
Meeting Date: May 21, 2024
Staff Contact: Marta Ortiz, Chief Financial Officer

TITLE: C-25-9 – FY2025 3rd Quarter Financial Report

ACTION: Receipt be Noted

SUMMARY:

The financial report for the quarter ended March 31, 2025, has been submitted to the Board for review and informational purposes. This report offers a comprehensive year-to-date comparison, contrasting the approved FY25 budget with actual expenses incurred through March 31, 2025. Additionally, the report provides an overview of revenue and expenditure projections extending to June 30, 2025. These forecasts are informed by actual financial data, prevailing trends, and historical insights, ensuring a well-rounded perspective on expected financial performance. However, as with any projections, these estimates remain subject to change due to economic fluctuations or unforeseen circumstances.

Before submission, this report underwent a formal review and received approval from the NM State Department of Finance and Administration Local Government Division, ensuring accuracy, compliance, and alignment with financial regulations.

Furthermore, the report includes the latest analysis of Water Authority Investments, along with key highlights from the budget Performance Plan Scorecard. These sections outline critical goals and objectives as of March 31, 2025, offering insights into financial stewardship, resource allocation, and strategic priorities.

For a detailed breakdown of these findings, please refer to the attached report.

Albuquerque Bernalillo County Water Utility Authority

Albuquerque, New Mexico

Quarterly Financial Report For the month ending March 31, 2025



Note: The Quarterly Financial Report is prepared each quarter and is utilized to analyze and assess the current financial condition of the Albuquerque Bernalillo County Water Utility Authority's (Water Authority) General Fund, Debt Service Fund, San Juan-Chama Project Contractors Association Fund (SJCPCA), and Capital Funds. The information found in this report is drawn from the Water Authority's general ledger as of the last day of each month, and occasional variances may occur. This report should be used for informational purposes only.

Introduction

This report provides an overview of the Water Authority's financial condition through the ninth month of the fiscal year. The year-to-date (YTD) spans between [July 1, 2024](#), through [March 31, 2025](#). This report includes budget to actual comparisons in the General Fund (by revenue/expense category and department/division), the Debt Service Fund, the SJCPCA Fund, the Capital Funds, and overall financial performance.

The report was prepared by the Business/Financial Services Division in collaboration with departmental staff across the Water Authority and will be reviewed and approved by the State of New Mexico Department of Finance and Administration (DFA) Local Government Division.

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General Fund Revenue Highlights

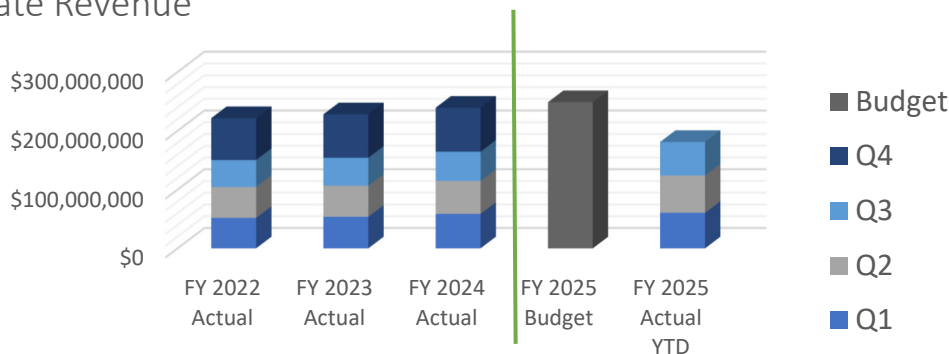
The total FY2025 General Fund revenue budget is \$260.9 million. Through March, \$192.1 million has been recorded, or 73.6% of the revenue budget. The FY2025 adopted revenue budget increased by +\$4.5 million from the FY2024 adopted budget, recognizing the adopted rate revenue adjustment and aligning with new and expansion business announcements. The tables and charts reflect the total water, wastewater, and miscellaneous revenue to illustrate monthly, quarterly, and year-to-date (YTD) activity including year-end revenue accruals.

Revenue Type	FY 2025			Jan-25	Feb-25	Mar-25	FY 2025 Total YTD	% YTD	FY 2025 Projection	Budget vs Projection
	Adopted Budget	1st Qtr	2nd Qtr							
Water Service	\$ 105,910,000	\$23,390,309	\$28,017,956	\$ 7,523,637	\$ 7,701,581	\$ 8,280,459	\$ 74,913,943	70.7%	\$ 105,910,000	\$ -
Water Facilities Rehab	44,782,000	11,884,016	10,440,000	3,141,493	3,185,025	3,179,519	31,830,053	71.1%	44,782,000	-
Wastewater Service	51,143,000	13,180,534	13,093,244	4,239,037	4,276,387	4,205,488	38,994,690	76.2%	51,143,000	-
Wastewater Facilities Rehab	41,982,000	10,440,902	10,803,017	3,575,800	3,584,150	3,571,853	31,975,721	76.2%	41,982,000	-
Connections	375,000	73,845	42,512	14,447	11,178	13,865	155,847	41.6%	200,000	175,000
Water Resources Management	4,500,000	1,496,194	1,010,195	244,200	255,927	254,219	3,260,735	72.5%	4,461,000	39,000
SW Admin Fee	1,836,000	306,000	459,000	153,000	-	306,000	1,224,000	66.7%	1,836,000	-
DMD Admin Fee	379,000	63,180	94,770	31,590	-	63,180	252,719	66.7%	379,000	-
Interest	7,000,000	2,332,522	2,013,063	783,407	467,251	328,750	5,924,993	84.6%	7,000,000	-
Miscellaneous	3,000,000	1,603,932	877,254	230,654	112,954	741,426	3,566,220	118.9%	3,000,000	-
Grand Total:	\$ 260,907,000	\$64,771,434	\$66,851,011	\$19,937,265	\$19,594,452	\$20,944,759	\$192,098,920	73.6%	\$ 260,693,000	\$ 214,000

Rate Revenue

Rate revenue is the largest revenue category in the General Fund, representing approximately 98.0% of the total. Water and Sewer rates are for the sale of water and collection and disposal of sewage as defined in the Water Authority Rate Ordinance. Revenue budget amounts are derived with the expectation of very limited growth in the service area for the next several years coupled with moving towards the Water Authority GCPD goal of 110 by 2037.

Rate Revenue



Water Authority charges include:

Water-Fixed Monthly Charge: This fee recovers costs associated with providing “fixed costs” of service associated with providing capital facilities (pump stations, reservoirs, transmission lines, wells, etc.). Fixed costs occur whether or not any water is used.

Water-Commodity Charge: This charge represents the “unit costs” of pumping, treating, and delivering the commodity (water) itself.

Water-State Surcharge: This tax is a pass-through cost from the state, through the Water Authority, and to the customer for funding the State’s water quality testing.

Sewer-Fixed Monthly Charge: This fee recovers costs associated with providing “fixed costs” of service such as sewage lift stations, odor control stations, large diameter interceptor lines, etc. Fixed costs occur whether or not any wastewater flows into the sewer system.

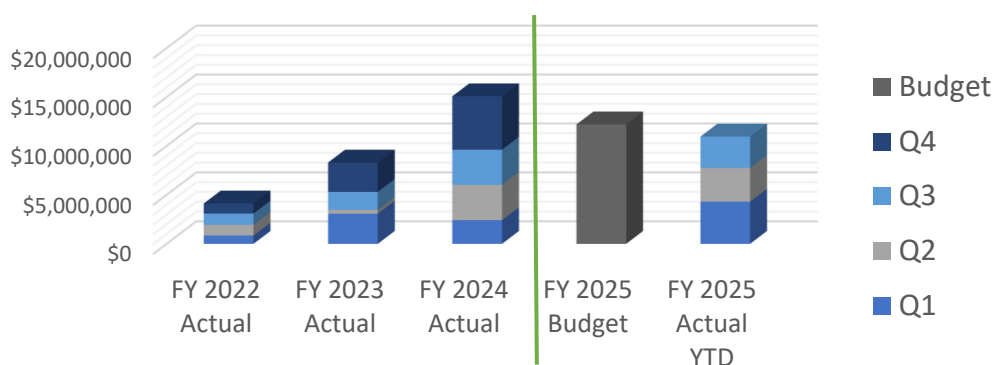
Sewer-Commodity Charge: This charge represents the “unit costs” of collecting, treating, and disposing of wastewater.

Facility Rehabilitation Charge: This fee funds the repair or replacement of aging water and sewer lines.

Miscellaneous Revenue

Other miscellaneous revenue represents 2.0% of the total. This includes interest revenue, Solid Waste (SW) and Department of Municipal Development (DMD) administrative fees from the City of Albuquerque, lease (rental) revenue, and compost sales. The large increase in FY24 is a result of interest earnings totaling \$9.8 million and projections through Q3 in FY2025 are exceeded by 124.2%. For more information, please refer to the investment highlights section on page 17.

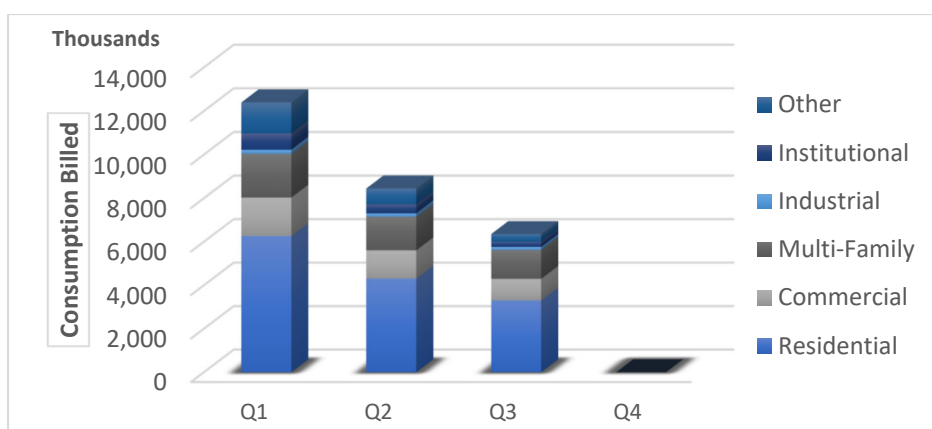
Miscellaneous Revenue



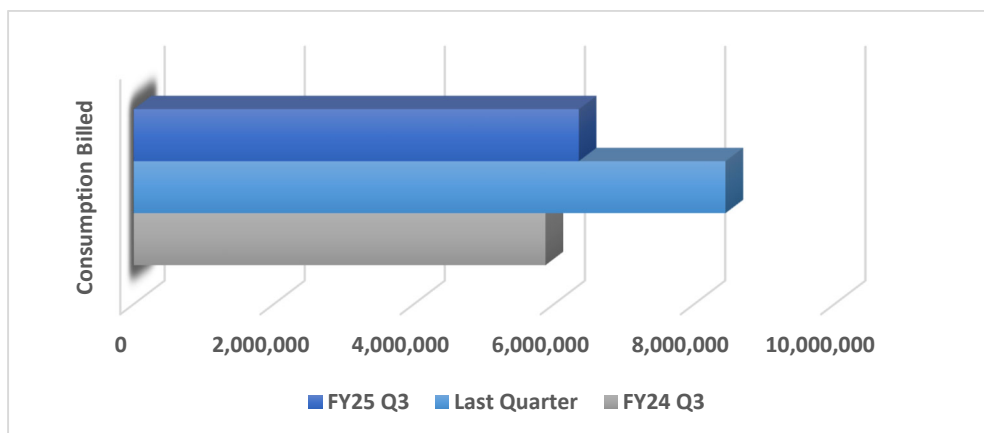
Consumption Usage

Total number of active billed utility accounts are 218,499, of which, 213,893 are metered based on service size 1-8. Water customer consumption is billed the following month for the previous month's usage. Consumption is the portion of water used that is not returned to the original water source after being withdrawn and no longer available for reuse. Consumption units (usage) for all customer classes is illustrated below; which equates to 20,341,462,812 total gallons.

FY 2025					
Customer Class	Q1	Q2	Q3	Q4	Total
Residential	6,259,804	4,308,735	3,300,083	0	13,868,622
Commercial	1,770,592	1,295,329	992,448	0	4,058,369
Industrial	182,156	148,866	129,926	0	460,948
Institutional	746,614	411,837	242,754	0	1,401,205
Multi-Family	2,010,251	1,550,427	1,336,178	0	4,896,856
Other	1,423,654	731,616	353,201	0	2,508,471
Total	12,393,071	8,446,810	6,354,590	0	27,194,471



The consumptions units (usage) for Q3 are (8.2%) higher compared to this time last year and 24.8% lower than FY25 Q2.



General Fund Expense Highlights

The overall expense for the General Fund ending Q3 stood at **74.5%**, which is slightly below the anticipated 75% range of actuals for this period in FY 2025. The financial tables and charts provide a comprehensive overview of total expenditures, excluding year-end accruals to offer a clearer picture of spending trends.

Recognizing the importance of maintaining fiscal stability, the Water Authority has adopted a proactive approach to expense management. To mitigate financial strain, the Water Authority has implemented strategic cost-control measures, including the freezing of non-essential positions. By carefully evaluating staffing needs, the Water Authority ensures that critical operations continue without compromising efficiency, while reducing overhead costs.

Additionally, out-of-state travel has been significantly restricted to prioritize necessary expenditures and redirect funds toward essential services. This limitation helps maintain a strong financial position by focusing resources on areas that directly impact operational effectiveness and service delivery.

Furthermore, ongoing expense monitoring plays a vital role in maintaining financial discipline. Through diligent tracking and review, the Water Authority ensures that essential services and repairs continue uninterrupted, safeguarding infrastructure integrity and the quality of service provided to the community.

Expense Type	FY 2025			Jan-25	Feb-25	Mar-25	FY 2025 Total YTD	% YTD	FY 2025 Projection	Budget vs Projection
	Adopted Budget	1st Qtr	2nd Qtr							
Wages & Benefits	\$ 71,344,422	\$15,025,354	\$17,821,264	\$ 5,077,640	\$ 5,042,799	\$ 5,057,230	\$ 48,024,287	67.3%	67,167,017	4,177,405
Wages Overtime	2,201,300	581,480	813,528	288,837	255,066	197,686	2,136,598	97.1%	2,850,584	(649,284)
Power	16,296,000	3,108,044	3,758,524	924,293	842,163	959,426	9,592,450	58.9%	14,581,615	1,714,385
Chemicals	15,660,000	1,280,647	2,137,049	1,047,074	948,488	1,048,320	6,461,578	41.3%	15,444,581	215,419
Other Operating Expenses	46,655,278	12,436,071	12,536,996	4,864,523	3,899,804	2,829,214	36,566,608	78.4%	49,691,341	(3,036,063)
Transfers to Other Funds	95,784,000	54,096,000	13,896,000	4,632,000	4,632,000	4,632,000	81,888,000	85.5%	95,784,000	-
Grand Total	\$ 247,941,000	\$86,527,597	\$50,963,361	\$16,834,366	\$15,620,320	\$14,723,876	\$ 184,669,520	74.5%	\$ 245,519,138	\$ 2,421,862

Personnel Expense

Wages & Benefits costs through Q3 were approximately **67.3.0%** of the total fiscal year budget. Personnel was underspent slightly through Q3 which provided some flexibility, mostly attributed to Water Authority-wide vacancies. But overtime is at **97.1%**, which is significantly over-costs that seem to indicate operational challenges due to vacancies and after-hours emergency responses. The **vacancy rate** through Q3 was **7.9%**, which is above the **7.0% goal** for FY 2025 which essential staff shortages are creating pressure with rapid responses.

Personnel costs through March 2025 were \$50,160,885 which is comprised of: wages (\$32,776,195), other fringe benefits (\$15,248,092), and overtime (\$2,136,598).

Other Operating Expense (O&M)

Overall operations and maintenance (O&M) costs have exceeded initial estimates, reaching 78.4% of the projected budget. This increase is primarily driven by rising contract services expenses and higher-than-anticipated cost for maintenance and repair supplies. As demand for upkeep and service agreements grows, the Water Authority has had to allocate additional resources to ensure operational continuity and efficiency.

Despite the rise in O&M costs, overall General Fund expenses remain slightly below the anticipated range, currently tracking at 75.0%. This aligns with actual spending levels through March, indicating that while certain expenditures have increased, careful financial oversight has helped maintain balanced fund utilization.

A notable impact on rising expenditures comes from repairs and maintenance costs, which have accumulated to \$11.6 million through Q3. Several factors contribute to this increase, including escalating repair costs and subscription expenses associated with critical information technology infrastructure. These IT-related expenses reflect the Water Authority's commitment to maintaining cybersecurity, system reliability, and software functionality, all of which are for seamless operations.

To accommodate these financial shifts, a mid-year budget amendment was approved by the Board in February 2025. This adjustment was necessary to reallocate funds and ensure that essential services and repairs continued without disruption. By proactively addressing these expenditure increases, the Water Authority aims to maintain fiscal stability while meeting ongoing operational needs.

Power and Chemicals Expense

Power and chemicals play a vital role in ensuring the smooth operation and ongoing maintenance of essential water infrastructure, including the San Juan-Chama Water Treatment Plant (SJCWTP), groundwater pumping systems, and the Southside Water Reclamation Plant (SWRP). These resources are fundamental to water treatment, distribution, and reclamation, making them indispensable to the overall functionality of these facilities.

Despite the significant rise in chemical costs due to inflationary pressures, the year-to-date (YTD) expenses remain notably lower than anticipated benchmark of 75.0%. This suggests that operational efficiencies, optimized resource management, and potentially improved procurement strategies have contributed to cost savings. In some areas, these unanticipated financial advantages may stem from reduced consumption, strategic usage adjustments, or alternative sourcing methods. The ability to maintain lower-than-expected costs underscores the importance of proactive planning and adaptability in mitigating economic challenges while maintaining the effectiveness of water treatment and reclamation processes.

