



**Technical  
Customer Advisory Committee (TCAC)**

**ACTION SUMMARY**

**November 6, 2025**

Members Present:

Elias Archuleta  
Mark Begay  
John Fleck  
Brian Freeman  
Kerry Howe  
Donald T. Lopez  
Jill Peterson  
Mario Nuño-Whelan

Members Excused:

Anjali Mulchandani

Water Authority Staff Present:

Amos Arber, Program Manager Water Conservation  
Gayatri Banger, Data Analyst  
Mark Kelly, Water Resources Manager  
Marta Ortiz, Chief Financial Officer  
Jordan Salas, Executive Services Coordinator  
Cassia Sanchez, Chief Engineer  
Mark Sanchez, Executive Director

**Members of the public can view the meeting by joining the video conference. Requests for login information to this meeting and or Public Comment must be submitted to [jsalas@abcwua.org](mailto:jsalas@abcwua.org) before 2:00PM on the date of the meeting.**

**Item 1 – Call to Order - Note presence of quorum.**

The meeting was called to order at 4:01 pm by Acting Chair Jill Peterson.

**Item 2 – Approval of Agenda**

Lopez made a motion to approve the agenda. Archuleta seconded the motion. The motion passed 7-0 vote.

For: 7 Archuleta, Begay, Fleck, Freeman, Howe, Lopez, Peterson  
Against: 0  
Excused: 2 Mulchandani, Nuño-Whelan

### **Item 3 – Approval of September 4<sup>th</sup> and October 2<sup>nd</sup>, 2025, Action Summary**

Archuleta made a motion to approve the September 4, 2025, Action Summary. Freeman seconded the motion. Begay made a motion to approve the October 2<sup>nd</sup>, 2025, Action Summary. Howe seconded the motion. Both motions passed 5-0 vote.

#### **September 4<sup>th</sup>, 2025**

For: 5 Archuleta, Begay, Freeman, Lopez, Peterson  
Against: 0  
Excused: 4 Fleck, Howe, Mulchandani, Nuño-Whelan

#### **October 2<sup>nd</sup>, 2025**

For: 5 Begay, Freeman, Howe, Lopez, Peterson  
Against: 0  
Excused: 4 Archuleta, Fleck, Mulchandani, Nuño-Whelan

### **Item 4 – Public Comment**

Public Comment was accepted prior to the meeting by email and distributed to members.

### **Item 5 – Demo Garden Signage – Amos Arber and Mark Kelly**

The TCAC toured the demo garden at the Water Authority facility and provided advice on placement of plant and activity signage.

### **Item 6 – San Juan-Chama Water Treatment Plant Startup – Cassia Sanchez**

Ms. Sanchez provided an overview of how the water is delivered to the treatment plant. She explained in detail the treatment process, pumping strategy, startup timing, and standard operating procedures. Finished water is stored in the two ten-million-gallon clearwells onsite before being pumped out into the east and west Distribution System.

### **Item 7 – Smart Controller Study – Gayatri Banger and Amos Arber**

Ms. Banger explained exactly what a smart controller is and the benefits of having one. She provided details on the Water Authority smart controller pilot program, customer rebates, and customer outreach mechanisms.

**Item 8 – Water Report – Mark Kelly**

Mr. Kelly discussed supply metrics. Drought severity index is 277. Groundwater pumping is 100% of our goal, gallons per capita per day (GPCD) is currently 126, below our goal of 133 GPCD. Discussed increased education on drought. Precipitation outlook may improve.

**Item 9 – Other Business**

- A. Mark Begay's second term on the TCAC has ended. He has kindly volunteered to remain on the TCAC until we find a replacement.

**Item 10 – Adjournment Time: 5:50PM**