



Technical Customer Advisory Committee (TCAC)

ACTION SUMMARY

April 16, 2026

Members Present:

Brian Freeman

Kerry Howe

Anne Jakle

Donald T. Lopez

Jill Peterson

Mario Nuño-Whelan

Water Authority Staff Present:

Diane Agnew, Water Rights Manager

Amos Arber, Program Manager Water Conservation

Joel Berman, Chief Operations Officer

Luz Carreon, Grant Administrator

Mark Kelly, Water Resources Manager

Susan Lander, Controller

David Laughlin, Planning and Engineering Division Manager

Marta Ortiz, Chief Financial Officer

Jordan Salas, Executive Services Coordinator

Mark Sanchez, Executive Director

Members Excused:

Elias Archuleta

Anjali Mulchandani

Andrew Robertson

Members of the public can view the meeting by joining the video conference. Requests for login information to this meeting and or Public Comment must be submitted to jsalas@abcwua.org before 2:00PM on the date of the meeting.

Item 1 – Call to Order - Note presence of quorum.

The meeting was called to order at 4:00 pm by Jill Peterson.

Item 2 – Approval of Agenda

Lopez made a motion to approve the agenda. Freeman seconded the motion. The motion passed 5-0 vote.

For: 5 Freeman, Jakle, Lopez, Peterson, Nuño-Whelan
Against: 0
Excused: 4 Archuleta, Howe, Mulchandani, Robertson

Item 3 – March 5th, 2025, Action Summary

Jakle made a motion to approve March 5, 2026, Action Summary. Lopez seconded the motion. The motion passed 6-0 vote.

For: 6 Freeman, Howe, Jakle, Lopez, Peterson, Nuño-Whelan
Against: 0
Excused: 3 Archuleta, Mulchandani, Robertson

Item 4 – Public Comment

Public Comment was accepted prior to the meeting by email and distributed to members.

Item 5 – FY27 Budget/CIP Update/Decade Plan – Joel Berman, David Laughlin, Marta Ortiz

Presenters explain the Fiscal Year 2027 (FY27) Operating Budget and Capital Improvement Program Decade Plan, why they are needed, how they are funded, and long-term financial challenges facing the Water Authority, particularly the persistent gap between infrastructure rehabilitation needs and available funding.

The FY27 budget focuses on making sure our community continues to have safe, reliable, and affordable water and wastewater services. The budget supports keeping water available to customers, repairing and upgrading aging pipes and facilities, protecting long-term water supplies and carefully managing costs to keep rates reasonable. Repair and replacement needs remain high each year, reflecting routine maintenance rather than temporary surge. This emphasizes the importance of steady, long-term funding to support essential systems. Funding levels are increasing but not rising quickly enough to meet growing demands. Without a significant boost in investment, the gap between needs and available resources will continue to widen. Presenters provide details about general fund revenues and expenses, how rehabilitation is funded, how the rehab funding gap persists, critical risks of deferring rehab, details on the aging infrastructure in need of rehabilitation or replacement and which projects are funded.

Item 6 – Water and Sewer Rate Ordinance Updates – Carol Malesky and Cole Sullivan

Presenters provide information on the changes to the Rate Ordinance document, policies, credit card convenience fee and proposed capital investment fee and impacts. They describe challenges with the current Rate Ordinance and the reconfiguration process. Provide reasons for implementing a fixed capital investment fee rather than rate adjustment.

Item 7 – Annual Operating Plan (AOP) – Diane Agnew

Presenter provides overview of AOP. Water Authority AOP is one of three for the Middle Rio Grande. Its operating period is from April 1, 2026, to March 31, 2027, and is due to the United States Fish and Wildlife Service by May 15th. Key inputs are SP-4830 permit Conditions 12 and 13, Reclamation forecast model, and Water 2120 demand projection. It requires coordination between Water Resources and Operations departments. Presenter provides details about snowpack, precipitation temperature outlook, permit SP-4830 Conditions 12 and 13, additional AOP considerations, 2025 central flows, Water Authority drinking water plant operation, historic groundwater pumping, San Juan-chama allocation projection, Water Authority operations, monthly diversions, and conservation program actions.

Item 8 – Water Report – Mark Kelly

Drought severity and coverage index is 300. Groundwater pumping is 103% of our goal, down from last month. Gallons per capita per day (GPCD) is currently 124. GPCD goal for 2026 is 131.16. Currently in the drought advisory stage. Presenter describes meaning of drought stages and measures. Provides information on the 2026 conservation message regarding watering and irrigating schedules. Discussed temperature, precipitation and seasonal outlook.

Item 9 – Other Business

None

Item 10 – Adjournment

Time: 6:35 PM