Transfers to Other Funds

The Water Authority structures its financial planning to accommodate significant debt obligations, with a substantial portion of payments – both annual principal and semi-interest – falling due in July. This results in a concentration of expenditures early in the fiscal year, with approximately \$75,000,000 allocated within the first quarter to meet these commitments. Given this front-loaded financial structure, strategic

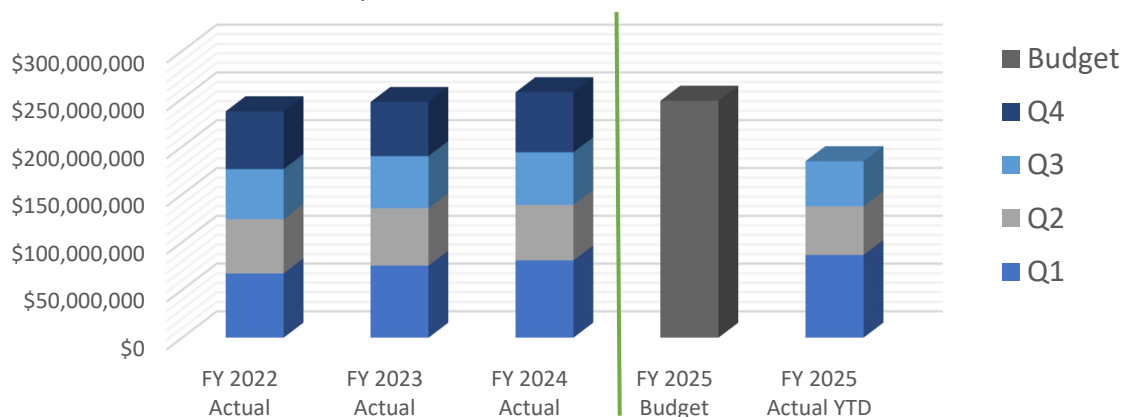
fund transfers play a crucial role in maintaining fiscal stability and ensuring ongoing investments in essential structure.

Under current financial policy, transfers are allocated to support both operational and long-term capital investment initiatives. One key allocation is directed toward the Capital Improvement Program (CIP) basic rehab program, which receives funding of \$19,382,000. These funds are instrumental in sustaining infrastructure development, upgrading water treatment facilities, and ensuring the reliability of the water supply system. Additionally, financial transfers are made to the Water 2120 projects, with an allocation of \$1,402,000. These projects focus on forward-looking improvements designed to enhance sustainability, increase capacity, and support future demand.

By strategically managing these financial transfers, the Water Authority ensures that debt obligations are met without compromising its ability to invest in critical water system enhancements. This approach helps balance immediate financial responsibilities with long-term infrastructure needs, fostering a sustainable and resilient water management strategy.

The graph below shows expenses are higher from the last three years by 32.9% through Q3 for each year.

General Fund Expense



The year-to-date (YTD) General Fund expense budget by Divisions / Departments are illustrated on the next page.

Budget to Actual Variances

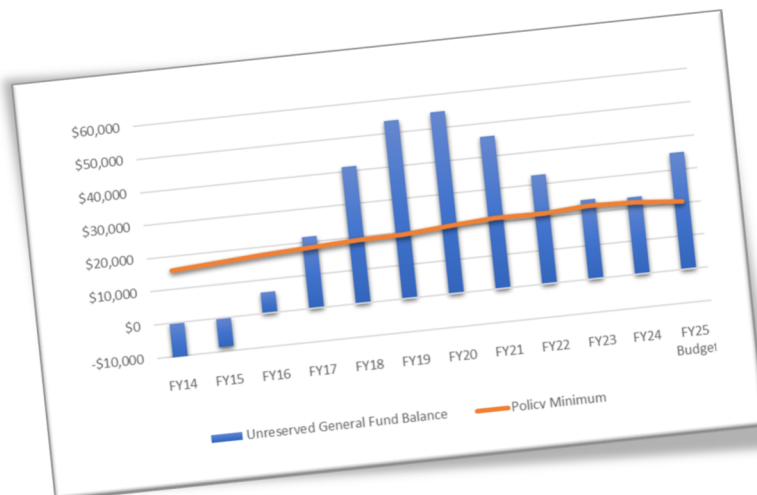
General Fund Divisions/Departments

	Personnel				Overtime			O&M Expenses & Transfers		
			FY 2025				FY 2025			FY 2025
	YTD	Actual	Adopted	%	YTD	Adopted	%	YTD	Adopted	%
			Budget	Budget	Actual	Budget	Budget	Actual	Budget	Budget
Administration	\$	853,948	\$ 1,202,815	71.0%	\$ 55	\$ 500	11.0%	\$ 562,403	\$ 792,675	71.0%
Risk		478,403	674,279	71.0%	4,190	1,000	419.0%	5,359,737	6,249,713	85.8%
Legal		172,206	233,700	73.7%	-	-	0.0%	489,755	754,292	64.9%
Human Resources		1,293,606	1,809,013	71.5%	175	500	35.1%	98,817	196,479	50.3%
Information Technology		4,358,697	6,001,908	72.6%	23,192	20,000	116.0%	7,748,618	6,959,084	111.3%
Finance		2,023,278	2,830,479	71.5%	30,190	36,000	83.9%	2,070,845	1,843,582	112.3%
Customer Service		2,375,050	3,780,245	62.8%	164,311	81,000	202.9%	1,291,558	1,796,915	71.9%
Asset Management		513,483	767,600	66.9%	-	-	0.0%	13,821	36,392	38.0%
Wastewater Plant		6,023,071	9,287,296	64.9%	492,401	580,000	84.9%	1,676,643	2,548,704	65.8%
SJC Water Treatment Plant		2,605,462	3,831,400	68.0%	146,619	200,000	73.3%	456,479	865,600	52.7%
Groundwater System		4,281,404	6,189,761	69.2%	171,845	255,000	67.4%	832,650	1,288,239	64.6%
Wastewater Collection		4,324,427	6,495,088	66.6%	209,305	145,000	144.3%	1,073,602	1,432,912	74.9%
Water Field Operations		9,876,902	13,749,826	71.8%	803,736	780,000	103.0%	4,317,035	7,481,174	57.7%
Compliance		3,753,417	5,659,033	66.3%	34,424	29,300	117.5%	1,230,970	1,189,667	103.5%
Fleet & Facility Maintenance		1,060,517	1,835,063	57.8%	53,329	71,000	75.1%	3,204,943	4,773,937	67.1%
Central Engineering		2,298,436	3,986,700	57.7%	656	-	0.0%	60,332	52,650	114.6%
Planning & Utility Development		490,326	986,047	49.7%	-	-	0.0%	124,146	86,945	142.8%
Water Resources		842,261	1,534,169	54.9%	537	2,000	26.8%	2,108,323	3,591,506	58.7%
Power & Chemicals		-	-	0.0%	-	-	0.0%	16,054,028	31,956,000	50.2%
Taxes		-	-	0.0%	-	-	0.0%	650,730	740,000	87.9%
Overhead		399,392	490,000	81.5%	1,632	-	0.0%	1,203,394	1,365,812	88.1%
San Juan Chama		-	-	0.0%	-	-	0.0%	1,991,806	2,609,000	76.3%
Transfers to Other Funds		-	-	0.0%	-	-	0.0%	81,888,000	95,784,000	85.5%
Total	\$	48,024,287	\$ 71,344,422	67.3%	\$ 2,136,598	\$ 2,201,300	97.1%	\$ 134,508,636	\$ 174,395,278	77.1%

Working Capital Balance (Fund Balance)

General Fund Working Capital Balance (also known as Fund Balance) began the FY 2025 year at \$23,147,837 and as of the end of March is currently \$39,020,191, which is above the 1/12th total expense target. A rate adjustment was passed at the June board meeting to keep up with inflation, among other things.

The FY 2025 year end estimate is targeted to be \$35,208,000.

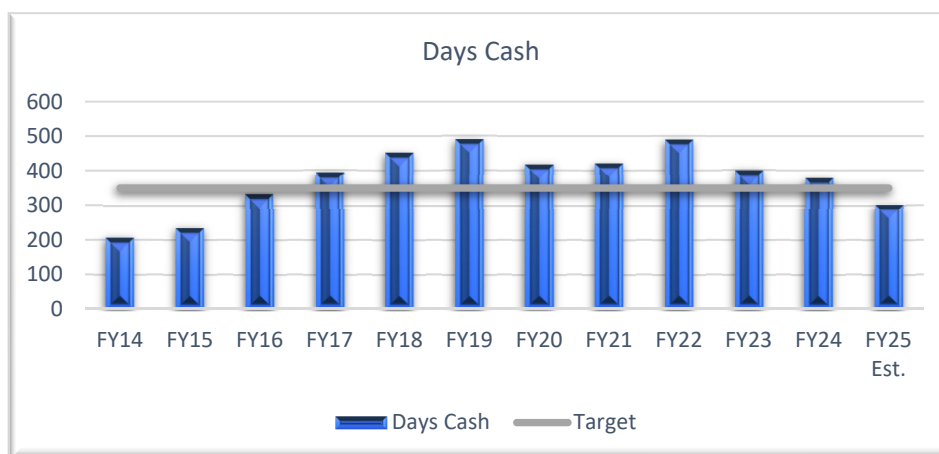


Reserve Amounts

The Rate Reserve, designed to address unexpected revenue shortfalls or emergency expenses, has a funding allocation of \$9.0 million. Additional reserves include \$500,000 for risk management and \$2.1 million for the Soil Amendment facility.

Days Cash on Hand

The chart shows days cash on hand by fiscal year. The FY 2024 days cash available was 378, above the target of 350. FY 2025 Q3 cash available is calculated at 302.



Other Funds Highlights

Below are the FY 2025 total revenues and expenses YTD for each fund.

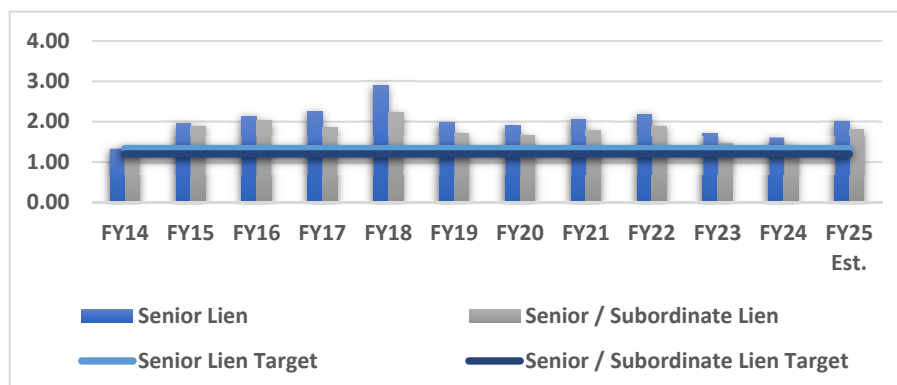
	Revenue			Expense		
	YTD Actual	FY 2025 Adopted Budget	% Budget	YTD Actual	FY 2025 Adopted Budget	% Budget
Debt Service Fund	\$ 72,546,342	\$ 83,600,000	86.8%	\$ 84,047,807	\$ 100,065,000	84.0%
SJCPCA Fund	39,767	39,042	101.9%	29,073	62,089	46.8%
Capital Rehab Fund	14,536,500	177,000,000	8.2%	40,703,805	173,043,492	23.5%
Capital Growth Fund	33,437,589	146,457,716	22.8%	27,176,562	131,493,742	20.7%
Capital Water 2120 Fund	1,745,680	14,829,000	11.77%	78,436	22,919,007	0.34%
Total	\$ 122,305,878	\$ 421,925,758	29.0%	\$ 152,035,683	\$ 427,583,330	35.6%

Debt Service Fund

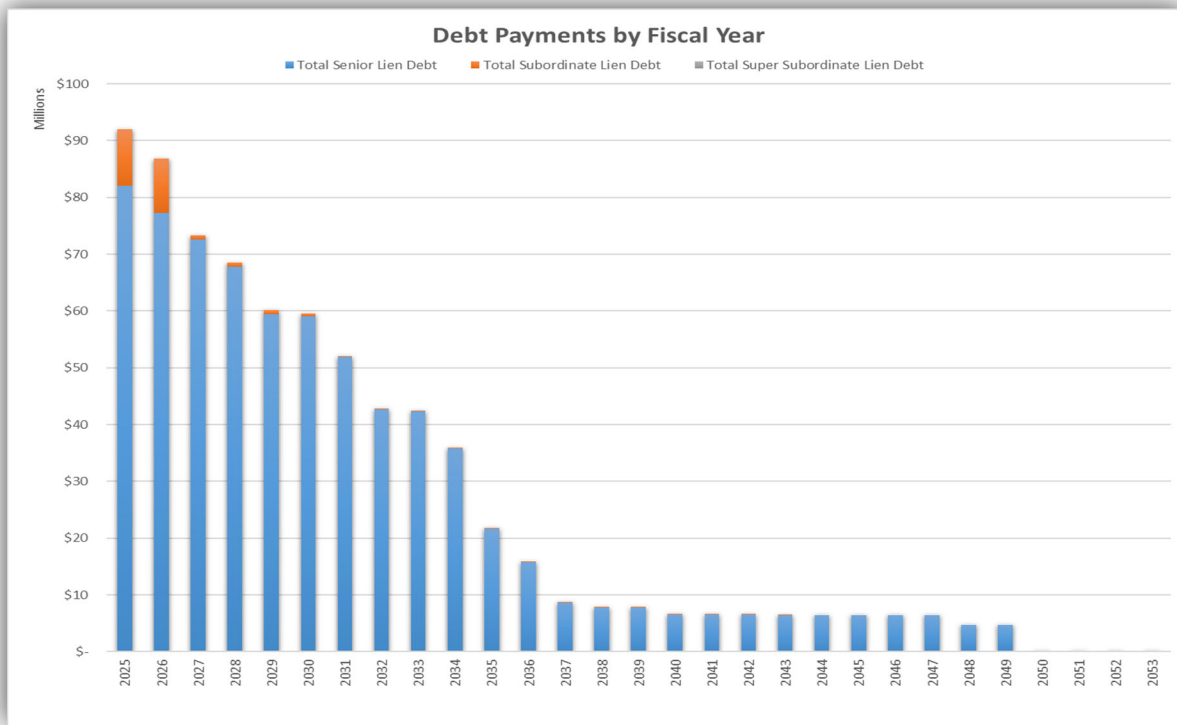
The debt service fund is used to account for the revenues, other financing sources, financing uses, and the related expenses for long-term debt. This includes accounting for bond and loan principal, interest, and other debt expenses. The majority of principal and interest payments for Water Authority debt obligations are paid in the first quarter (July 1st) of every fiscal year. Below illustrates the budget to actual variances:

	FY 2025			Jan-25	Feb-25	Mar-25	FY 2025 Total YTD	% YTD
	Adopted Budget	1st Qtr	2nd Qtr					
Principal	\$ 69,819,000	\$ 67,128,287	\$ 59,504	\$ 8,592	\$ 8,592	\$ 8,592	67,213,567	96.3%
Interest	24,046,000	902,925	67,526	11,191,941	4,650	4,617	12,171,659	50.6%
Other Debt Related Expense	200,000	9,119	32,194	62,925	5,905	52,438	162,580	81.3%
Transfers to Other Funds	6,000,000	1,500,000	1,500,000	500,000	500,000	500,000	4,500,000	75.0%
Grand Total	\$ 100,065,000	\$ 69,540,330	\$ 1,659,225	\$ 11,763,458	\$ 519,147	\$ 565,646	84,047,807	84.0%

The debt service coverage ratio (DSCR) is a measurement of the Water Authority's available cash flow to pay current debt obligations. Many lenders will set a minimum requirement between 1.20 and 1.25, however, the Water Authority's policy minimum is set at 1.33 for senior lien and 1.20 for senior and subordinate lien debt. The chart shows the Water Authority is at target or above the DSCR minimum requirements.



The Water Authority's current annual principal and interest debt obligations for FY 2025 total \$92.0 million. Pre-payment and payoff loan amounts are estimated at \$2.0 million. The chart illustrates the required annual debt payments through FY 2053.



Albuquerque Bernalillo County
Water Utility Authority,
Fiscal Agent

PO Box 568
ABQ, NM 87103

City of Belen
Ohkay Owingeh
Town of Bernalillo
El Prado Water &
Sanitation District
Town of Taos

Village of Los Lunas
Middle Rio Grande
Conservancy District
City of Santa Fe
Village of Taos Ski Valley
Jicarilla Apache Nation

San Juan-Chama Project Contractors Association Fund

The Water Authority is the fiscal agent on behalf of the San Juan-Chama Project Contractors Association (SJCPCA) that was established in FY 2022 with supervision of the SJCPCA board. Members of the SJCPCA are assessed annually on an equitable basis not to exceed fifty (50) cents for each acre-foot of each agency's annual project water amount. There is a total of 19 members, of which, 11 are currently assessed annual dues. SJCPCA may also establish special assessments on an as needed basis by supermajority (75%) of the members.

Revenues collected for FY 2025 total \$39,767 and expenses YTD are \$29,073 or 46.8% of the total budget.

