



**Technical
Customer Advisory Committee (TCAC)**

ACTION SUMMARY

October 2, 2025

Members Present:

Mark Begay
Brian Freeman
Kerry Howe
Anjali Mulchandani
Jill Peterson

Members Excused:

Elias Archuleta
John Fleck
Donald T. Lopez
Mario Nuño-Whelan

Water Authority Staff Present:

Amos Arber, Program Manager Water Conservation
Thomas Hopkins, Principal Engineer
Mark Kelly, Water Resources Manager
Johanna Malouff, Chief Engineer
Marta Ortiz, Chief Financial Officer
Jeff Pompeo, Program Manager Water Quality
Jordan Salas, Executive Services Coordinator
Mark Sanchez, Executive Director

Members of the public can view the meeting by joining the video conference. Requests for login information to this meeting and or Public Comment must be submitted to jsalas@abcwua.org before 2:00PM on the date of the meeting.

Item 1 – Call to Order - Note presence of quorum.

The meeting was called to order at 4:06 pm by Chair Mulchandani.

Item 2 – Approval of Agenda

Howe made a motion to approve the agenda. Peterson seconded the motion. The motion passed 5-0 vote.

For: 5 Begay, Freeman, Howe, Mulchandani, Peterson
Against: 0
Excused: 4 Archuleta, Fleck, Lopez, Nuño-Whelan

Item 3 – Approval of September 4, 2025, Action Summary

Begay made a motion to approve the September 4, 2025, Action Summary. Peterson seconded the motion. The motion will be deferred to the November meeting for vote due to lack of quorum. Howe excused himself from the vote as he was not at the September meeting.

For: 4 Begay, Freeman, Mulchandani, Peterson
Against: 0
Excused: 5 Archuleta, Fleck, Howe, Lopez, Nuño-Whelan

Item 4 – Public Comment

Public Comment was accepted prior to the meeting by email and distributed to members.

Item 5 – Conservation Dashboards – Adam Ferrary

Presenter discussed trends in water usage and other data. He provided the first draft of the Conservation Dashboard which contained annual use comparison data for each customer class meter and data on conservation charges.

Item 6 – Lead and Copper Update – Johanna Malouff, Jeff Pompeo and Thomas Hopkins

Presenters provided updates on the logistics of collecting service line inventory, information on school and childcare facility lead sampling, and information on collaboration with CDM Smith to perform a corrosion control study.

Item 7 – Water Report – Mark Kelly

Presenter discussed supply metrics. Drought severity index is 277. Groundwater pumping is 111% of our goal, gallons per capita per day (GPCD) is currently 127, below our goal of 133 GPCD. Discussed increased education on drought. Precipitation is near record low for the year, but the outlook may improve. Provided information on the Demonstration Garden at the Water Authority.

Item 8 – Other Business

Item 9 – Adjournment Time: 5:50PM