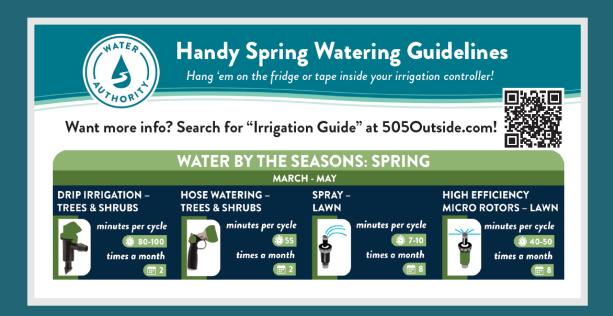
Water Conservation Program



Spring/Summer Conservation and Drought Messaging



Drought Focused Conservation Messaging





- Water Conservation Program focus is conserving water outdoors
- Three-pronged approach:
 - Education
 - Incentives
 - Enforcement

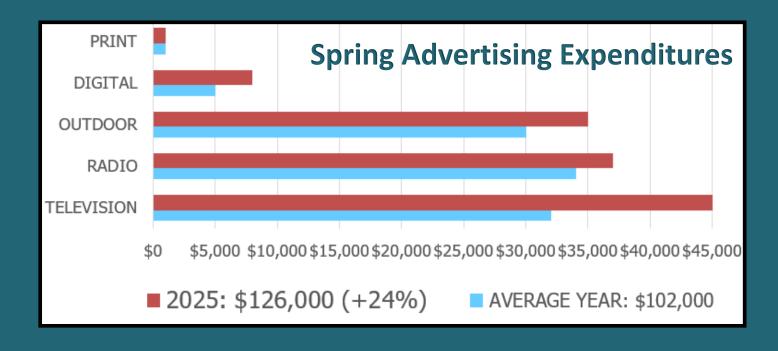


Weather the Drought Campaign



Implementing 'Drought Stage 0' water conservation efforts:

- Increasing public outreach including duration, quantity, frequency, reach, and budget
- Promotional materials that include drought enhancements and focus on drought reminders
- Increase public outreach that emphasizes education and voluntary conservation





Spring/Summer 2025 Conservation Messaging

WATERING ADVICE

TIME OF DAY REMINDER



WEATHER THE DROUGHT!

WATER

DAYSONEEK

APRILOMAY



RAIN REMINDER



WATER WASTE



Lawn to xeriscape transformation rebate promotion

- Lawn to xeriscape transformation rebate – 33% increase
- 500-word column recently featured in local weekly newspapers and online publications describing the lawn to xeriscape rebate detailing the qualifications, requirements and process
- 505 Outside monthly newsletter articles promoting the rebate, how to take advantage of it, and numerous free resources such as landscape design templates.





Data Driven Approach to Enforcement and Outreach



- Sending letters to customers that appear from AMI data to be watering with sprinklers within the restricted times
- Pursuing a data driven approach for following up on water waste complaints and patrols – focused on excessive users and problematic trunk lines
- Goal of sending 1,000 letters and emails per month to residential customers that are within the top 5% of water users

Questions?

