ALBUQUERQUE BERNALILLO COUNTY
WATER UTILITY AUTHORITY MEETING
WEDNESDAY, APRIL 21, 2021, 5:05 P.M.

VINCENT E. GRIEGO CHAMBERS
ALBUQUERQUE-BERNALILLO COUNTY GOVERNMENT CENTER
ALBUQUERQUE, NEW MEXICO 87102

APPEARANCES

COMMISSIONER STEVEN MICHAEL QUEZADA, Chair (remote)

COUNCILOR KLARISSA J. PENA, Vice Chair (remote)

COMMISSIONER WALT BENSON, Member (remote)

COUNCILOR PAT DAVIS, Member (remote)

COMMISSIONER CHARLENE PYSKOTY, Member (remote)

COUNCILOR TRUDY E. JONES, Member (remote)

MAYOR TIMOTHY M. KELLER, Member (excused)

PABLO RAEL, Trustee (remote)

SARITA NAIR, Alternate (remote)

BEFORE: KIM KAY SHOLLENBARGER, RPR
Paul Baca Professional Court Reporters
500 4th Street, Northwest, Suite 105
Albuquerque, New Mexico 87102

1 CHAIR QUEZADA: Good evening. I'd like to call this

- 2 April 21, 2021 meeting of the Albuquerque Bernalillo County
- 3 Water Utility Authority to order. All members are present
- 4 except for Councilor Peña, which we think she's going to join
- 5 here shortly. And everybody is here via video conference, as
- 6 you can tell.
- 7 We'll have a moment of silence and Pledge of
- 8 Allegiance led by Madam Chair of the Bernalillo
- 9 County Commission, Commissioner Pyskoty.
- 10 (Silence/Pledge of Allegiance)
- 11 CHAIR QUEZADA: Thank you. As posted on our website
- 12 and noted on our published Water Authority Agenda, this
- 13 meeting is being held via video conference. The Water
- 14 Authority has accepted general public comment and comments on
- 15 the meeting's specific agenda items in written form via email
- 16 through 4 p.m. today and these comments were distributed to
- 17 all Board Members.
- 18 We will now move on to Item 3, which is the Approval
- 19 of Minutes. I make a motion to approve the March 17, 2021
- 20 Minutes. Do I have a second?
- 21 COMMISSIONER PYSKOTY: Second.
- 22 CHAIR QUEZADA: Second by Commissioner Pyskoty.
- 23 Ms. Carreon, can I have a roll call, please.
- MS. CARREON: Commissioner Benson.
- 25 COMMISSIONER BENSON: Aye.

- 1 MS. CARREON: Councilor Davis.
- 2 COUNCILOR DAVIS: Yes.
- 3 MS. CARREON: Councilor Jones.
- 4 COUNCILOR JONES: Yes.
- 5 MS. CARREON: Member Nair.
- 6 MS. NAIR: Yes.
- 7 MS. CARREON: Commissioner Pyskoty.
- 8 COMMISSIONER PYSKOTY: Yes.
- 9 MS. CARREON: Chair Quezada.
- 10 CHAIR QUEZADA: Yes.
- 11 MS. CARREON: That passes unanimously.
- 12 CHAIR QUEZADA: Thank you. We'll move on to Item 4,
- 13 which is Proclamations and Awards. These are the Quarterly
- 14 Employee Incentive Awards. We really love having those
- 15 employees in the room where we can shake hands and see them,
- 16 because I know the Water Utility Authority has a lot of
- 17 really great employees and they're celebrated all the time.
- 18 What I'm going to do is read through them so we can
- 19 announce them and recognize them. I personally, and I'm sure
- 20 all the other Board Members are very proud and want to
- 21 congratulate you all on the hard work you do in the
- 22 community. We all know how important water is, we'll just
- 23 say it that way.
- Our first person is Kathy Leonard, she was awarded
- 25 \$50. Roger Gonzales, Michael Richardson and Cassia Sanchez

1 received \$150. Charles Lee received \$200. Angelo Martinez

- 2 and David Sedillo, \$125 each. Marcos Orona, \$175. Eduardo
- 3 Chavez, \$150. Mauricio Carreon, Miguel Leyba and Robert
- 4 Trujillo, all \$75 each. Hema Patel, \$450 plus eight hours.
- 5 Nancy Hill, \$100 plus eight hours. Bianca Montoya and
- 6 Amberly Mirabal, \$75 each. Dominic Trujillo and Carlos
- 7 Sandoval, \$75 plus four hours each. Michael Arellano, \$150
- 8 plus eight hours. Andrew Demarcus, Bryan Haikin, David Ritz,
- 9 Matthew Duran, Adan Flores, Santiago Lopez, Elijah Perkins,
- 10 Jose Garcia, Adrian Lucero, Lawrence Trujillo, Angelo Perea
- 11 all got \$50. Reba Larribas, \$75. Jose Alvarez, Kathy
- 12 Leonard, Heidi Hilland, Laurel Hager and Elaine Rudolph, \$50.
- 13 Steven Maldonado and Chris Garcia, \$175 each. Elias Ortiz
- 14 and Isidro Padilla, \$225 each. And Justin Sample, \$500 plus
- 15 eight hours. That is everybody there. Each of these
- 16 employees have made significant contributions to the
- 17 improvement of the Water Authority well beyond the incentives
- 18 received. What's most impressive is that these efficiencies
- 19 occurred during a pandemic, which is pretty amazing. We
- thank you again, and spend that money well and spend those
- 21 hours well. Congratulations.
- Now we will move on to Item 5, which is Public
- 23 Comment. As previously stated, public comment was accepted
- 24 prior to the meeting by email.
- Now we have Announcements and Communications. Item

