



Technical Customer Advisory Committee (TCAC)

ACTION SUMMARY

March 5, 2026

Members Present:

Elias Archuleta
Kerry Howe
Anne Jakle
Donald T. Lopez
Anjali Mulchandani
Jill Peterson
Andres Robertson

Members Excused:

Brian Freeman
Mario Nuño-Whelan

Water Authority Staff Present:

Diane Agnew, Water Rights Manager
Amos Arber, Program Manager Water Conservation
Luz Carreon, Grant Administrator
Mark Kelly, Water Resources Manager
Susan Lander, Controller
David Laughlin, Planning and Engineering Division Manager
Marta Ortiz, Chief Financial Officer
Jordan Salas, Executive Services Coordinator
Mark Sanchez, Executive Director

Members of the public can view the meeting by joining the video conference. Requests for login information to this meeting and or Public Comment must be submitted to jsalas@abcwua.org before 2:00PM on the date of the meeting.

Item 1 – Call to Order - Note presence of quorum.

The meeting was called to order at 4:03 pm by Jill Peterson.

Item 2 – Approval of Agenda

Lopez made a motion to approve the agenda. Archuleta seconded the motion. The motion passed 7-0 vote.

For: 7 Archuleta, Howe, Jakle, Lopez, Mulchandani, Peterson, Robertson
Against: 0
Excused: 2 Freeman, Nuño-Whelan

Item 3 – February 5th, 2025, Action Summary

Robertson made a motion to approve February 5, 2026, Action Summary. Mulchandani seconded the motion. The motion passed 7-0 vote.

For: 7 Archuleta, Howe, Jakle, Lopez, Mulchandani, Peterson, Robertson
Against: 0
Excused: 2 Freeman, Nuño-Whelan

Item 4 – Public Comment

Public Comment was accepted prior to the meeting by email and distributed to members.

Item 5 – State and Federal Funding Update – Luz Carreon

Provided updates on state, federal, ARPA, and Water Trust Board funding for multiple grant-awarded projects. Highlighted progress on key projects including Southside Water Reclamation Plant Outfall Restoration project, Large Scale Aquifer Storage Recovery project, Arroyo Del Oso Aquifer Storage Recovery project, lead service line replacement, and Carnuel wastewater improvements project.

Item 6 – Business Goals/One-Year Objectives – Susan Lander

Provided information on Water Authority Business Goals based on American Water Works Association business model. The model is organized around five business systems, water supply and operations, wastewater collection and operations, customer relations, business planning and management and organizational development. Reviewed FY27 One-Year Objectives with examples related to completing projects, improving programs, identifying performance gaps during the budget process by allocating and prioritizing resources, and developing improvement processes to be efficient and effective in operations and service delivery.

Item 7 – 2026 Conservation Season Outreach – Amos Arber

Described Water Authority outreach strategy, focused on education, enabling action and reinforcement of efficient water use. Provided information on the 505 Outside newsletter and upcoming website updates. Provided results of smart irrigation controller study. Explained how the importance of training contractors, suppliers and property managers

influences the design of many landscapes and normalizes efficient irrigation and landscape practices. Described how in-person demonstration outreach and working with partners to expand outreach reinforces conservation behaviors.

Item 8 – Colorado River Update – Diane Agnew

Colorado River flows more than 1,400 miles, covers 246,000 square miles. It supplies water to over 40 million people with an estimated economic value of \$1.4 trillion annually. Explained the law of the river as a set of complex interstate compacts, federal laws, court decisions and decrees, contracts and federal actions. Presenter provided a historical context of the Colorado River. Described the impact, allocations, stipulations and what is missing within Compact. Described where the water is going accounting for evaporation, conveyance losses and impact of climate change. Described scope, changes over time and hydrology tradeoffs.

Item 9 – Water Report – Mark Kelly

Drought severity and coverage index 269. Groundwater pumping is at 112% of our goal, down from last month. Gallons per capita per day (GPCD) currently 124, below goal of 133. Precipitation low, seasonal outlook may improve.

Item 10 – Adjournment Time: 6:06PM