



**Technical
Customer Advisory Committee (TCAC)**

ACTION SUMMARY

September 4, 2025

Members Present:

Elias Archuleta
Mark Begay
Brian Freeman
Donald T. Lopez
Anjali Mulchandani
Mario Nuño-Whelan
Jill Peterson

Members Excused:

John Fleck
Kerry Howe

Water Authority Staff Present:

Amos Arber, Program Manager Water Conservation
Kelsey Bicknell, Environmental Manager
Mark Kelly, Water Resources Manager
Marta Ortiz, Chief Financial Officer
Jordan Salas, Executive Services Coordinator
Mark Sanchez, Executive Director

Members of the public can view the meeting by joining the video conference. Requests for login information to this meeting and or Public Comment must be submitted to jsalas@abcwua.org before 2:00PM on the date of the meeting.

Item 1 – Call to Order - Note presence of quorum.

The meeting was called to order at 4:04 pm by Chair Mulchandani.

Item 2 – Approval of Agenda

Lopez made a motion to approve the agenda. Freeman seconded the motion. The motion passed 7-0 vote.

For: 7 Archuleta, Begay, Freeman, Lopez, Mulchandani, Nuño-Whelan,
Peterson
Against: 0
Excused: 2 Fleck, Howe

Item 3 – Approval of August 7, 2025, Action Summary

Archuleta made a motion to approve the August 7, 2025, Action Summary. Begay seconded the motion. The motion passed 5-0 vote.

For: 7 Archuleta, Begay, Freeman, Lopez, Mulchandani, Nuño-Whelan,
Peterson
Against: 0
Excused: 2 Fleck, Howe

Item 4 – Public Comment

Public Comment was accepted prior to the meeting by email and distributed to members.

Item 5 – Water Modeling – Kelli Berman

Presenter discussed Water Modeling history, internal projects, external projects, and future modeling program goals. Water Modeling supports the Water Authority distribution in fire flow analysis, pressure inquiries, construction conditions, small pipeline replacement, and field fire flows. It supports groundwater systems in construction conditions, operation vs. design conditions, and calibration. It also supports Utility Development and Centralized Engineering departments.

Item 6 – Source Water Protection – Kelsey Bicknell

Presenter explained definition of source water and the source water protection program. Discussed source water assessments and known groundwater contamination sites. Explained that the program maintains up-to-date document library with reports and correspondence, establishes point of contact with regulatory authority, and monitors sites for changes that could impact source water.

Item 7 – Water Report – Mark Kelly

Presenter discussed supply metrics; drought severity index is 360. Groundwater pumping is 110% of our goal, gallons per capita per day (GPCD) is currently 126, below our goal of 133 GPCD. Discussed increase in public education on drought. Asked for TCAC input on drought stage labels for clearer communication purposes.

Item 8 – Other Business

Item 9 – Adjournment Time: 6:00PM