- 1 A is, our next scheduled meeting will be May 19, 2021 at 5
- 2 p.m. via video conference.
- 3 We will go to Introduction. This is not action
- 4 items, it's just the first reading of legislation. Item 7A,
- 5 R-21-7, suspending certain provisions of the water and sewer
- 6 rate ordinance for the fiscal year ending June 30, 2022,
- 7 presented by Stan Allred.
- 8 MR. ALLRED: Thank you, Mr. Chair, Members of the
- 9 Board. This is resolution. Every year annually for the rate
- 10 ordinance we update the expansion charges by the NR index for
- 11 building and construction costs and approved by the Board
- 12 last year was an eight-year phase in of the water resource
- 13 charge. This year will be year two of the phase in. Due to
- 14 the COVID-19 pandemic and the nature of the stress put on the
- 15 community, this resolution will allow us to suspend per the
- 16 rate ordinance updating all those fees and other fees and
- 17 other charges, basically all the charges in our fee Schedule.
- 18 This is for introduction only.
- 19 I stand for any questions.
- 20 CHAIR QUEZADA: Do we have any questions for Mr.
- 21 Allred? No. Thank you, we appreciate that. We'll move to
- 22 Item B, R-21-8, appropriating funds for operating the
- 23 Albuquerque Bernalillo County Water Utility Authority for
- 24 fiscal year beginning July 1, 2021 and ending June 30, 2022.
- 25 Also presented by Mr. Allred.

1 MR. ALLRED: Mr. Chairman, Members of the Board,

- 2 what you have before you is hopefully a quick presentation.
- 3 This will cover both the CIP and the operating budget for
- 4 next year. This is for introduction only.
- 5 First slide, just some vital statistics. We have
- 6 about 215,000 customer accounts. We have 635 budget
- 7 employees. If we took the value of our assets right now and
- 8 we had to replace everything, it would be \$5 billion to
- 9 replace everything in the ground and above the ground, and
- 10 \$1.2 billion in water rights. Our current outstanding debt,
- 11 631 million, a big chunk of that was to build the San
- 12 Juan-Chama Drinking Water Plant. Much of that will retired
- 13 by the year 2027. We do have a Triple A bond rating with
- 14 S&P. Last year we produced about 11.3 billion gallons from
- 15 the surface water plant and 17.4 billion gallons from the
- 16 groundwater and that was during a year of drought. So in
- 17 total, 18.5 billion gallons was produced by the Utility.
- 18 This slide basically has the same thing I just did.
- 19 The little graphic on the top right-hand corner, you can see
- 20 that we have been using more surface water since about 2008.
- 21 The little magenta line for reuse, you can see the amount
- 22 that we're doing for reuse is increasing from north side.
- 23 As we brought up south side, it increased even more. A lot
- 24 of irrigation in the Albuquerque/Bernalillo County area is
- 25 done with reuse water. Our pumping has reduced dramatically,

1 as you can see by the picture. The amount of water use per

- 2 capita a day has decreased. At the same time there's been a
- 3 large increase in the number of accounts. You can see on the
- 4 graphic on the bottom left-hand corner that we continue --
- 5 our target continues to go down for our water conservation
- 6 goals. 2020 there was a little bit of a spike. During the
- 7 pandemic there seemed to be some semblance of increase of
- 8 consumption, but that has tapered off and leveled off in the
- 9 past several months.
- 10 This graphic is pretty telling. This is the gains
- 11 we have made as a Utility as far as our employee time. When
- 12 we first became the Authority and the employees became Water
- 13 Authority employees in FY2006 we were at 24,000 hours of
- 14 injury time. In FY20 we were down to 568. Every year this
- 15 Board, based on Certain set metrics, warrants a one-time
- 16 unappropriated payment to the employees of \$300 if we meet
- 17 those goals for working safely. As you can see, since 2006
- 18 we've had a 98 percent reduction in lost work hours and that
- 19 has led to a lot in efficiencies in the Utility and reduce
- 20 operating costs going forward.
- 21 Same thing with the Risk Management claims.
- 22 Severity of them has decreased dramatically in the last three
- 23 years. A lot of this has to do with our Asset Management
- 24 Plan and bringing on our Maximo work order system. We are
- 25 now doing more, what we call, preventive maintenance of our

1 assets and a lot less corrective maintenance. We're working

- on our assets before they're broken, not after they're
- 3 broken. In doing so it's reduced a lot of the claims.
- 4 Another example of an efficiency employees achieved in trying
- 5 to save.
- 6 This is the Customer Assistance Program. This
- 7 graphic here is primarily just in regards to the Low-Income
- 8 Credit Program. It's a comparison of number of customers
- 9 that we have given credit for low income compared to, we get
- 10 some data from HUD in respect to who all would qualify for
- 11 that low income. You can see that our outreach has
- 12 increased dramatically in the last several years. We are
- 13 helping more and more customers with the payment of water
- 14 bills. We are also doing a lot more with what's called the
- 15 Water Assistance Fund. That fund is to help customers if
- 16 they need a one-time assistance in paying their water bills
- 17 or to get qualified for the low-income credit. This Board
- 18 has appropriated a large amount of money to help fund that
- 19 and that money is being used wisely and to help a lot of
- 20 ratepayers in our system.
- 21 The next part of this presentation is just about the
- 22 last year in review and beyond the numbers, per se.
- 23 Due to the COVID-19 response last year, and they're
- 24 still in place, we have not done any customer turn offs. We
- 25 have not imposed any late fees or penalties on accounts that