Capital Funds

The FY2025 amended Capital Improvement Program (CIP) total **\$328.8 million**, excluding debt, for all CIP funds. CIP costs are defined as those costing over \$5,000 with an expected useful life of at least two years. The CIP is also categorized by various facilities, infrastructure, improvements, and equipment. Multiple funding sources are utilized to provide the budget for CIPs, including from the General Fund, Debt Service Fund, miscellaneous CIP funds, loans, and grants. The table and chart illustrate the budget to actual variances for each CIP category:

	FY 2025 Adopted Budget	1st Qtr	2nd Qtr	Jan-25	Feb-25	Mar-25	FY 2025 Total YTD	% YTD
Sanitary Sewer Pipeline Renewal	\$ 27,658,798	\$ 1,016,091	\$ 3,105,058	\$ 1,420,917	\$ 1,193,247	\$ 128,835	\$ 6,864,148	24.8%
Drinking Water Pipeline Renewal	10,346,478	1,049,841	1,610,251	150,796	491,274	163,781	3,465,943	33.5%
Southside Water Reclamation Plant Renewal	27,189,414	1,204,994	2,462,501	1,094,978	602,184	885,299	6,249,955	23.0%
Soil Amendment Facility Renewal	1,020,869	152,021	8,352	10,014	-	968	171,355	16.8%
Lift Station & Vacuum Station Renewal	7,119,375	-	89,277	8,575	-	85,016	182,869	2.6%
Odor Control Facilities Renewal	1,187,220	22,749	-	97,883	-	-	120,631	10.2%
Groundwater Production & Dist. Renewal	20,890,523	880,286	1,253,167	672,698	328,824	719,381	3,854,356	18.5%
SJCWTP Renewal	34,448,958	347,076	729,853	4,575,258	922,926	4,071,140	10,646,255	30.9%
Reuse Pipeline & Plant Renewal	4,459,739	4,852	224,168	133,210	7,808	10,268	380,306	8.5%
Compliance	565,290	-	6,209	11,490	38,572	-	56,270	10.0%
Shared Renewal	12,339,706	118,051	1,207,320	372,980	260,101	961,916	2,920,368	23.7%
Franchise Fee Compliance	6,923,846	38,115	191,194	98,306	491,713	707,813	1,527,141	22.1%
Vehicles & Heavy Equipment	4,867,192	910,915	555,005	394,718	577,284	198,957	2,636,879	54.2%
Special Projects	132,133,762	5,136,629	8,716,589	3,396,535	4,080,870	4,625,581	25,956,204	19.6%
Growth Projects	13,386,064	470,883	1,221,497	94,553	875,233	185,520	2,847,686	21.3%
Water 2120 Projects	24,325,407	9,212	76,055	(30,052)	15,520	7,702	78,436	0.3%
Grand Total	\$ 328,862,641	\$ 11,361,715	\$ 21,456,496	\$ 12,502,859	\$ 9,885,557	\$ 12,752,176	\$ 67,958,803	20.7%

To comply with the State of New Mexico Department of Finance and Administration policy on requirements for a budget adjustment resolution (BAR), the Water Authority has adopted an administrative policy for “Capital Funds Excess/Deficit Budget Rollovers.” This policy allows for rollovers of CIP funds in excess and/or deficit from each previous fiscal year’s remaining budget.

The Water Authority records the carryover of all unobligated funds remaining at the end of the budget year to the next budget year to cover allowable costs in that budget period. This carryover does not require Water Authority Board approval. Restricted funds, grants, bond and loan proceeds, and cash transfers that are recorded in CIP funds are the only cumulative balances allowed.

The adopted budget recognizes the carryover of unobligated funds from FY 2024 in the amount of **\$189.2 million** and any new or amended CIP budget resolutions approved by the Board since July 1st.

Capital Status Report

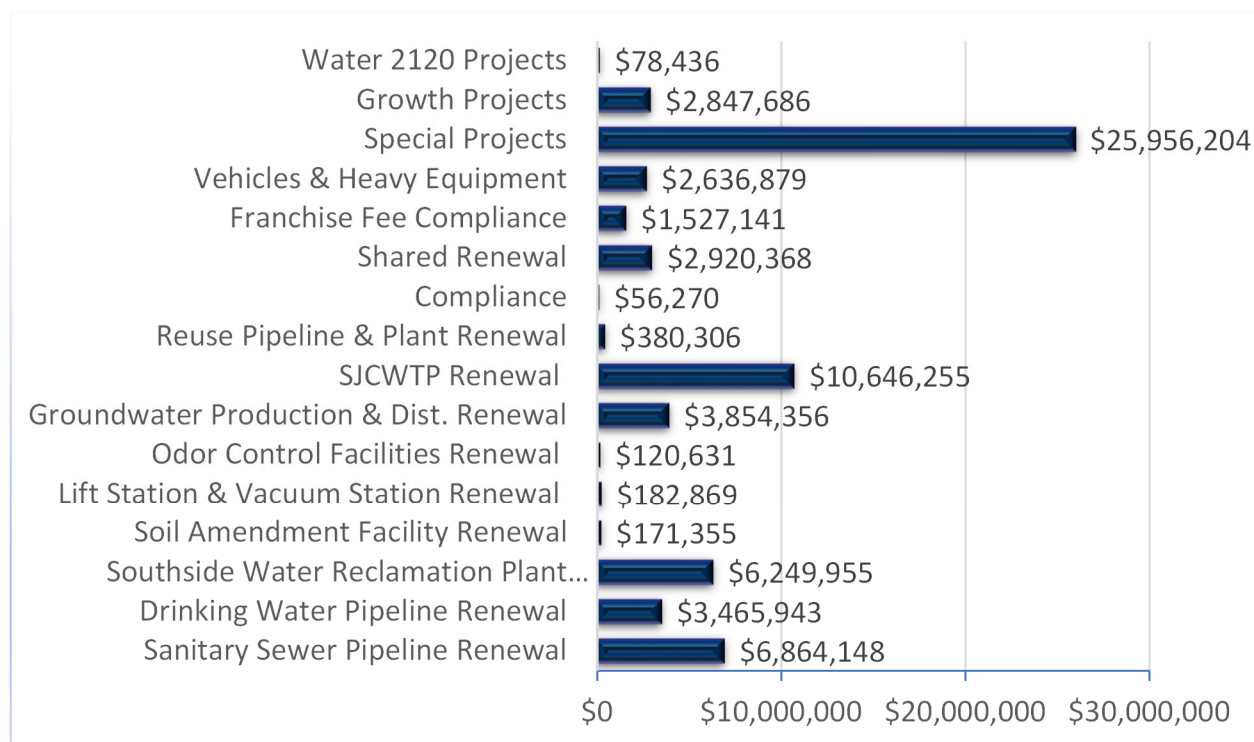
The Water Authority expended a total of **\$67,958,803** through Q3 of FY 2025. Of the \$35.1 million capital spending in Q3, the highest proportion was spent on various special projects (\$15.7 million) to include: The SJCDWP Grit Basin Improvements project, the Metropolitan Detention Center Water and Sewer Improvements project, the SWRP Outfall Realignment project, the To'Hajiilee pipeline, and the South Valley Drinking Water Phase 8 and 9 project. Furthermore, approximately \$1.6 million in capital funds have been allocated to SCADA Equipment Renewal, \$1.5 million for Chemical Solids System Improvements, \$1.2 million each for planned interceptor rehabilitation and small diameter sewer line rehab, and just over \$1.1 million each was spent towards Information Technology and Fleet vehicle and equipment replacement projects.

In government accounting, an encumbrance is a term used to describe a committed or reserved amount of funds that is set aside for a specific purpose. This is used to ensure that there will be sufficient cash available to pay for specific obligations. Encumbrances are used to avoid overspending. CIP outstanding encumbrances by fund at the end of Q3, are:

- Fund 27 (Water 2120) - \$959,429,
- Fund 28 (Rehab) - \$73,612,883, and
- Fund 29 (Growth / Special Projects) - \$78,159,569,

leaving an available budget balance of \$106,137,620 for current and future projects.

The graph below shows an illustration of current spending by CIP category through Q3.



Project Timeline and Cost Impacts

Timelines for virtually all CIP projects continue to extend by 3-6 months due to delays in material availability and shipping. This is an expected schedule impact that will likely extend over the next 1-2 years due to current supply chain challenges.

Regarding cost impacts, the Water Authority is seeing ongoing project cost escalations driven by:

1. The cost escalation of materials (pipe, pumps, valves, fuel, concrete, steel, etc.),
2. The Albuquerque contractor pool with a limited amount of available skilled wet utility contractors,
3. A highly competitive construction project market with lots of projects being bid by the City of Albuquerque, Bernalillo County, New Mexico Department of Transportation (NMDOT), Albuquerque Metropolitan Arroyo Flood Control Authority (AMAFCA), Sandia Labs, and others, and
4. Uncertainty regarding macroeconomic factors, possible tariffs, and potential changes to federal funding programs.

The Water Authority continues to manage these cost impacts through improving cost estimating and cost contingency evaluation, and a robust asset management approach to prioritizing projects, which creates flexibility to shift projects based on budget availability and bidder costs for specific projects.

A sample of active CIP projects that have budget authority in FY 2025 are listed as follows:

Project	Life-to-Date			Year-to-Date		Project Phase	Estimated Completion Date		Comments/Notes
	Total Budget	Total Spend*	Spend %	Total Budget	Total Spend*		As of 3Q 2025	Current	
Volcano Cliffs Arsenic Treatment and Transmission Line	\$ 42,827,974	\$ 16,664,040	38.91%	\$ 36,111,727	\$ 9,947,792	Construction	30-Sep-26	Yes	Both the arsenic treatment facility (ATF) and off-site transmission line (TL) under construction. TL construction is going through rock excavation. ATF had challenges with existing utility conflicts. Estimated completion for TL is February 2025. Estimated completion for ATF is Fall 2026.
To'Hajiilee Transmission Line	20,000,050	5,520,764	27.60%	18,306,089	3,826,804	Construction	31-Mar-26	Yes	Under Construction estimated completion March 2026
KAFB Tijeras Interceptor Rehab	10,426,387	10,426,387	100.00%	54,365	54,365	Construction	31-Jul-24	Yes	Project completed.
SVDWP Phase 8/9 Waterline Extension	8,000,000	1,986,957	24.84%	7,436,495	1,423,452	Construction	30-Sep-25	Yes	Under Construction. Estimated Completion September 2025.
MDC Water & Sewer Improvements	16,811,789	5,845,148	34.77%	16,133,079	5,166,437	Construction	31-Oct-25	Yes	Under Construction. Estimated Completion Fall 2025.
Carnuel Wastewater System	6,074,985	630,525	10.38%	5,289,245	98,025	Construction	30-Nov-25	Yes	Project awarded & in construction. Est. completion by Nov 2025.
Carnuel Waterline System	2,550,000	304,567	11.94%	2,525,390	279,957	Construction	30-Nov-24	Yes	Project completed.
Bosque WRRP Reuse System	23,751,652	2,343,134	9.87%	22,369,027	960,509	Design	Unknown	Yes	CMAR solicitation April 30, 2025. Design from April 2025 thru December 2026. Construction to start in calendar year 2027.
SWRP Outfall Realignment	9,096,813	3,226,764	35.47%	8,246,598	2,376,549	Construction	31-Jul-25	Yes	Project awarded (CF Padilla) & in construction. Est. Completion July 2025.
Mesa Del Sol Reuse Reservoir & Pump Station	6,572,317	700,120	10.65%	5,947,129	74,932	Design	31-Mar-26	Yes	Ph. 1 design in progress (DAR & 30%) – Ph. 1 design package ready to bid June 2025. CWSRF Funding request for Ph. 1 submitted.
Tijeras/Winrock Reuse System	14,505,490	2,166,003	14.93%	12,938,272	598,785	Design	31-Aug-26	Yes	Under Construction. Estimated Completion Summer 2026.
Arsenic Treatment Facilities (Thomas/Santa Barbara/Miles)	2,441,228	1,347,452	55.20%	2,118,619	1,024,843	Design	Unknown	Yes	PER complete. 90% SBATF design due in May 2025. Design complete by Aug 2025. FY25 NMFA WTB application submitted for construction funds (\$14M).

*Total Spend represents actual expenses.

Note: Year-to-date information as of December 31, 2024.

Transfer of Funds and Expenditure Authority within Budget

In the active operations of the Water Authority, the seamless transfer of funds is paramount to ensuring the effective execution of projects within the budgetary framework. This begins with the allocation phase, where the budget is carefully crafted based on projected expenditures and organizational priorities. The budget serves as a blueprint, mapping out the intended use of every dollar.

As the fiscal year unfolds, a need arises for transferring funds between various accounts or departments to accommodate unforeseen expenditures or to optimize resource allocation for a high-impact projects. The request is reviewed by the finance team, who analyze the implications of the transfer, ensuring it does not disrupt the overall balance or exceed budget limits.

The Executive Director, empowered by the annual appropriation resolution and other approved appropriations, is vested with the authority to transfer funds or adjust expenditure authority. This flexibility ensures the Water Authority's financial agility, allowing it to respond effectively to emerging needs and priorities while remaining within the overarching framework of the budget.

Within this authority, the Executive Director undertakes strategic fund transfers or reallocations between and among line-item categories. These adjustments are accurately documented to demonstrate their alignment with operating purposes and organizational goals. Actions taken by the Executive Director provide a transparent, year-to-date record of fund transfers for each financial account, ensuring accountability to the board.

By exercising this authority responsibly, the Executive Director maintains the balance between financial stewardship and operational efficiency, ensuring that the Water Authority adapts to dynamic circumstances without compromising its fiscal integrity.

The table below illustrates the authorized year-to-date (YTD) budget transfers authorized by the Executive Director:

Date	Budget Set ID	Description	Net Chg.-Amount
07/01/2024	BS000243/BE000338	COA pkg placards to Gen Govt	0.00
08/14/2024	BS000246/BE000340	J Li-Xfer Finance to CSD	0.00
08/26/2024	BS000248/BE000342	Position Change-CSD to Dispatch	0.00
07/01/2024	BS000250/BE000008	FY24 CIP Rollover Budget Adj	189,257,383.00
09/10/2024	BS000250/BE000344	Reclass Reauthorized Grant Bal	0.00
07/02/2024	BS000252/BE000345	Correct Adjustment BS000243	0.00
09/18/2024	BS000253/BE000346	Correct H2380 bud to Proj. key	0.00
09/24/2024	BS000255/BE000348	Xfer CAR from CSD to WR Conser	0.00
07/01/2024	BS000256/BE000350	FY24 CIP REV Rollover	104,229,779.00
10/15/2024	BS000260/BE000354	Balance Decade Line with Cal	0.00
07/01/2024	BS000266/BE000360	Reverse duplicate rev corr exp	8,041.00
01/08/2025	BS000267/BE000361	Xfer funds to Spec Project	0.00
12/31/2024	BS000268/BE000362	Align GF Revenue Budget/Actual	0.00
03/07/2025	BS000276/BE000376	Balance Decade Line within Cal	0.00

Date	Budget Set ID	Description	Net Chg.-Amount
03/31/2025	BS000282/BE000379	Budget Xfer to Reflect Actuals	0.00

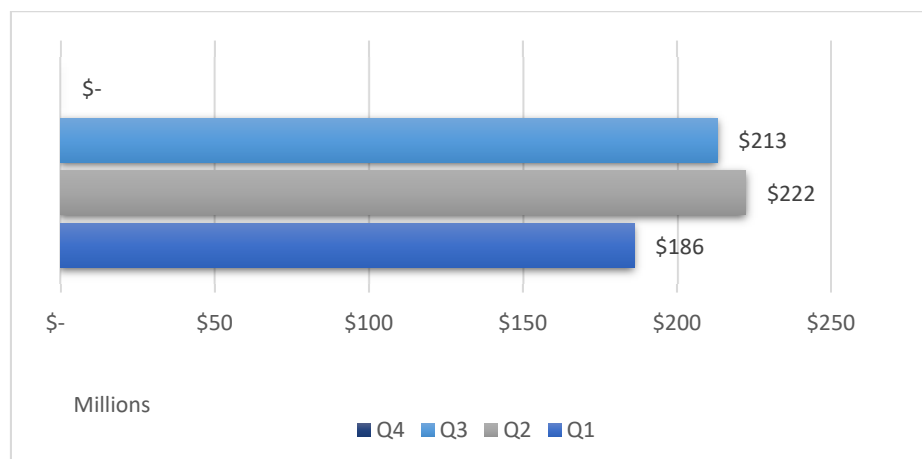
Cash and Investment Highlights

In accordance with the Investment Policy, the Water Authority is to prudently manage the investment of public money that is not immediately required for the operations of the Water Authority. Investment Policy priorities are used in making investment decisions are:

1. Safety of funds,
2. Maintenance of liquidity, and
3. Maximum of return (yield) after the first two priorities are met.

The chart below shows cash and investment balances as of March 31, 2025. Investments help offset bankcard (merchant) and bank client analysis fees which amounted to \$491,757 in Q3.

Overnight Liquid Products:	Balances as of 03/31/2025	Book Yield	Market Value
NM State Local Government Investment Pool (LGIP)	\$ 69,121,440	4.339%	\$ 69,121,440
Wells Fargo - Stagecoach Sweep - 0555	17,732,101	4.216%	17,732,101
Wells Fargo - Stagecoach Sweep - 7076	10,595,201	4.216%	10,595,201
Wells Fargo - General Fund - 0555	32,357	1.400%	32,357
Wells Fargo Commerical Checking - 8089	2,231,827	4.216%	2,231,827
Bank of Albuquerque - 2528	988,953	0.150%	988,953
Bank of Albuquerque Sweep - 2528	615,357	2.350%	615,357
Rio Grande Credit Union	238,175	1.530%	238,175
Total Highly Liquid Portfolio	101,555,412		101,555,412
Investment Accounts			
US Bank - Public Trust Advisors	40,068,840	3.750%	40,536,816
US Bank - Public Trust Advisors (CIP)	71,432,540	4.220%	72,404,667
Total Investment Accounts	111,501,380		112,941,483
Total Cash and Investments	\$ 213,056,792		\$ 214,496,895



Illustrated below the Public Trust Advisors (PTA) investment portfolio as of March 31, 2025, balances.



