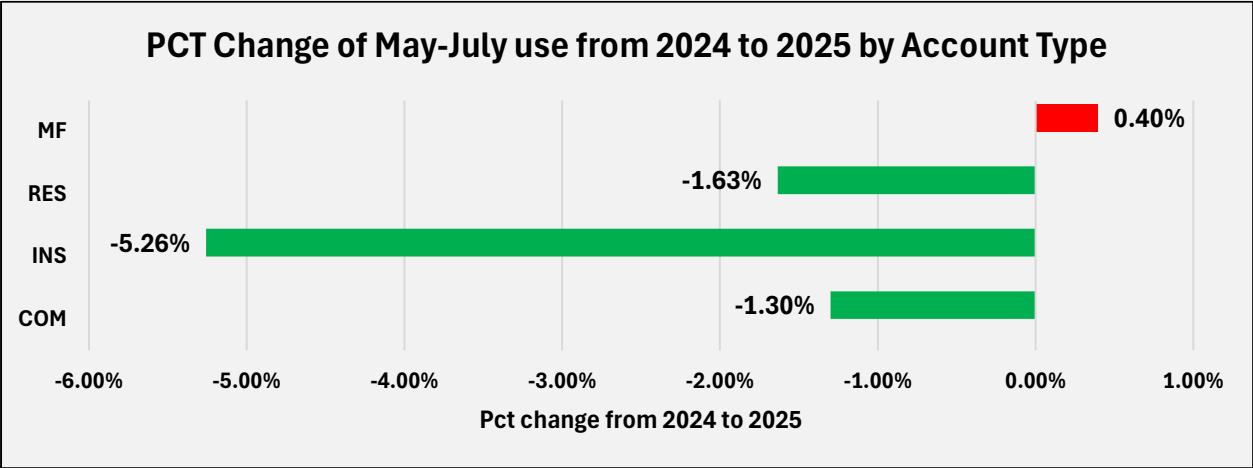
June 2025

Water Use is flat overall from 2024, with a 5.5% reduction in outdoor use offset by an 8% increase in indoor use.



Change from 2024 to 2025	
Indoor Change	7.92%
Outdoor Change	-5.46%
Overall Change	-0.04%







Questions?