1 are held in arrears. We have transitioned staff to remote

- 2 working. We have set up a lot of things, a lot of our
- 3 customer service staff, for instance, is set up. We set them
- 4 up on a phone system. So if someone calls in it cycles
- 5 through our staff that's at home. They answer the phone in
- 6 two minutes or less. We have done a lot to allow staff to
- 7 work at home, but still achieve a great level of customer
- 8 service for customers.
- 9 We have installed temperature readers at all our
- 10 time clocks in our buildings. So as our staff comes in they
- 11 actually scan their forehead and it gets their temperature
- 12 and alerts us if someone is beyond the norm. We have
- 13 contracted a lot of service to disinfect our vehicles and our
- 14 facilities on a regular basis. If someone in a crew gets
- 15 sick, we'll bring someone in to disinfect that vehicle before
- 16 a crew goes back in that vehicle.
- 17 We have distributed a lot of equipment and cleaning
- 18 supplies to help the spread of COVID, such as face masks and
- 19 face shields and gloves and those types of things. We do
- 20 regular communication with the staff about COVID. That's
- 21 done a lot by the risk group and our HR group.
- 22 We have checklists for our employees and our
- 23 supervisors to follow, which includes medical protocols,
- 24 aggressive testing and quarantine protocols. We also have a
- 25 very aggressive contact tracing program. If someone comes in

1 with it, we do our own contact tracing along with what we do

- 2 with the State of New Mexico.
- 3 And during this too we've also assisted in outlying
- 4 Native-American communities that may have been short on
- 5 water. We've filled tankers with water and take those waters
- 6 to those areas to help supply water in the times of need.
- We also did a lot of solar expansion this year.
- 8 There will be a presentation done by Steve House later, so I
- 9 won't go a lot into it. He's going to go through a lot of
- 10 information. We have a lot of solar rays. The picture on
- 11 the right-hand side in the top right is a picture of the new
- 12 facility. Those solar rays cover all the parking here. It
- 13 covers the employee parking, as well as the parking for most
- 14 of our entire fleet, and it almost provides 20 percent to
- 15 power the surface water plant. Steve will go into more
- 16 detail.
- 17 We moved into the Mission Avenue Complex, that has
- 18 been completed. We moved 300 customer service, field,
- 19 groundwater, compliance, safety, fleet and warehouse to the
- 20 facility in October. That was seamless to the community. It
- 21 was over 300 people from Pino Yard in the City downtown, from
- 22 the West Side. We moved all our warehouse. We moved over
- 23 300 vehicles to the new site and we did that without any
- 24 disruption at all to our level of service to our customers.
- 25 And you can see some pictures of the front of the site. At

- 1 the top on the left-hand side is an area that will allow
- 2 customers to come in and look. It will have signs on there
- 3 and it will tell them how we would recommend they would
- 4 landscape, xeriscape their front yards. Tell them what kind
- 5 of plants They can use and those type of things. There will
- 6 be videos of that kind of information. It's in the lobby
- 7 between those two double doors. I want to share real quick
- 8 the blue part of the building right there, that represents
- 9 the river. It has a sloping to it as it goes down, and then
- 10 the building goes up on the east and west side, which
- 11 represents the east and west side of Albuquerque. So it's
- 12 got a lot of Albuquerque swag and Bernalillo County swag in
- 13 the building. At this point it still remains closed to the
- 14 public because of COVID.
- 15 We spent \$22 million on the Waste Water Treatment
- 16 Plant in renewals. \$15 million on sewer lines. \$7 million
- 17 on groundwater systems, like wells and reservoirs. We did
- 18 some work on the drinking water, surface waterlines
- 19 throughout the City, and \$6 million in projects at the
- 20 Surface Water Treatment Plant. The picture in the middle on
- 21 the right-hand side is a big space dome, it looks like a
- 22 flying saucer, that's a cover at the Waste Water Treatment
- 23 Plant. It helps control the odors, that was part of the odor
- 24 control that we put in place to help mitigate odors at the
- 25 plant.