Portfolio Overview

01/01/2025 - 03/31/2025

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ABCWUA Agg (375568)

Dated: 04/07/2025

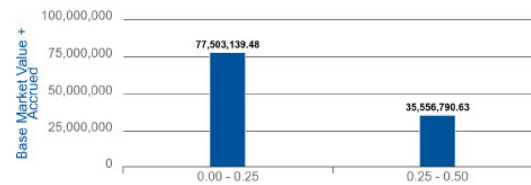
Balance Sheet Summary			
	ABCWUA	ABCWUA-CIP 2023 FUNDS	
Book Value	40,537,641.82	72,409,401.25	
Accrued Balance	117,894.75	0.00	
Net Unrealized Gain/Loss	-543.59	-4,464.11	
Market Value + Accrued	40,654,992.97	72,404,937.13	
Footnote: 1			
Net Income			
	ABCWUA	ABCWUA-CIP 2023 FUNDS	
Ending Current Units	40,830,650.58	72,882,166.82	
Interest Income	141,528.15	74,534.53	
Net Amortization/Accretion Income	281,816.49	698,889.98	
Net Realized Gain/Loss	0.00	0.00	
Misc Income	0.00	0.00	
Expense	0.00	0.00	
Net Income	423,344.65	773,424.51	
Footnotes: 1,2			
Index Comparison Summary			
Risk Metric	Portfolio	Index	Difference
Duration	0.173	---	---
Yield	4.134	---	---
Years to Effective Maturity	0.174	---	---
Years to Final Maturity	0.174	---	---
Average Credit Rating	AAA	---	---
Footnote: 3			

Fixed Income Holdings by Market Sector



Chart calculated by: % of Book Value

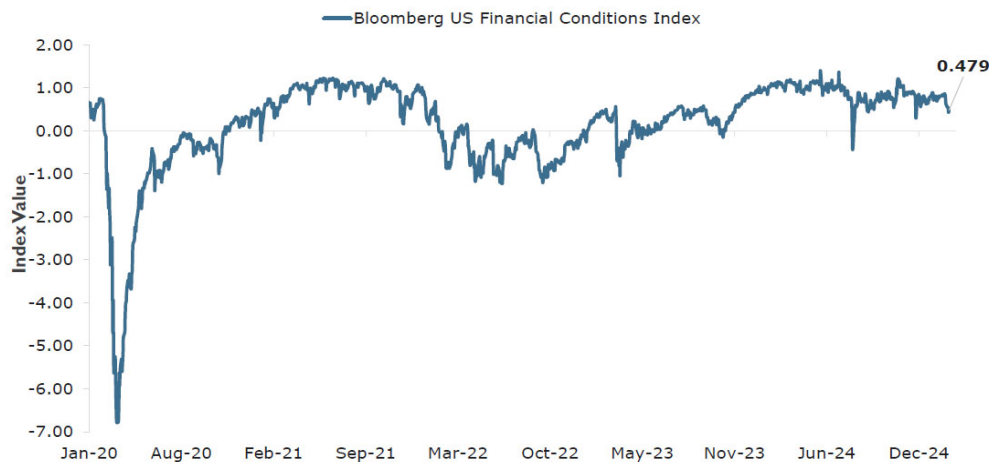
Duration



Index: NO BENCHMARK REQUIRED.

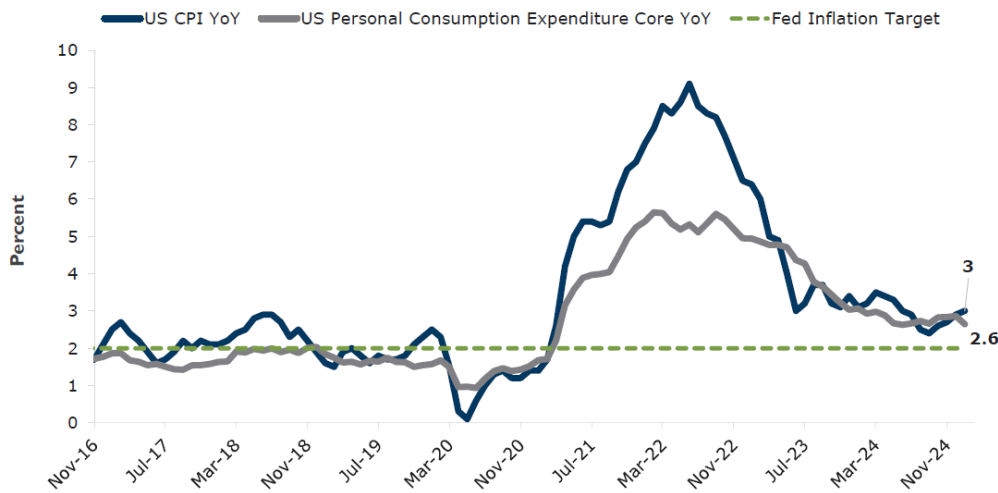
1: * Pivoted by: Account. 2: * Weighted by: Ending Market Value + Accrued. 3: * Grouped by: Risk Metric.

Financial Conditions



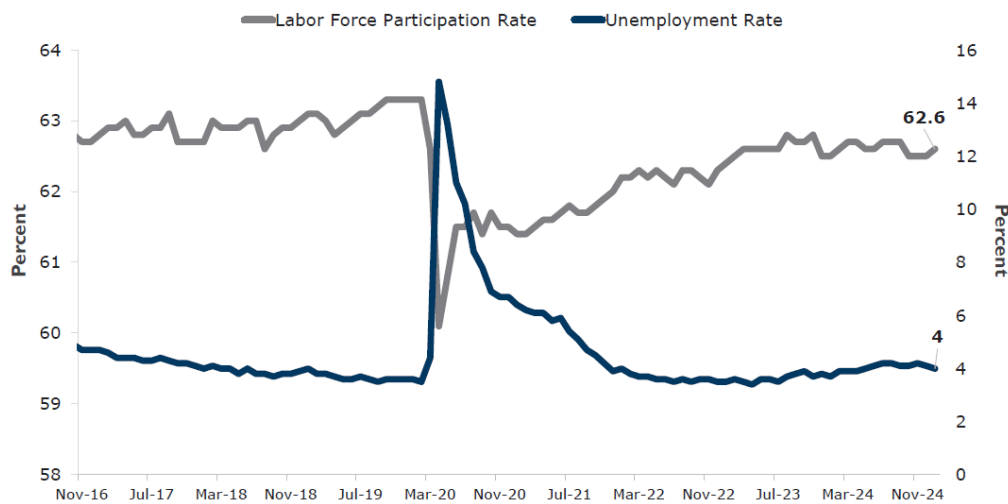
The Bloomberg Financial Conditions Index tracks the overall level of financial stress in the U.S. money, bond, and equity markets by measuring credit spreads, equity prices, and market volatility. The index is used as a gauge to assess the availability and affordability of borrowing funds. Index values above zero signals accommodative financial conditions

Inflation

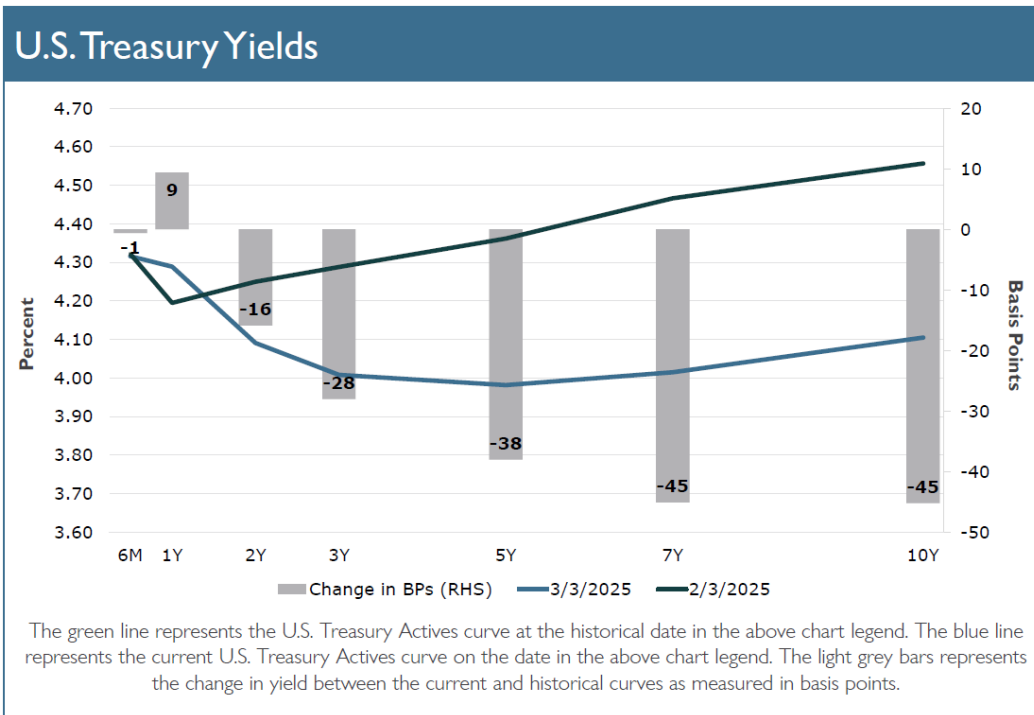


CPI is a measure of prices paid by consumers for a basket of goods/services and only accounts for urban households. PCE, the Fed's preferred measure of inflation, tracks overall price changes for goods and services for all U.S. households and nonprofits. Inflation above the Fed's 2% target is believed to be conducive to tighter monetary policy.

Unemployment



The unemployment rate tracks the number of unemployed persons as a percentage of the labor force (total number of employed plus unemployed). The labor force participation rate is an estimate of the economy's active workforce. Full employment along with stable prices is one of the Fed's dual mandates with respect to monetary policy.



The Federal Reserve is adjusting its monetary policy, anticipating fewer interest rate reductions for 2025. Chairman Jerome Powell asserts that current interest rates continue to significantly constrain economic activity. Meanwhile, the market remains unconvinced by the Fed's stance, as persistent inflation endures despite a resilient economy.

Regarding the Operating and CIP portfolios:

Both portfolios are currently largely liquid and have initiated the process of drawing down from the CIP fund while reimbursing the Operating fund for expenses. The Water Authority maintains ample liquidity in the LGIP, enabling reinvestment of surplus cash into both the Operating and CIP portfolios. PTA recommends executing trades short, based on the projected cash flow strategy.

Performance Plan Highlights

The Performance Plan assesses the performance of the Water Authority using measures that are designed to help the Water Authority improve its operational efficiency and effectiveness. These performance measures help guide the operating and capital budgets in allocating the Water Authority's financial resources, thus making these budgets performance based.

Quarterly Performance Indicator Scorecard




The Scorecard Indicators are categorized by Level of Service areas which include:

- Regulatory
- Reliability
- Quality
- Customer Service
- Finance

The Scorecard Indicators are developed through benchmarking and performance assessments to identify performance gaps and to establish targets to address performance gaps. The Scorecard Indicators Targets are linked to performance benchmarking, the Goals and Objectives, Customer Opinion Survey responses, and Effective Utility Management. The purpose of this report is to provide a one-page snapshot of the utility's performance so that stakeholders can easily gauge how the utility is performing in these Level of Service areas which is consistent with the feedback received through the Customer Conversation forums on reporting preferences.

The report identifies the fiscal year-to-date performance compared to the established target. A status of each indicator is provided in three categories: target achieved, work- in-progress, or target not met. Below shows the actual and target performance for all 22 indicators.

The status of each measurement illustrates the following:

Target achieved =  Below Target =  Target not met = 



Quarterly Performance Indicators FY25 3rd Quarter Scorecard

Level of Service Area	Indicator	FY25 Actual (FY TO DATE)	FY25 Target	Status
Regulatory	Number of Permit Excursions	12	≤ 5	▼
	Reported Overflows	21	< 40	▲
	Sewer Use/Wastewater Control Ordinance Compliance	77% Permitted Industrial Users 86% FOGS Estabs. 96% Dental Offices	≥ 87% Permitted Industrial Users ≥ 87% FOGS Est. ≥ 87% Dental Office	■
Reliability	Facility Planned Maintenance Ratios	83% ground water 80% surface water 44% water reclamation	≥ 70% ground water ≥ 70% surface water ≥ 45% water reclamation	▲
	Water System Inspection Effectiveness	850 miles surveyed 2295 miles monitored 109 leaks found 13.8 MGY water loss reduced	> 650 miles surveyed > 2200 miles monitored > 80 leaks found > 75 MGY water loss reduced	▲
	Miles of Sewer Line Cleaned	173 miles	400 to 600 miles	▲
	Sewer Line Inspection Effectiveness (CMOM 10 Year Target)	1124 miles televised	≥ 1072.5 miles televised	▲
	Injury Time	464 hours	< 2,500 hours	▲
Quality	Water Quality Complaints Rate (per 1,000 customers)	1.8	< 3	▲
	% of Biosolids to Compost	25%	> 30%	■
	Renewable Energy	31% Biogas 9% Solar	≥ 20% Biogas > 5% Solar	▲
	Water Consumption	17.3 BGY GW 4.9 BGY SW	< 21 BGY GW > 14 BGY SW	■
Customer Service	Wait Time (minutes)	0:16 seconds	< 1 minute	▲
	Contact Time (minutes)	4:30 minutes	< 4 minutes	■
	Abandoned Call Ratio	1%	< 3%	▲
	First Call Resolution	98%	> 95%	▲
	Bill Exception Rate (per 10,000 Bills)	2	< 8	▲
Finance	Rehabilitation Spending	\$39 million	≥ \$64 million	■
	Pipe Infrastructure Emergency vs. Planned Spending	91% Planned 9% Emergency	≥ 50% Planned ≤ 50% Emergency	▲
	Cash Reserves (Days)	302 days	≥ 350 days	■
	Revenue to Expenses	105%	≥ 100%	▲
	Expenses to Budget	100%	≤ 100%	▲

Performance Key

▲
On Target/Target Achieved

■
Work in Progress / Below Target

▼
Target Not Met

Goals and FY25 Objectives

The FY 2025 Goals and Objectives were established (R-24-5) and approved by the Water Authority Board on April 17, 2024, and are linked to the budget process, performance measurements, and is consistent with the desired conditions of the Water Authority's service area.

The Goals are as follows:

- Goal 1: Water Supply and Operations
- Goal 2: Wastewater Collection and Operations
- Goal 3: Customer Services
- Goal 4: Business Planning and Management
- Goal 5: Organization Development



Within each goal are multiple objectives identified. The attached FY 2025 Goals and Objectives report shows the results of the FY 2025 Q3 progress of each objective within each goal.

Goal 1: Water Supply and Operations

Provide a reliable, safe, affordable, and sustainable water supply by transitioning to renewable supplies and minimizing long term environmental impacts on the community and natural resources while ensuring the ability of the community to grow in a responsible manner.

Objective 1.1 **Develop a long-term strategy for utilizing existing wells that are currently out of service within the water system and identify priority Arsenic Treatment plant projects for design and construction by the end of the 4th Quarter of FY25.**

Staff Assignment: Berman/Andrade/Laughlin/Kelly

Tasks		Stakeholder
<i>Task Update/Description</i>	<i>Status</i>	<i>Description & Key Info</i>
Santa Barbara ATF	In Design	90% design due May 2025, Final design by June 2025 FY25 WTB Application submitted for construction (\$14M)
Miles ATF	Not Active	Design targeted in FY27
Stranded Assets Study	In Progress (Jacobs/CDM)	Waiting on IIP Update for updated Demand Forecaster data Stranded Assets Study completion by Q4 FY25/Q1 FY26

Objective 1.2 **Complete the assessment that began in FY23 of the impact of widescale power outages upon water system production and pumping facilities by the end of the 4th Quarter of FY25. Work directly with the Public Service Company of New Mexico (PNM) and the Water Authority's Geographical Information System (GIS) group to determine potential impact areas.**

Subsequently, engage the services of a hydraulic modeling consultant to perform strategic hydraulic modeling to assess resulting water supply capacity limitations and water outage timelines.

Staff Assignment: Berman/Andrade

Task	Status
PNM-prepared map of power grid	Complete
Water system sites affected by widespread power outage	PNM preliminary identification
Meet with PNM -extent of outages, estimated power restoration time	Met with PNM Power Distribution April 15. PNM processing NDAs to share detailed information and prepare for future water system hydraulic modeling
Perform water system hydraulic modeling simulations	WUA staff – Q4

Objective 1.3 Develop and execute a program of regular inspections of the inventory of drinking water reservoirs at a frequency consistent with good practices for steel and concrete reservoir assets and American Water Works Association (AWWA) Partnership for Safe Water-Distribution goals by the end of the 4th Quarter of FY25.

Staff Assignment: Berman/Andrade

Task	% Complete
Inventory Inspections	100% for FY25

Objective 1.4 Monitor the following in the Maximo asset management system:

- Checklist for Groundwater Swing Shift Operators to complete the Swing Shift standard operating procedure (SOP) requirements for each site and report through the end of the 4th Quarter of FY25.
- Checklist for Groundwater Weekly Disinfection for operators to complete the chlorine generation equipment weekly data gathering in Maximo and report through the end of the 4th Quarter of FY25.
- Annual Groundwater Reservoir Exterior Inspection Program to annually document the condition of each reservoir. Report progress at the end of each quarter through the end of the 4th Quarter of FY25.

Staff Assignment: Berman/Andrade/Daniels

Task	Status
AMPT staff-coordinate meetings with departments	AMPT has authorized third party consultant/vendor Naviam to develop the electronic checklists
Completion of inspection forms and SOPs	Internal inspection forms complete. Staff to continue developing SOPs

Objective 1.5 **Submit annual treatment data to the Partnership for Safe Water - Treatment program for inclusion in the program's annual report of aggregated system water quality data by the end of the 4th Quarter of FY25.**

- **Maintain turbidities for each individual filter cell and for combined filter effluent at less than 0.1 nephelometric turbidity unit (NTU) more than 95% of time in operation.**
- **Continue work on items identified from the Phase 3 Self-Assessment that are not yet considered optimized and submit a progress report to AWWA.**
- **Continue working towards the application for the Phase IV Excellence in Water Treatment Award in the Partnership for Safe Water - Treatment.**

Staff Assignment: Berman/Sanchez

Period	Percent of Time <0.1 NTU
1 st Quarter Percentage	100% Plant offline majority of Q1
2 nd Quarter Percentage	99.71% Plant offline in October
3 rd Quarter Percentage	99.92% Plant offline in March
4 th Quarter Percentage	
FY25 Average	

Objective 1.6 **Improve monitoring and trending of the Total Organic Carbon (TOC) concentration and removal across the Water Treatment Plant to better predict potential Disinfection By-Product (DBP) formation in the distribution system. Continue to optimize TOC removal through enhanced coagulation and biologically active filtration by reporting quarterly data to assess seasonal TOC trends and removal metrics through the 4th Quarter of FY25.**

Staff Assignment: Berman/Sanchez

	Average Total Organic Carbon (TOC) in mg/L						
Sample Point	1 st Qtr. Avg	2 nd Qtr. Avg	Jan	Feb	Mar	3 rd Qtr. Avg	4 th Qtr. Avg
Source Water - IN	8.23	3.29	2.80	2.72	Offline	2.76	
Finished Water - OUT	1.75	1.49	1.32	1.14	Offline	1.23	
Average % Removal	78.7	55	53	58	Offline	55.5	

Objective 1.7 **Develop a quarterly meter box inspection program for all meter routes that have been replaced with Automated Meter Infrastructure (AMI) devices (approximately 170,000 meters to date) by the end of the 4th Quarter of FY25. This will include developing an inspection form for meter crews in GIS.**
Staff assignment: Warren/Malouff

Task	Status
Work with IT and consultant to create program in Clevest-IFS/MWM	Completed in Q1
User Acceptance Testing and training for Inspections for Phase 1 (without automated work order creation)	Completed in Q2
Meter Box Inspections	Ongoing-Field crews inspected 2,760-meter boxes in Q3
Finalize PowerBI reporting and develop a goal for inspections	Q3 and Q4

Objective 1.8 **Develop an air release valve maintenance program by the end of the 4th Quarter of FY25. Perform an initial inspection to determine the required maintenance for all air release valves or combination air vacuum valves on transmission lines, distribution lines 16-inch or larger, and well collector lines. There are 306 valves currently identified in GIS for the initial inspection.**
Staff assignment: Warren/Malouff

Quarter	Inspections	Replacement	Repair	Buried	Goal
Q1	151	2	5	6	TBD
Q2	94	1	4	3	80

Quarter	Inspections	Replacement	Repair	Buried	Goal
Q3	64	0	0	2	80
Q4					

Field Distribution established a goal of 80 air valve inspections per quarter.

