



Customer Advisory Committee

ACTION SUMMARY

March 11, 2015

Members Present:

David Brookshire
Amy Ewing
Laurie Firor
Wayne Frye
Will Gleason
Moises Gonzales
David Ritchey

Members Excused:

Cassandra D'Antonio

Water Authority Staff / Others Present:

Frank Roth, Senior Policy Manager
Stan Allred, Chief Financial Officer
David Morris, Public Affairs Manager
Mark Kelly, Compliance Manager
Karen Cunningham, Risk Manager
Carol Malesky, MWH Global-Hawksley Consulting
Jonathan Albertsen, MWH Global-Hawksley Consulting

Item 1 – Call to Order - Note presence of quorum

The meeting was called to order at 4:03 pm by Chair Amy Ewing.

Item 2 – Approval of Agenda

Moises Gonzales made a motion to approve the agenda. Laurie Firor seconded the motion. The motion passed on a 5-0 vote.

For: 5 Brookshire, Ewing, Firor, Gonzales, Ritchey
Against: 0
Excused: 3 D'Antonio, Gleason, Frye

Item 3 – Approval of February 5, 2015 Action Summary

David Brookshire made a motion to approve the action summary. David Ritchey seconded the motion. The motion passed on a 5-0 vote.

For: 5 Brookshire, Ewing, Firor, Gonzales, Ritchey
Against: 0
Excused: 3 D'Antonio, Gleason, Frye

Will Gleason and Wayne Frye entered the meeting at this time.

Item 4 – Review FY16 Goals & Objectives

Frank Roth provided an overview of the Water Authority's strategic planning process. He reviewed key objectives by goal area for Fiscal Year 2016. The CAC provided input using interactive polling devices to indicate which objectives they felt were most important. The polling results will be used to identify topics of interest for meetings in the second half of 2015.

Item 5 – Review Summary Results from Customer Conversation meetings

Frank Roth reviewed the summary results from the four Customer Conversation meetings. He showed a comparison of Water Authority and Customer infrastructure renewal priorities. He also showed a comparison of the four rate alternatives in terms of the percentage of support and non-support.

Item 6 – Review and Refine Rate Structure Scenarios

Carol Malesky showed the ten rate structure options identified from the February 2015 meeting. She reviewed the six options that were analyzed. For each option she discussed the major impacts and showed the rate impact based compared to the existing rate structure. Based on the analysis, she reviewed three scenarios for CAC input. Based on input from the CAC, Ms. Malesky stated that she will provide additional information at the next meeting on the cost per unit for the electricity pass through and the modified low use discount. She will also present the base versus commodity percentages of the three scenarios.

Item 7 – Public Comment

Elaine Hebard was present and provided comments on the agenda items.

Item 8 – Final Comments or Questions

None.

Item 9 – Adjournment

The meeting concluded at 5:49 pm.