1 We also migrated to AT&T and AT&T also offers what's

- 2 called First Net, it's a public safety priority band. We are
- 3 on that band. We moved also in that process from our radios
- 4 and we use the AT&T equipment as our radios for our staff.
- 5 We continue to enhance our IT security to keep our system
- 6 safe so no one can hack in and add chemicals or whatnot to
- 7 our system and we continue to show operating savings, as we
- 8 discussed a little bit earlier.
- 9 So moving forward to FY22, using the assumptions we
- 10 made in this year's budget, there is no rate adjustment or
- 11 rate increase for this year's budget. This will be the
- 12 fourth year in a row with no increase. As we did talk about
- 13 with the resolution before this, we will not have increases
- 14 to utility expansion charges for the water resources charges.
- 15 There is very nominal growth in our service area.
- 16 Consumption levels used our in rate study is still at 120
- 17 gallons per person per day. This budget does include the
- 18 addition of 2.5 FTEs. The revenue increase is .65 percent,
- 19 that's just due to the nominal growth in service area. And
- 20 then we had 2.5 percent increase in wages and benefits, so we
- 21 approved 2 percent step increase per our pay scale for our
- 22 employees, plus an increase for benefits. We saw \$4 million
- 23 decrease share in our debt service payments. And as always,
- 24 we increased the transfer to capital by \$3 million as
- 25 mandated by this Board. Every fiscal year we increase the

1 transfer to capital by \$3 million, so over time we can

- 2 decrease the amount we borrow and pay for capital with
- 3 operating funds going forward.
- 4 FY priorities. We're going to installed 30,000
- 5 additional AMI smart meters. 55 percent of the meters in the
- 6 ground are AMI compatible, that generates about 62 percent of
- 7 our rate revenue at this point in time, so we're going to add
- 8 another 30,000. That is going to be done by our own crews.
- 9 We have set aside a crew to install those so that will no
- 10 longer be contracted out so there will be savings going
- 11 forward operationally by doing that ourselves.
- We're going to update our Comprehensive Asset
- 13 Management Plan, can find savings and which assets we
- 14 need to rehab and work on first and prioritize that so we
- 15 spend the money more wisely.
- 16 We will have an Employee Satisfaction Engagement
- 17 Study this year. I believe we do that every two years and
- 18 it's time to do that again. As you can see on the left-hand
- 19 side there's a little kiosk, we're going to add one of those
- 20 to the front of the customer service building off of Mission.
- 21 It's a kiosk they use to pay your water, sewer, and
- 22 wastewater bill. You can use cash, you can use a credit
- 23 card, a debit card, you can use a check. Just another way of
- 24 taking payments and trying to make it easier for customers to
- 25 make payments.

1 We are updating our SCADA system, which controls

- 2 wastewater and water systems. There are actually two
- 3 different systems, as we speak. They'll be upgraded to be
- 4 one system to use water and wastewater. It will also be tied
- 5 to our work order system so if there's things that might be
- 6 going wrong with our system, it automatically generates work
- 7 orders so we can work on things before they break, we can fix
- 8 them before that.
- 9 We're going to identify the next aquifer storage and
- 10 recovery site by Water 2120 this fiscal year, and we will be
- 11 complete the acquisition of all the easements we've been
- 12 trying to get around the storage at Abiquiu Reservoir.
- 13 This is a quick breakdown of just, in the budget,
- 14 where the projected revenues will come from. Water rates
- 15 will generate \$127.8 million in revenue. Wastewater will
- 16 generate \$92.5 million. Miscellaneous is about \$10.5
- 17 million. Miscellaneous is made up of certain admin fees. We
- 18 charge Solid Waste and DMD that operates some of their
- 19 things, like the billing system. Our insurance claims are in
- 20 there. We get rebates from PNM. Lab fees, compost all roll
- 21 into miscellaneous.
- 22 And since we have a very large working capital
- 23 balance of about \$44 million we're going to use part of that,
- 24 about 8.5, to draw that down and to help mitigate the
- 25 necessity to have a rate increase.

1 This is a real quick look at our working capital

- 2 projected balances. Per the rate ordinance we're maintaining
- 3 1/12th of a balance, we're well above that. In FY22 we will
- 4 continue and we'll draw down the balance, but we'll still be
- 5 well above the level that we wish to maintain on that
- 6 balance.
- 7 Day's cash on hand, same thing. As we start drawing
- 8 down the fund balance, we start drawing down a little bit on
- 9 day's cash on hand. We set a target of 350 days while
- 10 staying above 400. It's well above the 125 that we were at
- 11 in 2013.
- 12 This is a graphic on budget expansions that is in
- 13 the appropriation in the bill. Debt service, \$77.8 million,
- 14 that's how much we would transfer to pay for our debt service
- 15 next year. Wages and benefits equate to \$16.5 million.
- 16 Operating expenses is 58.8 million. Transfer to other funds,
- 17 which is primarily the transfer to capital to pay for CIP is
- 18 36.6 million. Our risk claims, 2.8 million. In workers
- 19 comp, \$700,000.
- 20 This slide basically is a little bit of a breakdown
- 21 in each group. \$10 million will be used in administration.
- 22 Financial services, which includes the warehouses and fleet
- 23 and other things, 21.9 million. The plant, which includes
- 24 both water and wastewater plants, 23.3. The field group,
- 25 28.3. Compliance, 5.6. Planning and engineering,