Objective 1.9 **Develop a corrosion monitoring inspection program by the end of the 4th Quarter of FY25. This includes procuring the services of a National Association of Corrosion Engineers (NACE)-certified inspector to perform an inventory of all corrosion monitoring stations on San Juan Chama infrastructure, other potable, and non-potable transmission lines. There are 370 stations currently identified in GIS.**

Staff assignment: Warren/Malouff

Task	Status
Hire consultant (Corrpro)	Completed - Q1
Consultant inspectors perform inventory and testing	Completed - Q2
Consultant to provide draft report to WUA	Completed - Q2
WUA to review and provide comments on report	Q3
Consultant to finalize report and provide recommendations to WUA	Q4

Objective 1.10 **Submit annual distribution data to the Partnership for Safe Water - Distribution program for inclusion in the program's annual report of aggregated system water quality data by the end of the 4th Quarter of FY25.**

- **Continue work on items identified from the Phase 3 Self-Assessment that are not yet considered optimized and submit a progress report to AWWA.**

Staff Assignment: Warren/Malouff

Status	Goal
Finalize data and report for FY24	Q4 Submission
Work on items in the Phase 3 Self-Assessment and collect data for FY25 submission	Submit during Q1 FY26

Objective 1.11 To improve reliability and reduce interrupted water service, inspect at least 4,000 isolation valves by the end of the 4th Quarter of FY25.

Staff Assignment: Warren/Malouff

Quarter	Inspect/Repair	Goal	% Operational
Q1	519	1,000	84%
Q2	1,011	1,000	88%
Q3	1,010	1,000	90%
Q4			
Total	2,540	4,000	

Objective 1.12 Analyze the current status of the Water Resources Management Strategy: Water 2120. Begin planning and collecting data to enable the 10-year update of Water 2120. Assemble datasets of climate data for the region utilizing the latest technology. Prepare for the update by analyzing current and future supply and demand scenarios by the end of the 4th Quarter of FY25.

Staff Assignment: Kelly/Agnew

Task	Status
Meetings with City of Santa Fe to discuss climate data being modeled-Rio Grande Basin Study	On-going
Meetings with consultants-scope and cost of updating supply/demand scenarios	On-going; met with consultant on updates to Water 2120 model
Water 2120 update	Consultants begin work on first chapter, provided a summary of Water 2120, and status of management plan.

Objective 1.13 Support and advocate for the Water Authority's interests on the Colorado River through the end of the 4th Quarter of FY25.

- Promote basin-wide collaboration and advocacy for sustainable water resources through continued leadership and support for the San Juan Chama Contractor's Association.
- Plan for and begin implementation of the Colorado River Water Users Memorandum of Understanding (MOU), which promotes municipal water conservation through conversions to drought-and climate-

resilient landscaping, while maintaining vital urban landscapes and tree canopies that benefit our communities, wildlife, and the environment. Implement the MOU by decreasing Non-Functional Turf by 30%.

- Commission meetings as well as monthly updates from the New Mexico Interstate Stream Commission (NMISC) to the San Juan-Chama contractors.

Staff Assignment: Kelly/Agnew

Task	Status
SJCPCA Collaboration	Staff attended/supported: 3 SJCPCA leadership meetings; 3 SJCPCA membership meetings; and 3 monthly SJCP update meetings with Bureau of Reclamation. Staff also attended and supported meetings with Bureau of Reclamation staff regarding O&M costs and accounting as well as supported coordination of review and comment on BOR sediment study. Staff participated in February Upper Colorado River Commission special meeting. Staff attended a meeting with the New Mexico Commissioner to the UCRC and NMISC Colorado Basin Chief to discuss UCRC issues and Post-2026 operations discussions. Staff attended three monthly SJCP update meetings with NMISC on status of Colorado River, including Post-2026 EIS and negotiations.
Colorado River MOU	Staff presented NFT roadmap to TCAC and have met with CABQ to discuss pilot projects.
Review and comment on Post-2026 Environmental Impact Statement (EIS) and proposed alternatives.	Staff read letters submitted to BOR by the Lower Basin State principals and the UCRC requesting that each basin alternative be included in BOR modeling for the Post-2026 EIS. Staff received updates on the status of the Post-2026 EIS, anticipating a draft EIS to be available in Q2 FY26.

Objective 1.14 **Work with the New Mexico Environment Department (NMED) and Office of the State Engineer to begin aquifer storage and recovery (ASR) permitting by the end of the 4th Quarter of FY25.**

Staff Assignment: Kelly/Agnew

Task	Status
Permit modification application for DWTP Large-Scale Recharge project	In process with NMED
Additional permitting	Pending 30% design milestone to inform permit applications. Design is ongoing with 30% design drawings anticipated in May 2025.

Objective 1.15 Implement the Rivers and Aquifers Protection Plan (RAPP), the Water Authority's source water protection plan, through the following actions:

- i. Complete an update of locations and/or plume extent at known groundwater contamination sites within the Service Area by the 2nd Quarter of FY25; map the update to include updated data from sites in the 2018 groundwater contamination site map and newly established sites by the NMED;
- ii. Track and review site data and documents for priority groundwater contamination sites through the end of the 4th Quarter of FY25;
- iii. Collaborate and coordinate with other agencies, including support of the Water Protection Advisory Board (WPAB) through the end of the 4th Quarter of FY25.

Staff Assignment: Kelly/ Agnew

Task	Status
Update locations and update map	Complete
Priority groundwater contamination sites	Staff supported briefings to congressional delegation staff on the status of the Bulk Fuels project.
	Staff initiated an additional modeling investigation of the HP/Digital site to assess the effectiveness of proposed cleanup solutions. The installation of the Water Authority source water protection monitoring began.
Collaboration/coordination	Staff supported and attended 3 WPAB meetings in Q3 FY25.
	Staff attended one public meeting for a groundwater priority contamination sites.

Objective 1.16 To establish native water storage in Abiquiu Reservoir as approved by Congress, coordinate the update of the United States Army Corps of Engineers (USACE) Water Control Manual and storage contract updates through the 2nd Quarter of FY25. Continue towards permitting and environmental approvals for Abiquiu Reservoir through the 4th Quarter of FY25.

Staff Assignment: Kelly/Agnew

Task	Status
Permit application	Coordinated NMISC review of technical memo on available water for storage under the permit and had follow-up meeting to discuss remaining questions and requests for information. A revised technical memo will be submitted in Q4 FY25.
Draft storage agreement	Staff worked with USACE staff to achieve an approved template form for all sub-allotment agreements between the Water Authority and other water entities in Abiquiu Reservoir. Staff is working on updating the five existing sub-allotment agreements into the approved template for submittal for USACE final approval and execution of the agreements.

Objective 1.17 Conduct regular water quality monitoring of the Water Authority data gap well at the Kirtland Air Force Base (KAFB) Bulk Fuels Facility jet fuel leak site through the end of FY25. Design, install and sample monitoring well(s) at the Hewlett Packard-Digital site.

Staff Assignment: Kelly/Agnew

Task	Status
Data gap well monitoring	Sampled in Dec 2024 and March 2025

Objective 1.18 With the goal to reduce water consumption, convert 10% of existing irrigation accounts that are within 200 feet of reuse lines to non-potable accounts by the 4th Quarter of FY25.

Staff Assignment: Kelly/Arber

Task	Status	Goal
Irrigation only accounts to connect to non-potable water	On-going	10%

- Objective 1.19** Evaluate new ICI (Industrial, Commercial, Institutional) service requirements for additional water-saving policies and procedures by the end of the 4th Quarter of FY25.

Staff Assignment: Kelly/Cadena

Task	Status
Evaluation of ICI requirements	On-going

- Objective 1.20** With the goal to reduce water consumption, develop automated leak notifications for customers with AMI meters by the end of the 4th Quarter of FY25. Implement a 48-hour continuous usage alert for customers with AMI.

Staff Assignment: Kelly/Arber/Zamora

Task	Status
Notifications	Developed and being sent to customers with AMI meters that are enrolled in portal/online billing

- Objective 1.21** Develop a reuse water modeling program that maintains a centralized version of the reuse model to be utilized as the system develops by the end of the 4th Quarter of FY25.

Staff assignment: Shurn/K. Berman

Task	Status
Puerto del Sol reuse system	Received, reviewed, validated
Winrock Reuse extension	Complete and incorporated into Master Model
Southside Reuse Study	50% complete; established bi-weekly meetings with consultant. Draft is anticipated June 2025

- Objective 1.22** Complete three risk analyses utilizing the drinking water model by the end of the 4th Quarter of FY25. Risk analysis to include pipeline failure between Simms Reservoir and the San Antonio Pressure Reducing Valves (PRV), limitations on the Lomas Reservoir due to a high point in the transmission line, and interconnection of transmission line 8E between Montgomery and Freeway Trunks.

Staff Assignment: Berman/Andrade/ K. Berman

Task	Status
Simms Reservoir/San Antonio PRV	75% complete, modeling complete. Draft report submitted to Distribution and Groundwater.
Lomas Reservoir	60% complete, modeling complete.
8E-Montgomery/Freeway	75% complete, modeling complete. Draft report submitted to Distribution and Groundwater.
1E and 3E pressure zone-Hubbell Trunk	Complete

Objective 1.23 Implement a Maximo-based Leak Detection Inspection process to track manual leak detection survey work, automate the WO process that results from leaks that are detected, and automate the back-end reporting of estimated annual water loss from leaks that are detected. This process will ultimately replace the current spreadsheet-based system that the Leak Detection group uses.

Staff Assignment: Laughlin/Matthews/R. Sanchez

Task	Status
Coordination with IT on reporting tool	Application went live 1/13/2025
Parallel testing by Leak Detection staff	Ongoing thru FY25 Q4

Objective 1.24 Work with City and other project stakeholders to design and construct the Tijeras Advanced Water Treatment Plant (AWTP) and Tijeras Reuse Reservoir and Pump Station (RRPS) facilities at Mesa Del Sol to support the special industrial complex, including Maxeon and other entities, through the end of FY27.

Staff Assignment: Laughlin

Tasks		Stakeholder
<i>Task Update/Description</i>	<i>Status</i>	<i>Description & Key Info</i>
Ph. 1 Design	In Design (Jacobs)	Phase 1 incl. 4MG Reservoir, In/Out Piping/Flow Cntrl Vaults EID required concurrent w/design (by May/June 2025)
Design Review	In Progress	MdS ARC (active via Consensus Planning) COA DRC (pending)
Easements	In Progress	Easement Appraisal due in April 2025
Ph. 2 Design	Pending	Ph. 2 Scope/Fee pending from Jacobs (April 2025)

Goal 2: Wastewater Collection and Operations

Provide reliable, safe and affordable wastewater collection, treatment and reuse systems to protect the health of the Middle Rio Grande Valley by safeguarding the regional watershed, minimizing environmental impacts, and returning quality water to the Rio Grande for downstream users.

Objective 2.1 **Seek recognition in the National Association of Clean Water Agencies (NACWA) Peak Performance award program for excellence in permit compliance through the end of the 4th Quarter of FY25.**

Staff Assignment: Berman/Larson

	Q1	Q2	Q3	Q4
Exceedances	4	8	0	

Objective 2.2 **Continue work on the Partnership for Clean Water program for the Southside Water Reclamation Plant (SWRP) to optimize system operations and performance by the end of the 4th Quarter of FY25.**

- **Continue work on outstanding items identified from the Phase 3 Self-Assessment that are not yet considered optimized and submit a progress report to AWWA.**

Staff Assignment: Berman/Larson

Task	Status
Partnership for Safe Water – Phase III – Self-Assessment	Completed
Staff work on items not yet optimized	On-going
Self-assessment update	Completed (annual)

Objective 2.3 **Manage chemical usage and residual iron sludge from the Water Treatment Plant to maintain collection system corrosion and odor control, with a goal of zero odors, while considering impacts on wastewater treatment operations and effluent quality. Monitor and report metrics through the end of the 4th Quarter of FY25, including progress on Odor Control Station construction. Identify additional odor control stations as needed.**

Staff Assignment: Warren/Holstad/Berman

Odor control utilizing ventilation control continues to be much less costly than chemical addition. Collection Section is testing corrosion management while reducing chemical expenditures which can be applied to other needs, e.g., interceptor rehab. In 8 months (January through August 2024), chemical feeds were reduced by \$0.5MM system wide versus January through August 2023. At the critical monitoring location of Coors and Blake, average H₂S increased from 24 to 27 ppm. Per WATS model analysis, this results in a corrosion increase of 0.01" in 5 years at the critical location. The rehab cost of remaining unlined concrete interceptors is \$330MM, of which 30% receives chemical treatment. (See map below.) Through the regular inspection of unlined concrete interceptors and a robust rehab program, the goal will be to manage corrosion at reduced chemical cost.



Objective 2.4 Continue to reduce sanitary sewer overflows (SSOs) in accordance with the Capacity, Management, Operation, and Maintenance (CMOM) Plan. Continue the manhole monitoring pilot study initiated in FY23 to diagnose flow patterns and provide advance alerts of downstream blockages. Provide final recommendations based on the pilot study by the end of the 4th Quarter of FY25.

Staff Assignment: Warren/Holstad

Task	Status
Software/communication support	Extended additional two years

Task	Status
Pilot program	Transition to permanent program-O&M staff mgmt.

- Objective 2.5** As part of the CMOM Program, continue to evaluate pilot modifications to the Sub-Basin cleaning program. Look at possible changes such as sub-basin cleaning frequency to optimize effectiveness of preventative maintenance cleaning to the lines most likely to spill. Provide final recommendations for modifications to the cleaning program by the end of the 4th Quarter of FY25.

Staff Assignment: Warren/Holstad

Per the CMOM Plan, the Collection Section continues to implement and monitor the pilot 15-year cycle for Sub-Basin cleaning.

The Water Authority is active and at the forefront of an industry-level effort to increase the effectiveness of O&M cleaning. The Water Authority has previously presented data individually (at a specialty conference) and (at WEFTEC) as part of the Water Environment Federation (WEF) Collection Systems Community Technical Project Group (TPG). This data indicates that optimization is possible, but industry standards may limit the ability to implement by many utilities. The Water Authority is leading the current TPG effort to survey utilities on their practices and limitations and to engage with professional organizations in addition to WEF.

- Objective 2.6** Install AMI devices in three additional vacuum station service areas to gather system performance data and respond quickly to low-vacuum conditions by the end of the 4th Quarter of FY25.

Staff Assignment: Warren/Holstad

Task	Status
Stations VS57 and VS69 selected	Vacuum valves replaced in selected pits requiring upgrade. Boxes and conduits installed. AMI Smart Gateway device installations to be completed in Q4.
VS63 service area data validation	System upgrade identified and under design
VS61 service area	Utilized AMI data to approve development

- Objective 2.7** National Pollutant Discharge Elimination System (NPDES) Pretreatment Program monitors compliance with the Water Authority's Sewer Use and Wastewater Control Ordinance:

- i. **Monitor continuous discharge permitted industries 16 days per year or 4 days per quarter;**
- ii. **Complete 16 industrial permit inspections each quarter;**
- iii. **Complete 175 Food Service Establishment inspections each quarter; and**
- iv. **Complete 52 dental office inspections each quarter.**

Report on performance and percent of Sewer Users in compliance for each category each quarter during FY25.

Staff Assignment: Shurn/Zarrei

In Q2 the goal of 100% quarterly sampling and inspection rates were not met due to new employee training and scheduled/unscheduled time off. The NPDES program is fully staffed for the first time in 8 years.

Sampling Rate Goals for FY2025: All continuous discharge facilities are scheduled for a 4-day sampling event each quarter, resulting in 16 days per year. The tracking in this table will show a simplified view indicating that the quarterly 4-day sampling event occurred for each facility.

Discharge Type	Expected Facilities per QTR	% Facilities Sampled Complete				
		Q1	Q2	Q3	Q4	FY25 Total
Continuous	56	82%	71%	89%	-	60%

Inspection Rate Goals for FY2025: Quarterly inspection numbers are based on average number of facilities in each category, which can change from month to month. The inspection rates below are presented by both number and % complete with the goal of having 100% of all our inspections completed each quarter. Permitted Industrial Users and Dental office goals are to inspect every facility every year. Fats, Oils, Grease, and Solids (FOGS) goal is to inspect each FOGS establishment every three years.

