



Technical Customer Advisory Committee

ACTION SUMMARY

June 1, 2017

Members Present:

Melissa Armijo
Andrew Bernard
Janie Chermak
Amy Ewing
Mike Hightower
Dave Hill
Scott Verhines

Members Excused:

Laura McCarthy
Ege Richardson

Water Authority Staff Present:

Frank Roth, Senior Policy Manager
Mark Kelly, Compliance Division Manager
Katherine Yuhas, Water Resources Manager
Carlos Bustos, Water Conservation Manager
Denise Rumley, Water Use Compliance Inspector
Kerry Bishop, Water Use Compliance Inspector
Tom Heller, Water Use Compliance Intern

Others Present:

Elaine Hebard

Item 1 – Call to Order - Note presence of quorum

The meeting was called to order at 4:02 pm by Chair Dave Hill.

Item 2 – Approval of Agenda

Janie Chermak made a motion to approve the agenda. Mike Hightower seconded the motion. The motion passed on a 7-0 vote.

For: 7 Armijo, Bernard, Chermak, Ewing, Hightower, Hill, Verhines
Against: 0
Excused: 2 McCarthy, Richardson

Item 3 – Approval of April 6, 2017 Action Summary

Amy Ewing made a motion to approve the action summary. Amy Ewing made an amendment that the April 6, 2017 action summary include the motion and amendment from the March 2, 2017 action summary. Mike Hightower seconded the motion and the amendment. The motion passed on a 6-0 vote.

For: 6	Armijo, Bernard, Chermak, Ewing, Hightower, Hill,
Against: 0	
Abstain 1	Verhines
Excused: 2	McCarthy, Richardson

Item 4 – Compliance Division Presentation

Mark Kelly provided an overview of the Compliance Division programs. He discussed the National Pollutant Discharge Elimination System Permit, the Customer Confidence Report, and the water quality laboratory.

Item 5 – Irrigation Budgets / Water Conservation Plan Update

Carlos Bustos provided an overview of the irrigation budget program, water use trends, and water conservation rebates. He also described the current and proposed water conservation programs. The committee participated in an activity to provide input on the proposed programs that will be included in the updated Water Conservation Plan. The committee recommended that the Water Authority focus on the proposed programs in the following order: 1) Public Agency Partnership; 2) Efficient Irrigation Audits; 3) Cooling Towers; 4) Plants Programs; 5) Trees, Outdoor Efficiency Education, Efficiency Programs; and 6) Private Sector Partnership.

Item 6 – Public Comment

Elaine Hebard provided comments to the committee.

Item 7 – Adjournment

The meeting concluded at 6:02 pm.