- 1 four-and-a-half million. Water resources, 4.6. Power and
- 2 chemicals, a big chunk of our budget is that, 21.5. We have
- 3 been seeing savings, which we'll talk about a little bit with
- 4 Steve House, in power and it offsets the amount of the
- 5 increase in chemicals. So that amount has actually stayed
- 6 flat for the last three or four years. General government is
- 7 \$5 million. And interfund transfer to pay for capital and
- 8 other things and the debt service is 114 million.
- 9 Our Capital Improvement Plan, things that are going
- 10 to appropriated for FY22. The resolution, the existing
- 11 balances that are on the books today for FY22 continue to
- work on those projects. And new appropriations will be \$12.2
- 13 million for sewer interceptor work. \$27.8 million for
- 14 continued work at the Southwest Reclamation Plant, which is a
- 15 sewer plant. \$3 million for vehicles and heavy equipment.
- 16 Another 2 million, as was stated by the rate audits for
- 17 automatic meter infrastructure. 1 million for steel line
- 18 replacement, as mandated by the rate ordinance. We will
- 19 continue to do \$350,000 for renewable energy projects as an
- 20 we have with PNM and we will start adding money to the Water
- 21 2120 CIP fund and that will be 300,000.
- 22 CIP spending for the decade plan. The yellow line
- 23 is the cash transfer. As you can see, starting back in
- 24 2014/'15 we continue to increase the cash transfer to
- 25 capital. We anticipate to continue doing that until 2031.

- 1 The spike in 2040 is anticipated work to be on the Bosque
- 2 Reuse Plant. It's a satellite reuse plant we have at Montano
- 3 and Coors that will take solids and move them down south and
- 4 then we would take the water there and treat it and use that
- 5 for reuse on the west side of Albuquerque. So as we increase
- 6 the cash transfer each year, you can see that we also
- 7 increase the amount we're going to spend for capital each
- 8 year going forward as well.
- 9 I stand for any questions.
- 10 CHAIR QUEZADA: Thank you, Mr. Allred. Do we have
- 11 any questions before we move on? I don't see any. Thank
- 12 you, again. I know that's a lot of information. I know that
- 13 everything always looks good and positive, so we appreciate
- 14 that update.
- 15 We'll move on to Item C, the approving of funds for
- 16 the Capital Implementation Program of Albuquerque Bernalillo
- 17 County Water Utility Authority for fiscal year beginning July
- 18 1, 2021 and ending in June of 2022.
- 19 MR. ALLRED: Mr. Chairman, that was part of that.
- 20 CHAIR QUEZADA: So you did do that. I was just
- 21 making sure, okay. We'll move to Item D, which is
- 22 authorizing an agreement for the water and sewer services for
- 23 Ventana Square and Ventana Ranch. Kris Cadena.
- MR. CADENA: Hello, Mr. Chair, Members of the Board.
- 25 I present to you a development agreement for a commercial

- 1 development located near the northeast corner of Paseo del
- 2 Norte and Universe Boulevard. It's within the City, but
- 3 outside the Water Authority's adopted service area. The
- 4 property is within pressure zone 4W, the Corrales trunk, and
- 5 development will require extension of public water and
- 6 public sewer needed to serve that property, and the
- 7 development will be required to pay utility expansion charges
- 8 and water resources charges. Thank you.
- 9 CHAIR QUEZADA: Do we have any questions on that
- 10 particular item? No, we don't. Thank you.
- 11 We will move on to Item 8, which is the Consent
- 12 Agenda. So this we will need votes. What I'll do is, I will
- 13 read the three agenda items. If we have questions, then
- 14 we'll do that after -- yes, Ms. Carreon.
- 15 MS. CARREON: You skipped Item E, R-21-11, the
- 16 Decade Plan, for introduction.
- 17 CHAIR QUEZADA: I'm sorry, I didn't see that. I'm
- 18 sorry, everybody. We're going back to 7E, which is R-21-11,
- 19 FY2022-2031 Decade Plan. That's Elizabeth Anderson. I'm
- 20 sorry about that.
- 21 MS. ANDERSON: Mr. Chair, Members of the Board, I'm
- 22 here to introduce the Decade Plan. This was presented in
- 23 Steven's budget presentation you mentioned. He had some
- 24 figures there on the Decade Plan. The Decade Plan is a
- 25 data-driven approach to planning. In explaining our future

1 capital improvements that support the priorities that guide

- 2 Water Authority capital investments within the current
- 3 customer rate structure. I'm reading the beginning of this,
- 4 because I think it's really well written and I'm going to get
- 5 into a little bit more detail.
- 6 The Decade Plan is used as a blueprint to identify
- 7 projects and proposed spending and is developed biannually in
- 8 even numbered fiscal years that describes the proposed
- 9 Capital Improvement Program, CIP spending for the next ten
- 10 years. It provides direct links in the Water Authority's
- 11 financial plan, the proposed capital needs and includes
- 12 detailed requirements for program development and project
- 13 scope budget justification and alternatives.
- So this year as we put together the Decade Plan, it
- 15 was really exciting to watch our staff working together.
- 16 They did a lot of collaboration to identify projects that we
- 17 want to do over the next ten years. And we're really able to
- 18 use some of the data that we've collected through Maximo
- 19 and we could start seeing how that system is really going to
- 20 be valuable for planning future projects and doing really
- 21 good asset management.
- 22 So it was really nice to see everybody work together
- 23 to prepare this plan, which I think is a really nice
- 24 documentation of what we anticipate needing to do over the
- 25 course of the next ten years.