Facility Type	Expected Facilities per year	Expected Inspections per QTR	% Inspections Complete				
			Q1	Q2	Q3	Q4	FY25 Total
Permitted Industrial Users (IU)	65	16	80%	119%	119%	-	79%
Fats, Oils, Grease, & Solids Establishments (FOGS)	750	187	62%	92%	102%	-	52%
Dental Offices (AG)	192	48	106%	136%	111%	-	88%

Compliance Rate: Compliance rates are reported in the table below:

Performance and Percentage of Sewer Users in Compliance for each Category						
Facility Type	Current # of Facilities	# of Non-Compliant Facilities	% of Sewer Users in Compliance			
			Q1	Q2	Q3	Q4
Industrial Users (IU)	65	16	74%	76%	73%	-
Fats, Oils, Grease, & Solids Establishments (FOGS)	2,271	317	86%	86%	86%	-
Dental Offices (AG)	192	10	98%	95%	96%	-

- Objective 2.8** NPDES Pretreatment Program is required to maintain a list of all Industrial Users (IU) within its service area as part of its Environmental Protection Agency (EPA) NPDES permit. The Pretreatment Program will conduct 12 Industrial User Survey inspections each quarter and evaluate all of them to determine the necessity of permitting within the quarter. When the users are identified as Significant Industrial Users (SIU), the program will permit the SIU within the next quarter. The FY25 Industrial User Surveys and permit necessity evaluations will focus on the Mercury Minimization Plan (MMP) SIC list with mercury discharge potential and the previously permitted hospitals as outlined in the MMP Implementation Program Objectives:
1. Evaluate previously permitted hospitals for permit necessity and start the permitting process for at least 50% of those needed.
 - FY25 goal is to evaluate/permit 50% (4) hospitals at one (1) per quarter.
 2. Evaluate mercury potential at 10-25% of industrial users on the SIC list per year.
 - FY25 goal is to inspect/evaluate 19% (44) SIC facilities at 11 per quarter.
 3. Evaluate the IU survey list and Permit at least 1 Industry per quarter.
- Staff Assignment: Shuryn/Zarreii*

Industrial User (IU) Survey and Permitting Status Goal: Number of Industrial User Surveys conducted and evaluated for significance, how many were determined to be Significant Industrial Users (SIU) and are in the process of permitting and how many have been permitted from the previous quarter are below:

All IU survey goals were met in 3rd quarter. IU Survey's will be prioritized based on this priority list and potential SIU list created from a high-water user report exported from CC&B via Cognos monthly. The goal of 11 IU Surveys includes both mercury potential and potential SIUs, adding in the 1 hospital to total the goal to 12 IU surveys per quarter.

Industrial User Permitting Goal	Quarterly Goal	Actual IUs Evaluated or Permitted in Q3	% Complete				
			Q1	Q2	Q3	Q4	FY25 Total
Hospital IU Survey/Permit	1	2	100%	0%	100%	-	
Mercury Potential SIC IU Survey	11	7	72%	100%	100%	-	
Potential SIU IU Survey		3					
Total IU Surveys Completed	12	12	67%	92%	100%	-	65%
IUs Designated as SIU for Permitting	Evaluation based (varies)	2	N/A				
SIUs Permitted (excluding hospital)	1	1	200%	300%	100%	-	150%

Objective 2.9 Implement the 2024 Program Objectives outlined in the MMP 2023 Implementation Status Report sent to EPA.

1. Evaluate mercury potential at 10-25% (20-51) of dental facilities per year.
 - FY25 goal is to sample/evaluate 18% (36) dental facilities at 9 per quarter.

Staff Assignment: Shuryn/Zarreii

MMP Dental Facility Mercury Potential Evaluation	Quarterly Goal	Actual Facilities Sampled in Q3	% Complete				
			Q1	Q2	Q3	Q4	FY25 Total
Dental Facilities Sampled	9	11	44%	0%	122%	-	42%

Objective 2.10 In support of the Bosque Water Reclamation Plant, work collaboratively to develop actions, workflow, and an updated timeline for completion of the required planning/design documents, permits, and environmental documents through FY25.

Staff Assignment: Kelly/Agnew/Shuryn/Laughlin

Tasks		Stakeholder			
<i>Task Update/Description</i>	<i>Status</i>	<i>Description</i>	<i>Local Entity</i>	<i>State Agency</i>	<i>Other</i>
Funding Plan	In Progress	Q3 FY25 – 30% Design WO complete	WA		
Outfall	In Progress	FY25 Location MOU – ongoing discussions with D. Agnew	Open Space	MRGCD	
Planning/Design	In Progress	Q3 FY25 – 30% design started	WA		
CMAR Solicitation	In Progress	Q4 FY25 –CMAR RFQ/RFP	WA		
Public Meetings	Pending	Q3 FY26	Many		
Public Impact Plan	Pending	Q4 FY25	Many	Many	

Goal 3: Customer Services

Provide quality customer services by communicating effectively, billing accurately, and delivering water and wastewater services efficiently based on understanding the needs and perceptions of our customers and the community at large.

Objective 3.1 **Conduct customer focus group meetings to acquire customer input on a bill redesign by end of the 1st Quarter of FY25. Evaluate feedback and develop bill redesign, if determined, by the end of the 4th Quarter of FY25.**

Staff Assignment: Mendez

Task	% Completed	Completion Date
Focus Groups Conducted	100%	April 2024
Customer Feedback Evaluated	100%	August 2024
Develop Bill Redesign with TPSi	100%	March 2025
Final Redesign, Review, Approval	90%	May 2025

Objective 3.2 **Continue implementation of the AMI project by replacing 20,000 aging water meters with smart meters to increase revenue, support conservation efforts, and provide better customer service by the end of the 4th Quarter of FY25.**

Staff Assignment: Warren/Malouff

Quarter	Replaced	Goal
Q1	2,680	5,000
Q2	1,647	5,000
Q3	1,227	5,000
Q4		
Total	5,554	20,000

The reduction in installations of the AMI water meters is due to several of the meter boxes requiring breakouts, setbacks, or new boxes at the time of installation.

Objective 3.3 Conduct Customer Conversation meetings to engage customers and obtain input from customers on the Water Authority's activities through the end of the 4th Quarter of FY25.

Staff Assignment: Morris

Task	Status
Customer Conversation meetings	Scheduled for June 10-12; Research & Polling Inc. facilitating

Objective 3.4 Track and report conservation education outreach to service area customers and meet the following targets: 1) 100 Water use Efficiency Audits; 2) 400 Landscape Professionals trained; and 3) 24 newsletter articles by the end of the 4th Quarter of FY25.

Staff Assignment: Kelly/Arber

Metric	Q1	Q2	Q3	Q4	FY25 YTD
Water Use Efficiency Audits	19	38	40		97
Landscape Professionals Trained	14	0	0		14
Newsletter Articles	6	6	6		18

Objective 3.5 In conjunction with the development of automated leak notifications for customers with AMI meters, develop an instructional video to assist customers in signing up in the self-service portal and setting alerts. Launch a marketing campaign to encourage AMI customers to sign up for the portal.

Staff Assignment: Kelly/Arber/Zamora/Morris

Task	Status
Instructional Video Production	In final stages (sound recording)
Marketing campaign	Pending completion of video

Goal 4: Business Planning and Management

Maintain a well-planned, managed, coordinated, and financially stable utility by continuously evaluating and improving the means, methods, and models used to deliver services.

Objective 4.1 Implement at least one planned Interceptor Rehabilitation project in FY25, and complete at least one interceptor design package by the 4th Quarter of FY25; Implement at least one planned Small Diameter Sanitary Sewer Rehabilitation project in FY25.

Staff Assignment: Laughlin/Holstad

Through Q3, \$7.7M was expended on Sanitary Sewer pipeline renewal, with encumbrances of \$9M. The CIP budget will continue to rehab as much high-risk Interceptor SAS as possible, while balancing other competing CIP funding demands.

Project Name	Status	Completion Date	EOPCC	Contractor Info	Cent. Engr. PM
Isleta/Griegos (Rio Grande to 12 th) Interceptor Rehab – Smith Eng.	Construction	Q1 FY26	\$10M	InSituForm	Eric W.
Viola from Barcelona to Blake	Construction	Q3 FY25	\$3M	InSituForm	Eric W.
Grit Collection Station – 12 th & I-40 – WH Pacific/NV5	95% - Shelf	Ready to Bid	\$1.0 M	TBD	Rochelle L.
Westside Interceptor Rehab – Old Coors to Arenal Re-Design - Smith	95% - Shelf	Ready to Bid	\$5.0 M	TBD	Tom M.
FY17 Westside Interceptor Rehab – Arenal to Blake - Carollo	95% - Shelf	Ready to Bid	\$7.0M	TBD	David L. –re-assign
FY17 Menaul Interceptor Rehab – University to Girard - Carollo	95% -Shelf	Ready to Bid	\$5M	TBD	David L. –re-assign
FY22-1 – Package I 12 th St. from Bellrose to I-40	Design - Garver	Design Q4 FY25	\$11M	TBD	Daven T.

Project Name	Status	Completion Date	EOPCC	Contractor Info	Cent. Engr. PM
FY22-2 – Package D 2 nd St. from Woodward to Baseball Fields	Design -Wilson	Design Q4 FY25	\$9M	TBD	Daven T.
FY22-3 – Package E Barr Canal between Woodward & Rio Bravo	Design - SMA	Design Q4 FY25	\$4M	TBD	Daven T.
FY22-4 – Package Z PDN West of Jefferson	Design – Wood	Design Q4 FY25	\$2M	TBD	Daven T.
FY25-Rio Bravo/Coors Interceptor & Flow Control Vault Relocation	Design-Smith	Design Q4 FY25	\$8M	TBD	Daven T.
FY25-Sunport/Arno Interceptor Rehab	Construction	Q4 FY25	\$3M	AUI	Tom M.

Objective 4.2 **Seek to increase renewable/green energy generation at Water Authority facilities. Provide updates on plan and project progress, and report power generation over time by the end of the 4th Quarter of FY25. Generate at least 25% of total SWRP power needs from the on-site solar array and from digester gas-fueled cogeneration by the end of the 4th Quarter of FY25 and report progress quarterly.**

Staff Assignment: Berman/Larson

Maintenance	Q1	Q2	Jan	Feb	Mar	Q3	Goal
% total SWRP power needs met using renewable sources ¹	39%	44%	43%	49%	45%	46%	25%

¹Sum of power produced by on-site solar array or digester gas-fueled cogeneration

Objective 4.3 **Finalize the Utility Development Guide to clarify the development process for users by the end of the 4th Quarter of FY25 including workshops and outreach to the development community.**

Staff Assignment: Cadena

Task	% Completion	Status	Completion Date
Utility Development Guide	98%	Consultant-formatted all sections, along with photos. Now working on formatting Appendix.	Formatted draft done by beginning of 2025

Objective 4.4 Continue monitoring progress on the strategic asset management program (SAMP), with quarterly monitoring of the following metrics and associated targets through the end of the 4th Quarter of FY25.

- i. Preventative Maintenance to Corrective Maintenance Ratio, Target greater than 80%,
- ii. Asset Registry Information Accuracy/Number of Assets without Life Cycle Status, Target less than 10%,
- iii. Asset Inventory Accuracy, Target greater than 95%,
- iv. Work Orders without Assets, Target less than 10%,
- v. Work Order Aging, Target greater than 90% of Work Orders Closed within 180 calendar days.

Staff Assignment: Ortiz/Daniels

Metric	Q1	Q2	Q3	Q4	FY25 Total	Target
Preventive Maintenance to Corrective Maintenance Ratio	89.35%	89.91%	89.91%			>80%
Asset Registry Information Accuracy - Number of Assets without Life Cycle Status	69.31%	69.28%	69.21%			<10%
Asset Inventory Accuracy – Moveable Fixed Assets Accounted for in the last year	98.97%	97.26%	88.37%			>95%
Work Orders without Assets	20.53%	21.47%	22.28%			<10%
Work Order Aging - Work Orders Closed within 180 calendar days	86.37%	88.11%	87.20%			>90%

- Objective 4.5** To improve decision making with available data transition existing Strategic Asset Management Plan (SAMP), Scorecard, Effective Utility Management (EUM) and Operations dashboards to Microsoft Power BI by the end of the 4th Quarter of FY25. Utilizing Power BI dashboards, with the integration with Maximo and Finance Enterprise, will ease the time required to calculate key performance indicators (KPIs).

Staff Assignment: Ortiz/Daniels/Lander

Task	Status
EUM Dashboard and Scorecard	Converted to Microsoft Fabric as basis for Power BI data
Departmental KPI's	End of Q3 – staff nearly completed first department's KPI dashboard and information gathering began for next group. Established procedures for process.

- Objective 4.6** Review and update the Water Authority's Vulnerability Assessment (VA). Originally completed in 2018, the certification was submitted to the EPA in 2020. This assessment and certification are mandated to be revised and submitted to the EPA every 5 years. A consulting group will prepare a draft scope of work to evaluate the existing VA, commencing in the 1st Quarter of FY25. The assessment and certification process will conclude by the end of the 3rd Quarter of FY25.

Staff Assignment: Santiago

Task	Status
Vulnerability Assessment	Safe Drinking Water Act Sec. 1433/America's Water Infrastructure Act Sec. 2013 Risk and Resilience Assessment Certification Statement Submitted March 21, 2025
Emergency Response Plan-Update	Discussions on critical customers to be scheduled with Risk, Operations, Public Affairs and IT.

- Objective 4.7** Continue promoting a Culture of Security in accordance with the AWWA G430 standard within the Water Authority, by developing policies and procedures that include strategies for internal communication and trainings

on security-related topics. Track and measure metrics quarterly throughout FY25 that are directly related to National Infrastructure Protection Plan Water Sector-Specific Plan and America's Infrastructure Act.

Staff Assignment: Santiago/Stinson/Berman

Task	Status
Security Reporting and Metrics Tracking	Asset Management, IT, Risk, Operations and Facilities implemented a new Maximo process to track work orders (WOs) and service requests (SRs) with a designated Security sub-work type. A quarterly Security Report is distributed to the Risk and AMPT teams.
Cybersecurity Tabletop Exercise	A Cybersecurity Metrics Tabletop Exercise was held on April 9, 2025, with participation from IT and external cybersecurity contractor.
Joint Homeland Security Site Visit	At the request of several New Mexico state agencies, the Department of Homeland Security's CISA team is conducting a resilience assessment of energy and water infrastructure to evaluate interdependencies and potential cascading impacts. As part of this effort, CISA will meet with the Water Authority on April 23, 2025

Objective 4.8 Complete the annual update and review of the Comprehensive Information Technology Security Plan and related policies that are aligned with the standards, guidelines, and best practices of the National Institute of Standards and Technology (NIST) Cybersecurity Framework by the end of the 4th Quarter of FY25. Track and measure metrics that are directly related to NIST standards. Incorporate specific standards and policies that directly relate to the Water Authority's Supervisory Control and Data Acquisition (SCADA) systems. Complete Annual Penetration (PEN) test and remediate any critical items that pose an imminent threat. Automate and implement a secure zero-trust model to proactively detect and remediate indicators of compromise to minimize the impact to the Water Authority.

Staff Assignment: Stinson/Sample

Task	Status
Annual update/review	In progress

Objective 4.9 Continue implementation of the SCADA System Master Program. Implement both short-term and long-term goals directly tied to the sequencing of migrating to a single SCADA platform utilized including programmed projects by the end of the 4th quarter of FY25.

























































Staff Assignment: Stinson/Ebia/Berman

Project	% Complete	Target Completion Date
SWRP Radio Tower (and SWTP Tower Mods)	100%	April 2025 (RMCI portion closed out)
SWRP ABB HMI to AVEVA HMI	97%	June 2025
Collections/Stormwater Remote Site Upgrades	45%	August 2026 (extension due to 3 sites/month)
SWTP/GW OASyS to AVEVA Conversion	35%	March 2026
SWTP CPU Upgrades and ControlNet Replacement	55%	December 2025
SWRP ABB PCU to Allen Bradley PLC Conversion	5%	June 2028 (Design on Hold)
Groundwater Remote Site Upgrades	0%	June 2028

Objective 4.10 Upgrade and patch all enterprise applications to add required upgrades and enhancements, mitigate potential cybersecurity vulnerabilities, continue daily support, leverage functionality enhancements to improve business processes and capture and use data intelligently and create efficiencies through the end of the 4th Quarter of FY25. Major Projects include:

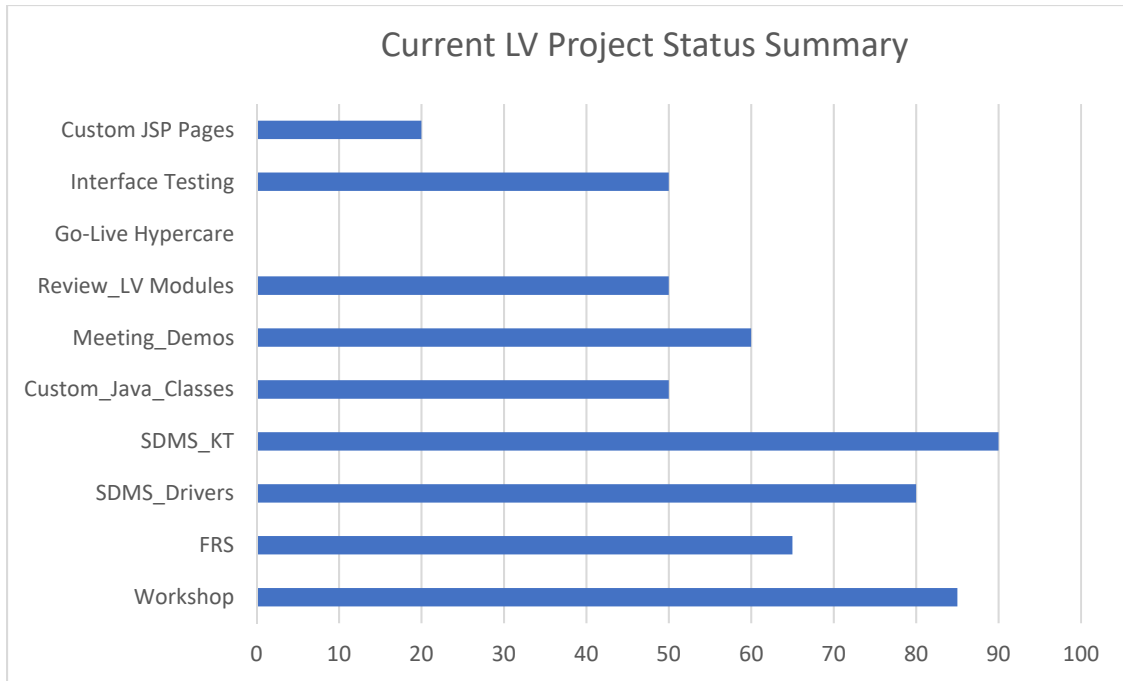
- Upgrade the Customer care and billing (CC&B) application. Expected completion during 1st Quarter of FY26.
- Utility Network upgrade to begin FY25 with completion targeted for FY26.
- SCADA Master Program related projects.
- Replace ITD ITSM Tool for Service Desk Functionality. Expected completion during FY25.
- Cloud/SAAS Migrations for targeted workloads.