- 1 I stand for any questions.
- 2 CHAIR QUEZADA: Do we have any questions? Okay,
- 3 thank you so much, I appreciate it. Sorry for forgetting
- 4 you, I apologize for that. Thanks for your patience.
- 5 Now we move to the Consent Agenda. I already told
- 6 you how I was going to do it. Item 8A is C-21-9, approval of
- 7 the contract with Southwest Consulting, Judith L. Durzo,
- 8 attorney at law and Ripley B. Hardwood, P.C., for personnel
- 9 hearing officer services.
- 10 The other item is B, C-21-10, incentive to the
- 11 contract With Hoffman Southwest Corporation dba Professional
- 12 Pipe Services for small diameter sanitary sewer line
- 13 inspection. And I know that's what we do all the time, is
- 14 making sure that we're inspecting our lines to make sure that
- 15 we get ahead of the game before problems arise.
- 16 And Item C is C-21-8, service connection agreement
- 17 for water and sewer service with Azann Holdings, LLC at 4590
- 18 Paradise Boulevard, Northwest.
- Do we have any questions on any of these items? All
- 20 right, I'd like to make a motion that we approve Items 8A, B,
- 21 and C. Do I have a second?
- 22 COUNCILOR JONES: Second.
- 23 CHAIR OUEZADA: I have a second from Councilor
- 24 Jones. All in favor signify by saying aye.
- 25 BOARD MEMBERS: Aye.

- 1 CHAIR QUEZADA: I know we do that, and it's
- 2 like...Ms. Carreon, can you do a roll call. We double vote
- 3 on everything. We do that at the Commission. It's like a
- 4 double, triple vote.
- 5 MS. CARREON: Commissioner Benson.
- 6 COMMISSIONER BENSON: Aye.
- 7 MS. CARREON: Councilor Davis.
- 8 COUNCILOR DAVIS: Yes.
- 9 MS. CARREON: Councilor Jones.
- 10 COUNCILOR JONES: Yes.
- MS. CARREON: Member Nair.
- 12 MS. NAIR: Yes.
- 13 MS. CARREON: Vice Chair Pena. We will come back.
- 14 Commissioner Pyskoty.
- 15 COMMISSIONER PYSKOTY: Aye.
- MS. CARREON: Chair Quezada.
- 17 CHAIR QUEZADA: Yes.
- 18 MS. CARREON: Councilor Peña.
- 19 VICE CHAIR PENA: Yes, sorry about that.
- MS. CARREON: That passes unanimously.
- 21 CHAIR QUEZADA: Thank you, everybody. We'll move to
- 22 Item 9, Approvals. 9A, O-21-1, authorizing the execution and
- 23 delivery of a first amendment to a drinking water state
- 24 revolving loan fund and subsidy agreement authorized by
- 25 Ordinance 0-19-1.

1 MR. ALLRED: Mr. Chairman, Members of the Board,

- 2 this is an amendment to 0-19-1. It amends a scope in the
- 3 time for a project on Coors Boulevard from Gun Club to
- 4 Pajarito Road. It extends the time frame from 24 months to
- 5 30 months to be done by November 30th, 2021. Staff
- 6 recommends approval.
- 7 I stand for any questions.
- 8 CHAIR QUEZADA: Any questions? No. Good. I move
- 9 for approval. I have Pajarito Mesa in my district. Water
- 10 going that way is a very positive thing for that community.
- I move for approval. Do I have a second?
- 12 COMMISSIONER BENSON: Second.
- 13 CHAIR QUEZADA: Commissioner Benson, I got you.
- 14 Thank you so much. We'll just take a roll call vote, Ms.
- 15 Carreon.
- MS. CARREON: Commissioner Benson.
- 17 COMMISSIONER BENSON: Aye.
- 18 MS. CARREON: Councilor Davis.
- 19 COUNCILOR DAVIS: Aye.
- MS. CARREON: Councilor Jones.
- 21 COUNCILOR JONES: Yes.
- MS. CARREON: Member Nair.
- MS. NAIR: Yes.
- MS. CARREON: Vice Chair Peña.
- 25 VICE CHAIR PENA: Yes.

- 1 MS. CARREON: Commissioner Pyskoty.
- 2 COMMISSIONER PYSKOTY: Yes.
- 3 MS. CARREON: Chair Quezada.
- 4 CHAIR QUEZADA: Oh, yes.
- 5 MS. CARREON: That passes unanimously.
- 6 CHAIR QUEZADA: Thank you all very much. We'll move
- 7 to Approvals, Item 9B, R-21-6, FY22 goal and objectives.
- 8 Ms. Anderson, you're back.
- 9 MS. ANDERSON: I'm back. Mr. Chair, Members of the
- 10 Board, this is the second time you've seen this. This is for
- 11 approval. This is establishing the one-year objectives for
- 12 the Water Authority in fiscal year FY22 to meet our five-year
- 13 goals. We gave a presentation on this last time that you'll
- 14 remember, I won't go into a whole lot of detail. These
- 15 objectives are built into our operating budget and something
- 16 that we consider as we move forward in the year. It's part
- 17 of our continuous improvement process and always setting a
- 18 goal and objective for being able to meet those targets of
- 19 continuous improvement.
- The Water Authority's budget ordinance specifies
- 21 that the Water Authority shall annually review and adopt
- 22 one-year objectives related to the five-year goals for the
- 23 Water Authority.
- With that, I recommend approval and stand for any
- 25 questions.

1 CHAIR QUEZADA: Do we have any questions? No.

- 2 Thank you. I move for approval. Do I have a second?
- 3 VICE CHAIR PENA: Second.
- 4 CHAIR QUEZADA: Okay, Councilor Peña. Ms. Carreon,
- 5 please call the roll.
- 6 MS. CARREON: Commissioner Benson.
- 7 COMMISSIONER BENSON: Aye.
- 8 MS. CARREON: Councilor Davis.
- 9 COUNCILOR DAVIS: Yes.
- 10 MS. CARREON: Councilor Jones.
- 11 COUNCILOR JONES: Yes.
- 12 MS. CARREON: Member Nair.
- MS. NAIR: Yes.
- MS. CARREON: Vice Chair Peña.
- 15 VICE CHAIR PENA: Yes.
- MS. CARREON: Commissioner Pyskoty.
- 17 COMMISSIONER PYSKOTY: Aye.
- MS. CARREON: Chair Quezada.
- 19 CHAIR QUEZADA: Aye.
- MS. CARREON: Passes unanimously.
- 21 CHAIR QUEZADA: Thank you so much. We'll move on to
- Other Business. We have two items, Item 10A, OB-21-2,
- 23 Albuquerque Bernalillo County Water Utility Authority solar
- 24 and renewable energy production. This is presented by
- 25 Mr. House.

1 MR. HOUSE: Good evening, Chair, Members of the

- 2 Board, I'm having a short presentation on the solar and
- 3 renewable energy program. I'm going to share my screen
- 4 with you. Let me know if you can't see that presentation.
- 5 CHAIR QUEZADA: We can see it.
- 6 MR. HOUSE: Great, thank you. I'm just going to go
- 7 over existing and planned solar and renewable energy.
- 8 You know you already have a one megawatt array down at the
- 9 South Valley water rec plant and two biogas engines down
- 10 there. You now have two solar rays at the San Juan-Chama
- 11 Water Treatment Plant. Stan had mentioned the new one
- 12 earlier.
- 13 This is just a graphic showing you where that one
- 14 megawatt array is down at the South Valley water rec plant.
- 15 and some details about its generation. The particular
- 16 facility was put in years ago when PNM renewable energy
- 17 credits were really good, so kudos to the Utility for getting
- 18 something installed that early. And then the two biogas
- 19 generators contribute about 1.1 megawatts each and it covers
- 20 about 19 percent of the usage that's on the site.
- 21 These are just some graph photos of the generators
- 22 here and the solar array. Please stop me if you have any
- 23 questions.
- 24 This is an aerial view of the existing arrays at the
- 25 San Juan-Chama Water Treatment Plant. This array over here

1 on the right in the light orange is the ground mount single

- 2 access tracker that you put in a couple of years ago. The
- 3 others in the light blue are all of the new covered parking
- 4 at the new facility. These up here at the top are on top of
- 5 the water storage tanks. The single access tracker generates
- 6 about 12 percent of the total usage at the plant. It's a
- 7 25-year power purchase agreement at about seven-and-a-half a
- 8 kilowatt with a one-and-a-half cent escalator on that rate.
- 9 The new covered parking project generates about 24 percent of
- 10 usage there at the plant, it's a 30-year power purchase
- 11 agreement and it's about .057 cents a kilowatt hour with the
- 12 same escalator. So these two facilities together cover about
- 13 36 percentage of the energy consumption at the plant.
- 14 These are two photographs of the ground mount array
- 15 that were taken just about the time of the ribbon cutting.
- 16 These are two pictures in aerial and an in-construction photo
- 17 of the new covered parking at the water treatment plant. You
- 18 can see in this aerial over here on the top is the ground
- 19 mount array. These are the solar panels on top of the water
- 20 storage tanks and then the covered parking.
- 21 We have two projects in planning right now. One is
- 22 the Alameda Open Space Project, which I'll talk about here in
- 23 minute and another one that we're looking at over at Winrock,
- 24 and our proposed projects is this list of projects and the
- 25 associated generation that they would compile -- there would

- 1 be a composite of about four megawatts of generation.
- 2 The Alameda Open Space Project is a really neat
- 3 project, it will be covered parking as well over at the Open
- 4 Space at the river and Alameda. It's been a project that's
- 5 come together through four entities, you-all, which it was
- 6 your idea. And then we've engaged Bernalillo County, the DOT
- 7 and the City of Albuquerque all to help us with it. It will
- 8 provide shade for cars on hot summer days, cover for rain and
- 9 snow when people are down there enjoying that area and it
- 10 will provide lighted parking at night. It's going to be
- installed to offset the groundwater pump station and we're
- 12 hoping that it will offset about 50 percent of that station's
- 13 energy bill and 36 percent of the usage.
- 14 This is a general concept of what it will look like
- 15 on site. The Bernalillo County portion will be a little
- 16 different structure to allow horse trailers and buses in.
- 17 This section in the middle, we're still working on with the
- 18 DOT, but planning on having some sort of a covered structure
- 19 here and then this would be covered parking.
- This is the same list that I showed a minute ago,
- 21 it's just the proposed projects that will come after we get
- 22 the Alameda Groundwater Pump Station Project up and running.
- 23 Those projects, those future composite projects will provide
- 24 about four megawatts of additional generation into your
- 25 portfolio. They're going to generate about seven million