Staff Assignment: Stinson/Lind/Walz-Burkett/Chavez

Project Name	Health	Timeline Health	Financial Health	Scope Health
CC&B Upgrade to 8.8				
LabVantage Upgrade				
UKG Ready Project				
Windows 11 Upgrade				
Maximo Oracle to SQL Server DB				
Utility Network Upgrade				
Move IR Production Environment				
Design ROK Environment				
Move from Hg to GitHub				
Redesign SPS_MAIN				
Build an MWM mapping services layer				
Push Cust Svc Data up into ROK				
Set up VertiGIS Analytics				
MWM Meter Box Inspections				

Objective 4.11 Continue to develop LabVantage (“laboratory information management system”) throughout FY25 to maximize the automation of data entry to reduce data entry errors and increase the use of electronic data deliverables (EDD) through the end of the 4th Quarter of FY25. Provide quarterly update on the LabVantage Upgrade through the end of the 4th quarter of FY25.
Staff Assignment: Shuryn/Hardeman

Water Quality Laboratory continues to work on the laboratory database LabVantage (LV) LV8.4 to LV8.8 with IT and LV developers. The SDMS drivers are key to automating data entry from laboratory instruments. Drivers for Alkalinity, Mercury, Total Organic Carbon, and Ion Chromatography are completed and are in the testing phase. Drivers for Metals and BOD have not been delivered. Still an issue with the driver for receiving electronic data deliverables, EDD, into the application from external laboratory, but progress is being made. LabVantage currently has no business analysts assigned to the project, but additional work sessions have been scheduled to troubleshoot issues.



Objective 4.12 **Implementation of the Revised Lead and Copper rule. Continue the initial service line inventory, publish inventory online, create a lead service line replacement plan, submit the inventory and the replacement plan to NMED Drinking Water Bureau (DWB) by October 16, 2024. Resume testing and implementation of customer survey of household premise plumbing material. Began outreach to all elementary schools and childcare facilities regarding new monitoring requirements and follow up with sample plan templates. Initiate lead sampling at elementary schools and schools and childcare facilities.**

Staff Assignment: Shuryin/ Pompeo/ Warren/ Malouff

Task	Status
Outreach materials	Notification of the EPA changes and a flyer with all requirements were distributed to all customers in Q2; School and childcare facility notification is in development phase
Confirming contact info-schools and childcare facilities	Submitted to NMED in Q2
Customer lead service line inventory	Published on website in Q3; 17 submitted, 9 accepted and entered in the lead service line inventory

Task	Status
Service Line Inventory	Ongoing - 3,222 field inspections were completed during Q3. In Q4, IT will submit inventory in NMED's SWIFT database.
Replacement Plan	Summary submitted to NMED in Q1; Consultant (CDM Smith) finalizing final plan in Q2; Consultant (CDM Smith) submitted final plan in Q3. In Q4, Consultant will begin Master Meters project to determine customer side materials for large meters with multiple buildings.
Voluntary lead sampling program	After Q2 notification: 107 lead sample kits delivered, 75 returned for analysis. Q3: 30 lead sample kits delivered and 21 returned for analysis
Outreach materials for schools and childcare facilities	The annual letter notifying all schools and childcare facilities was emailed and mailed out on 3/26/2025. A secondary letter was sent to schools and childcare facilities that are scheduled to be sampled this year on 3/28/2025
Track responses from schools	As of 3/31/2025 38 schools and childcare facilities have responded to the letters and are willing to participate. These responses have come both through email and survey submissions.

Objective 4.13 Prepare for Per-and Polyfluoroalkyl Substances (PFAS) regulation by conducting baseline sampling at active wells, the surface water intake, and distribution entry points by the end of the 4th Quarter of FY25. This will help identify trends and/or impacts to the water supply.

Staff Assignment: Shuryin/ Pompeo

Task	Status					
2025 PFAS baseline sampling	Bi-weekly: River Intake, SWTP, Terminal Reservoirs, Atrisco Wellfield and Gonzales Well 2; Quarterly: all active Entry Points; Annual: all active wells					
PFAS Sampling Events						
Fiscal Year	PFAS Samples Taken	# of PFAS analytes tested	Detections above the Reporting Level	Above the Reporting Level Detections at Atrisco Well Field	Lab Method 533 Detections	Lab Method 537 Detections
2021	4	146	0	0	0	0
2022	21	1,029	0	0	0	0
2023	68	2,818	6	2	5	1
2024	365	15,183	67	37	32	35
2025	191	7,871	26	12	16	10

Objective 4.14 Evaluate the current Water Authority Budget Ordinance and Water and Wastewater Rate Ordinance. Recommend updates and revisions to the ordinances in accordance with Government Finance Officers Association (GFOA) Best Practices and New Mexico State Statute requirements by the end of the 4th Quarter of FY25.

Staff Assignment: Ortiz/Lander/Daniels/Mendez

Task	% Completed	Completion Date
Evaluate Current Budget Ordinance	80%	June 2025
Evaluate Water and Wastewater Ordinance	80%	June 2025
Recommend Updates and Revisions	40%	June 2025
Final Review/Approval of Recommended Updates and Revisions	0%	Summer 2025

Objective 4.15 **Update and document all financial policies and procedures in accordance with GFOA Best Practices and internal audit recommendations by the end of the 4th Quarter of FY25.**

Staff Assignment: Ortiz/Lander/Daniels/Kelcourse/Mendez/Li

Task	% Completed	Completion Date
GFOA Best Practices Webinar Series	100%	July-August 2024
Gather policies and review procedures	80%	Spring 2025
Draft updates and changes	80%	Spring 2025
Final review/approval of recommendations	0%	Spring/Summer 2025

Objective 4.16 **Assess and strategize processes to help reduce fuel over-consumption to minimize the operating cost of Water Authority vehicles. Collaborate with department heads to develop a strategic plan to minimize fuel consumption by the end of the 4th Quarter of FY25.**

Staff Assignment: Allred/Arellano

Task	Strategy
Monitor fuel usage consumption	Weekly idle report for each department; sent to management team. Contractor (Samsara) set up push notifications for excessive engine idling-can be sent via email or text to assigned supervisor.
Monitor fuel transactions	Bi-monthly report based on GPS data and fuel locations for verification

Goal 5: Organization Development

Sustain a well-informed, trained, motivated, safe, organized, and competitive work force to effectively meet the expectations of the customers, community, and Board in accordance with adopted policies and mandates.

- Objective 5.1** Complete two employee wellness challenges per fiscal quarter focusing on nutrition, physical activity and weight loss, and disease and injury prevention to employees with a 60% or greater overall completion rate by the end of the 4th Quarter of FY25. In collaboration with our Employee Assistance Program, increase mental health awareness through quarterly trainings and presentations. Incorporate more remote wellness options for employees to participate in, including video classes and instructional videos by the end of the 4th Quarter of FY25.

Staff Assignment: Jaramillo/Leonard

Quarter	Challenge	Completion Rate	Goal
Q1	Thirst First	63%	60%
	Produce for Health	70%	60%
Q2	Healthy Habits	62%	60%
	Maintain or Lose it!	60%	60%
Q3	Dry January	75%	60%
	Sleep Challenge	67%	60%

- Objective 5.2** Develop an awareness program to increase employee participation in annual physicals by 20% by the end of the 4th Quarter of FY25.

Staff Assignment: Jaramillo/Leonard

FY24 YTD	FY25 Q1	FY25 Q2	FY25 Q3	% Increase	Goal
0	4	8	13		20%

- Objective 5.3** Maintain an average utility-wide vacancy rate of no greater than 7% through the 4th Quarter of FY25. Maintain an average number of days to fill positions of 40 days or less through the end of the 4th Quarter of FY25.

Staff Assignment: Jaramillo

Quarter	Vacancy Rate	Goal
Q1	8.00%	7.00%

Quarter	Vacancy Rate	Goal
Q2	8.36%	7.00%
Q3	7.90%	7.00%
Q4		7.00%

Objective 5.4 Consistent with the EUM self-assessment, track and measure the effectiveness of an onsite injury prevention program by utilizing a local ergonomic/physical therapy contractor to conduct field ergonomic assessments. The goal of these assessments is to mitigate workplace injuries and to reinforce correct body mechanics. Maintain the yearly injury hours goal of 2,500 hours or less to improve productivity and reliability of services provided by employees by the end of the 4th Quarter of FY25.

Staff Assignment: Santiago/Jaramillo

Task	Q1	Q2	Q3	Q4	FY Total
Onsite Ergonomic Coaching Assessments	5	9	6		20
Ergonomic Training Presentation	7	0	0		7
Onsite Ergonomic Job Coaching Assessments	2	2	0		4
Total Injury Hours Reported	86.00	88.25	289.35		463.60

Objective 5.5 Consistent with the Water Research Foundation Utility Innovation Project, report the Water Authority's Innovation Program success stories through the end of the 4th Quarter of FY25 with a goal of at least 1 new innovation story each quarter.

Staff Assignment: Jaramillo/Lucas

	Q1	Q2	Q3	Q4
Success Stories	3	2		
Annual Innovation Award			1*	

*Innovation Award was presented at the March 2025 Board meeting.

Objective 5.6 Incorporate feedback from the pilot mentorship program to create a leadership development program that can be implemented Authority-wide. Complete a second mentor leadership program by the end of the 3rd Quarter of FY25.

Staff Assignment: Jaramillo/Lucas

Program	Status	Completion Date
Mentorship Program	Vendor meetings - potential leadership program options	March 2025

Objective 5.7 Utilizing compensation data compiled by Rocky Mountain AWWA and other public entity sources, evaluate the data for union and non-union positions. This will include evaluating labor trends and market data to compare to Water Authority positions and develop compensation strategies base on the date by the end of the 4th Quarter of FY25.

Staff Assignment: Jaramillo

Description	Status	Completion Date
Compensation Evaluation	Received data from entities and evaluating information.	June 2025



Financial Report, Performance Scorecard, & Goals/Objectives Results

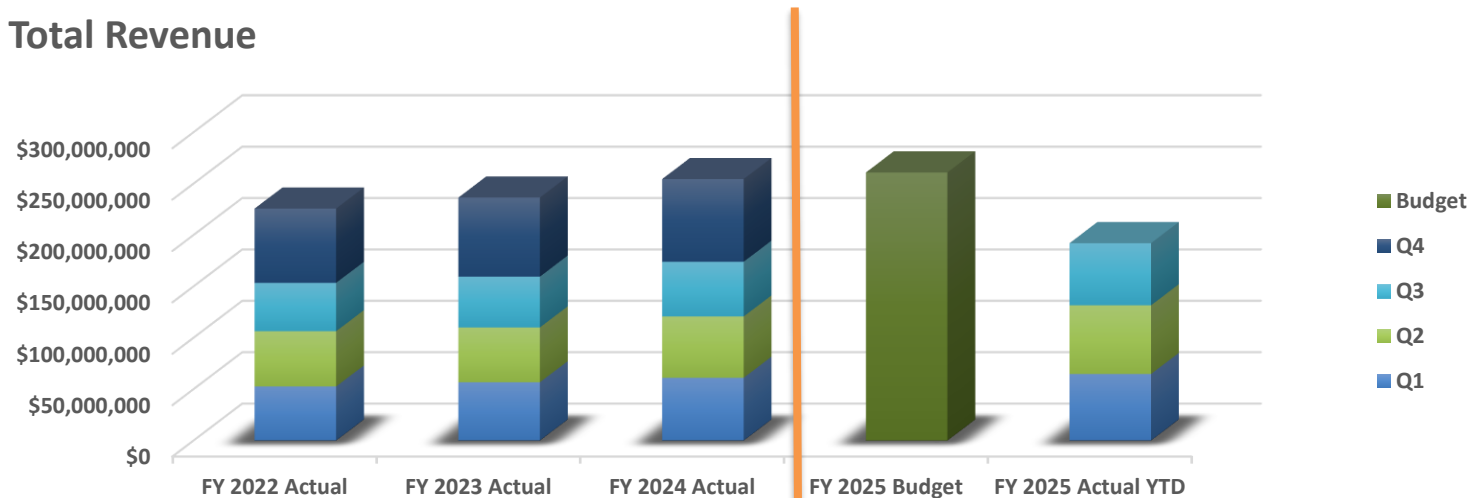
Fiscal Year 2025

3rd Quarter (Q3) Results

FY25 Q3 Revenue

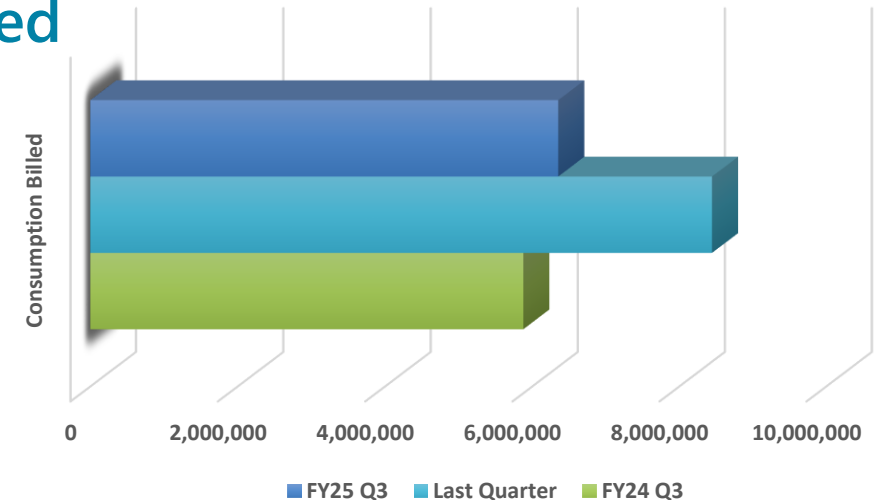
- FY25 Revenue Budget = \$260.7 million; \$7.4 million higher than FY24
- Rate revenue makes up the vast majority of total revenue at 98%, while miscellaneous revenue accounts for the remaining 2%.
- FY25 Q3 Revenue total \$60.5 million
- YTD = \$192.1 million (73.6%)

Total Revenue



FY25 Q3 Consumption Billed

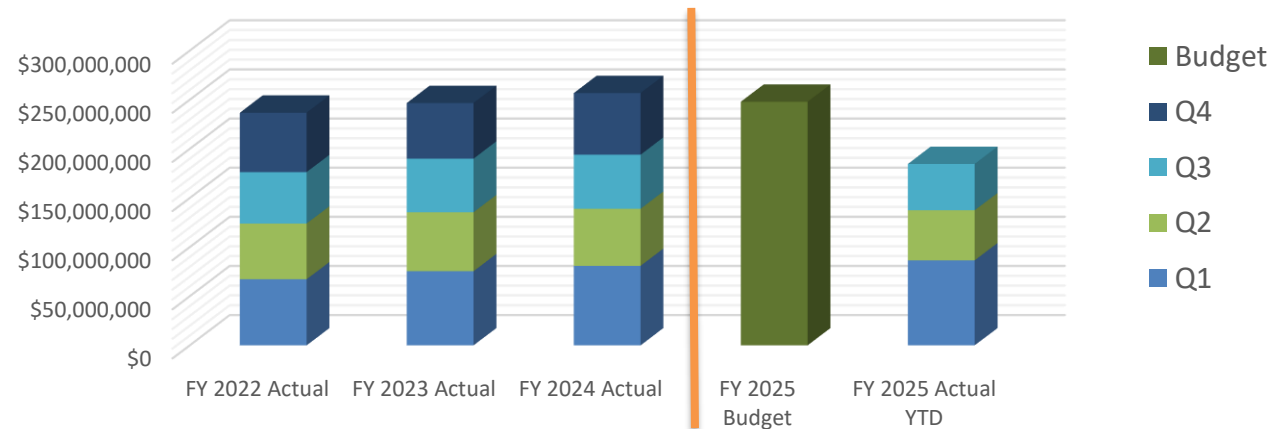
- Nominal growth for active billed accounts is:
 - 218,499, while metered-based accounts stand at 213,833 for service sizes 1-8.
 - In comparison, Q2 recorded 218,364 active billed accounts and 213,710 metered-based accounts.
 - Q3 new Accounts =135, of which 123 are metered
- Consumption billed for all customer classes:
 - Q3 = **6,354,590** compared to Q2 = **8,446,810**
 - (24.8%) lower from last quarter
 - (8.2%) higher from same time last year



FY25 Q3 General Fund Expenses

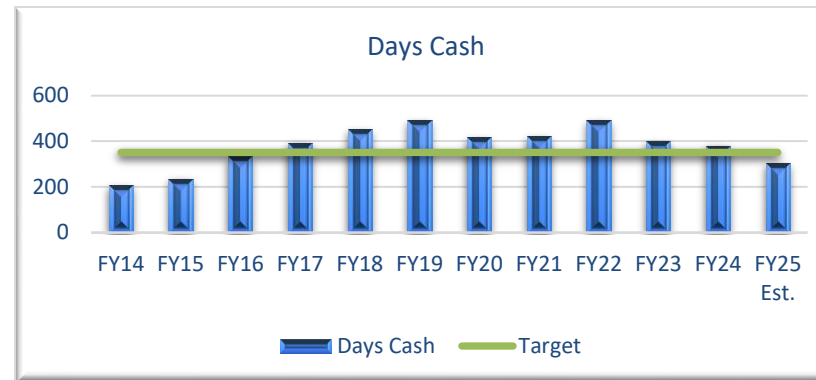
- FY25 Expense Budget = \$247.9 million
- FY25 Q3 Expenses = \$47.2 million
- FY25 Q3 YTD Expenses= \$184.7 million (74.5%)
- Transfers to CIP = Q3 - \$5.2 million; YTD - \$15.6 million
- Transfers to Debt Service = Q3 - \$8.7 million; YTD - \$66.3 million

General Fund Expense



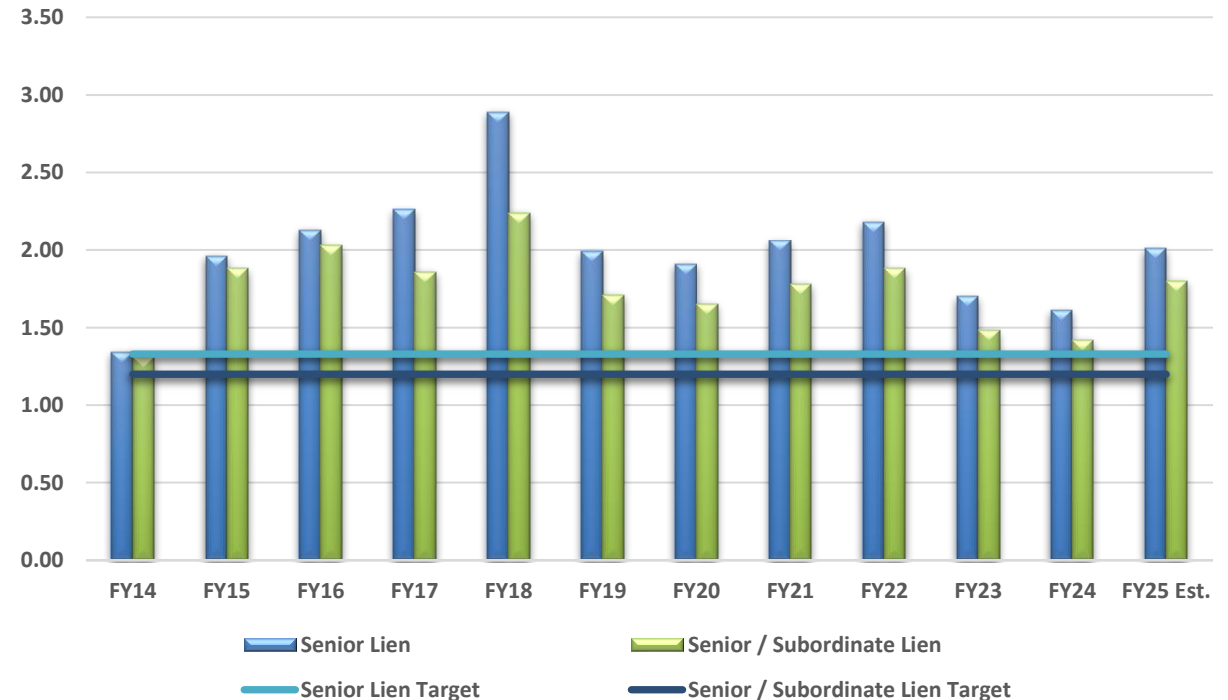
Finance Targets (KPIs)

- Working Capital
 - Working capital balance year-end projection = \$35.2 million with new rate adjustment in effect. Q3 = \$30.3 million
- Reserves
 - \$11.2 million is being reserved for emergency expenditure needs, unexpected risk claims, and SAF State requirements.
- Days Cash
 - Q3 302; year-end target = 350



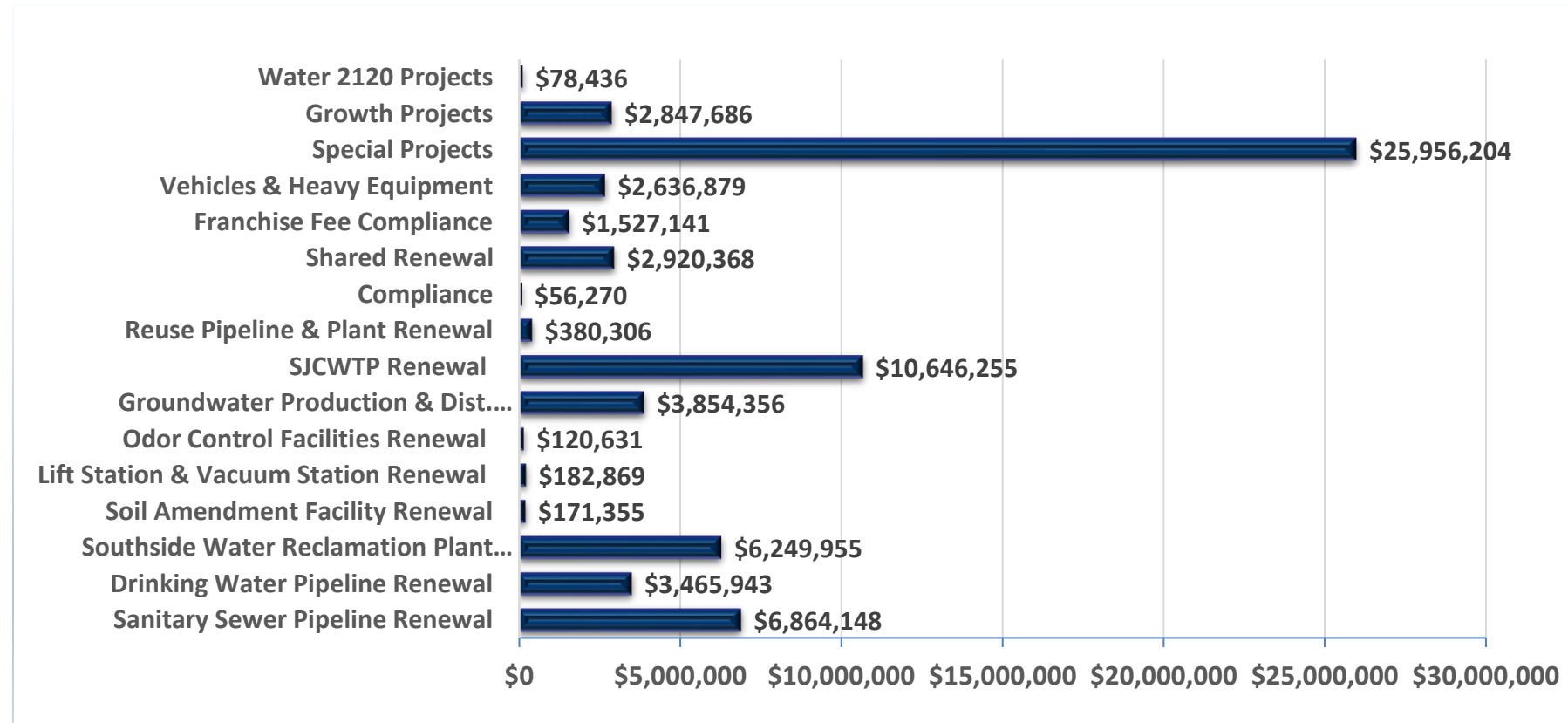
Debt Service Coverage Ratio

- Water Authority Policy minimum ratios = 1.33 Senior Lien and = 1.20 Senior/Subordinate Lien
- FY25 Q3 ratios
 - 2.01 Senior Lien
 - 1.80 Senior/Subordinate Lien
- Total FY25 debt obligations (P&I)
 - = \$93.8 million
- Total outstanding debt (P)
 - = \$576.7 million



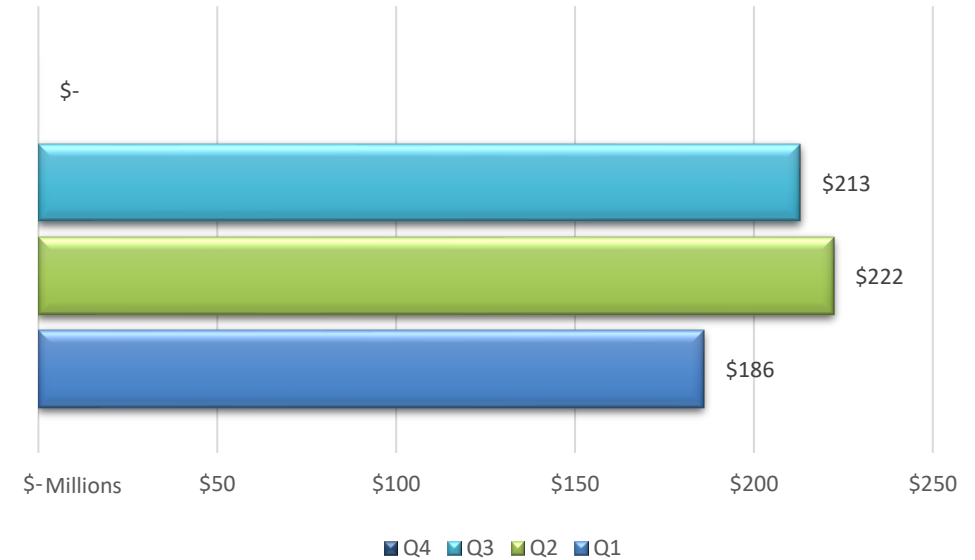
FY25 Q3 Capital Funds

- FY25 CIP Budget
 - **\$328.9 million**
- FY25 YTD spent
 - **\$68.0 million or 20.7%**
- Total Outstanding Commitments (Encumbrances)
 - **\$163.6 million**



FY25 Q3 Cash & Investments

- Investment Policy Priorities:
 - Safety
 - Liquidity
 - Yield
- Total Cash & Investments = \$213 million (03/31/2025)
- Q3 Investment Income = \$1.6 million; YTD = \$5.9 million
- Q3 Bank & merchant fees = \$491,757; YTD = \$1.6 million



FY25 Q3

Performance Scorecard

Quarterly Performance Indicators
FY25 3rd Quarter Scorecard

Level of Service Area	Indicator	FY25 Actual (FY TO DATE)	FY25 Target	Status
Regulatory	Number of Permit Excursions	12	≤ 5	▼
	Reported Overflows	21	< 40	▲
	Sewer Use/Wastewater Control Ordinance Compliance	77% Permitted Industrial Users 86% FOGS Estabs. 96% Dental Offices	≥ 87% Permitted Industrial Users ≥ 87% FOGS Est. ≥ 87% Dental Office	■
Reliability	Facility Planned Maintenance Ratios	83% ground water 80% surface water 44% water reclamation	≥ 70% ground water ≥ 70% surface water ≥ 45% water reclamation	▲
	Water System Inspection Effectiveness	850 miles surveyed 2295 miles monitored 109 leaks found 13.8 MGY water loss reduced	> 650 miles surveyed > 2200 miles monitored > 80 leaks found > 75 MGY water loss reduced	▲
	Miles of Sewer Line Cleaned	173 miles	400 to 600 miles	▲
	Sewer Line Inspection Effectiveness (CMOM 10 Year Target)	1124 miles televised	≥ 1072.5 miles televised	▲
	Injury Time	464 hours	< 2,500 hours	▲
Quality	Water Quality Complaints Rate (per 1,000 customers)	1.8	< 3	▲
	% of Biosolids to Compost	25%	> 30%	■
	Renewable Energy	31% Biogas 9% Solar	≥ 20% Biogas > 5% Solar	▲
	Water Consumption	17.3 BGY GW 4.9 BGY SW	< 21 BGY GW > 14 BGY SW	■
Customer Service	Wait Time (minutes)	0:16 seconds	< 1 minute	▲
	Contact Time (minutes)	4:30 minutes	< 4 minutes	■
	Abandoned Call Ratio	1%	< 3%	▲
	First Call Resolution	98%	> 95%	▲
	Bill Exception Rate (per 10,000 Bills)	2	< 8	▲
Finance	Rehabilitation Spending	539 million	≥ 564 million	■
	Pipe Infrastructure Emergency vs. Planned Spending	91% Planned 9% Emergency	≥ 50% Planned ≤ 50% Emergency	▲
	Cash Reserves (Days)	302 days	≥ 350 days	■
	Revenue to Expenses	105%	≥ 100%	▲
	Expenses to Budget	100%	≤ 100%	▲

Performance Key

▲
On Target/Target Achieved

■
Work in Progress / Below Target

▼
Target Not Met





FY25 Q3

Water Authority

Goals/Objectives Results

- ✓ **Water Supply & Operations**
- ✓ **Wastewater Collection & Operations**
- ✓ **Customer Services**
- ✓ **Business Planning & Management**
- ✓ **Organizational Development**

FY25 Goal 1:

Water Supply & Operations

Objective 1.20:

- With the goal to reduce water consumption, develop automated leak notifications for customers with AMI meters by the end of the 4th Quarter of FY25. Implement a 48-hour continuous usage alert for customers with AMI.

Task	Status
Notifications	Developed and being sent to customers with AMI meters that are enrolled in portal/online billing



FY25 Goal 2:

Wastewater Collection & Operations

Objective 2.1:

- Seek recognition in the National Association of Clean Water Agencies (NACWA) Peak Performance award program for excellence in permit compliance through the end of the 4th Quarter of FY25.

	Q1	Q2	Q3	Q4
Exceedances	4	8	0	



FY25 Goal 3:

Customer Services

Objective 3.1:

- Conduct customer focus group meetings to acquire customer input on a bill redesign by end of the 1st Quarter of FY25. Evaluate feedback and develop bill redesign, if determined, by the end of the 4th Quarter of FY25.

Task	% Completed	Completion Date
Focus Groups Conducted	100%	April 2024
Customer Feedback Evaluated	100%	August 2024
Develop Bill Redesign with TPSi	100%	March 2025
Final Redesign, Review, Approval	90%	May 2025



FY25 Goal 3:

Customer Services

Updates include:

- Charges for services displayed on:
 - 1-page vs. 2-pages
- Color coding to identify different types of services
 - (Water, Wastewater, and Solid Waste)
- Bar graph - shows monthly comparison between current year vs. previous year consumption by units
- QR code – Quick access to additional information
- Payment plans & budget billing will now be on page 2, if applicable

Go-live – October 2025

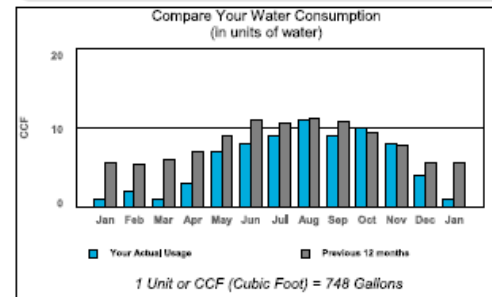


Water Authority: (505) 842-WATR (9287)
Solid Waste Mgmt Dept: (505) 761-8100 M-F 8am-5pm
To Pay on-line: <http://www.abcwua.org>

Page 1 of 2
Owner, Current
Account Number: 0325227620
Billing Date: 01/06/2025
Due Date: 01/21/2025

Service Address: 5102 GUADALUPE TRL NW - 87107

Your Solid Waste Services are billed by the Albuquerque Bernalillo County Water Utility Authority on behalf of the City of Albuquerque.



Current Meter Information						
Meter Number	Previous Reading	Current Reading	Usage Units	Billing Size	Cons. Average	Winter Average
17387861	453 Reg	454 Reg	1	1	4	2

Message Center

December, January, February, and March billing cycles are used to calculate the Winter Water Avg and the Conservation Avg. The Winter Water Avg determines your wastewater charge for the upcoming year and the Conservation Avg will determine your Conservation charges during May - November.



Understanding my Bill

Previous Balance	\$67.31
Payment Received	-67.31
Balance Forward	0.00
Total Adjustments (Billed & Unbilled)	0.00
Current Charges	57.49
Total Amount Due	\$57.49

Water Residential City 12-10-2024 - 01-06-2025

Base Charge	11.21
Commodity Charge (Units x \$1.861)	1.86
State Surcharge (Unit x \$0.024)	0.02
Facility Rehab	7.46
Franchise Fee	0.82
Tax	1.07
Subtotal	22.44

Wastewater Residential City 12-10-2024 - 01-06-2025

Base Charge	3.64
Commodity Charge (Units x \$1.698)	1.61
Facility Rehab	9.52
Franchise Fee	0.59
Tax	0.77
Subtotal	16.13

Solid Waste Residential 12-04-2024 - 01-03-2025

Residential Basic Service	9.40
Residential Recycling	3.58
Residential Clean Cities Program	4.09
Residential Environmental	0.93
Fuel Surcharge	0.02
Tax	0.90
Subtotal	18.92

See reverse for additional charges

Please detach and return the coupon with your payment. See important information on the other side.



PO Box 27226
Albuquerque NM 87125-7226

Please make your check payable to ABCWUA
To pay online please visit: <http://www.abcwua.org>



P: 000007 - ID: 000007 - I: NNNYNN -
Owner, Current
5102 Guadalupe Trl NW
ALBUQUERQUE NM 87107

Service Address: 5102 GUADALUPE TRL NW		
Account Number	Due Date	Total Due
0325227620	01/21/2025	\$57.49

Help those in need with your donation
to the Water Assistance Fund: \$

Make your donation to the
Living River Fund here: \$

TOTAL AMOUNT ENCLOSED \$

FY25 Goal 4:

Business Planning & Management

Objective 4.2:

- Seek to increase renewable/green energy generation at Water Authority facilities. Provide updates on plan and project progress, and report power generation over time by the end of the 4th Quarter of FY25. Generate at least 25% of total SWRP power needs from the on-site solar array and from digester gas-fueled cogeneration by the end of the 4th Quarter of FY25 and report progress quarterly.

Maintenance	Q1	Q2	Jan	Feb	Mar	Q3	Goal
% total SWRP power needs met using renewable sources ¹	39%	44%	43%	49%	45%	46%	25%



¹Sum of power produced by on-site solar array or digester gas-fueled cogeneration

FY25 Goal 5:

Organizational Development

Objective 5.3:

- Maintain an average utility-wide vacancy rate of no greater than 7% through the 4th Quarter of FY25. Maintain an average number of days to fill positions of 40 days or less through the end of the 4th Quarter of FY25.

Quarter	Vacancy Rate	Goal
Q1	8.00%	7.00%
Q2	8.36%	7.00%
Q3	7.90%	7.00%





Questions ?

Comments?