1 kilowatt hours of solar energy, that's a big number, and

- 2 people go, what is that? So I try to put it into some
- 3 different terms that will save you about 427,000 a year on
- 4 your energy bills. It equates to not burning about 1.7
- 5 pounds of coal, or 210,000 gallons of gasoline. So with the
- 6 addition of the Alameda project, the Water Utility Authority
- 7 is going to generate just over 21 percent of your own usage,
- 8 so that's super amazing, something to really be proud of.
- 9 Some of the advantages to having your own renewable
- 10 energy production is your independence from purchasing grid
- 11 energy. You're saving a lot of money by having your own
- 12 solar energy production facilities. It allows you to push
- 13 energy back onto the grid, helping everybody when you're not
- 14 using it, plus you get paid for that energy that you're
- 15 pushing back onto the grid. And it lowers your cost
- 16 substantially from your 11B pumping rate, which is
- 17 essentially 18 cents a kilowatt hour, to a composite of about
- 18 9, so it's a substantial cost savings in your tariff rate.
- 19 These next two slides are just graphics that will
- 20 show you the savings from each of the facilities. In the
- 21 solar world we call it -- the savings are called a avoided
- 22 cost because there are costs to the solar, so the avoided
- 23 costs are what we're not paying PNM. The largest portion is
- 24 from the new covered parking array at the water treatment
- 25 plant and then the other three. The blue is the ground mount

1 water array at the water treatment plant, what will be the

- 2 new covered parking at the groundwater pump station and then
- 3 South Valley water rec plant.
- 4 This graphic just shows you over time your increase,
- 5 the increase in solar energy generation that you have
- 6 provided to the Water Utility Authority, so very impressive.
- 7 To me, the commitment of the Water Utility Authority to do
- 8 this, continue to want to make it happen.
- 9 With that, I'll stand for questions.
- 10 CHAIR QUEZADA: Thank you, Mr. House, we appreciate
- 11 that. Do we have any questions for Mr. House?
- 12 COMMISSIONER PYSKOTY: Yes, I have a questions.
- 13 CHAIR QUEZADA: Commissioner Pyskoty.
- 14 COMMISSIONER PYSKOTY: Thank you. Thank you for the
- 15 presentation, and that's really great. I wonder, is there
- 16 going to be rain gutters and a rain barrel to sort of
- 17 demonstrate how to catch rain that falls on that covered
- 18 parking and how to use that productively?
- 19 MR. HOUSE: I apologize, I'm having a really hard
- 20 time hearing you.
- 21 COMMISSIONER PYSKOTY: I was just wondering -- can
- 22 you hear me? Can anybody hear me?
- 23 CHAIR QUEZADA: I can hear you.
- 24 COMMISSIONER PYSKOTY: Thank you. If you'll be
- 25 capturing water that falls on that structure with rain

- 1 gutters and barrels.
- MR. HOUSE: No, we hadn't thought about that, but
- 3 that is a great idea. That's a really good idea.
- 4 COMMISSIONER PYSKOTY: As a demonstration to show
- 5 how water can be captured and used for something like maybe a
- 6 pollinator garden at the open space.
- 7 MR. HOUSE: We're going to have some landscaping
- 8 there and we could use that for landscaping. That's ar
- 9 awesome idea.
- 10 COMMISSIONER PYSKOTY: Thank you.
- 11 CHAIR QUEZADA: Anybody else have any more questions
- 12 for Mr. House?
- 13 COUNCILOR DAVIS: (gesturing)
- 14 CHAIR QUEZADA: Councilor Davis.
- 15 COUNCILOR DAVIS: Thank you, Mr. Chairman.
- 16 Mr. House, I just want to say, thank you. We've worked with
- 17 you for a number of years at the City and Water Authority. I
- 18 just want to acknowledge and say, thank you, Mr. Sanchez,
- 19 your team. The Water Authority is really leading the way. I
- 20 don't recall -- Mark reminded me earlier today that we're
- 21 making some big improvements and leading the way in terms of
- 22 how utilities can be more sustainable and be more
- 23 environmentally responsible, for our investments here, but I
- 24 really want to say, when we look at that facility, the new
- 25 facility that has all the parking cover for solar, et cetera,

1 I want to say, thank you, Mr. Sanchez, to you and your team,

- 2 and Mr. Allred. You are really putting us in a good spot
- 3 that when we look at what happened in Texas, for example,
- 4 when their grid went down. Having these backups, for God
- 5 knows what, really is a helpful peace for us in terms of
- 6 ensuring that we have operations, but also that we're saving
- 7 our ratepayers dollars. And I think there's a real
- 8 correlation here, the fact that we haven't had a rate
- 9 increase in three or four years, Mark, remind me, and that
- 10 we're investing in these initiatives to lower those costs,
- 11 operating costs, is energy cost increase. So
- 12 congratulations. I want to point out that I think there is a
- 13 correlation there and I hope we continue to lead the way. I
- 14 know the City is doing a lot on our side, the County is doing
- 15 a lot. I think there's a lesson here for lots of other
- 16 utilities and entities across the State.
- 17 CHAIR QUEZADA: Thank you, Councilor Davis. Anyone
- 18 else?
- MR. HOUSE: Mr. Chair, if anyone is interested, we
- 20 do have an aerial video of the new facility, if you're
- 21 interested in watching that.
- 22 CHAIR QUEZADA: Sure.
- 23 MR. HOUSE: Okay, I will share it with you.
- 24 CHAIR QUEZADA: While you're sharing that, I'd like
- 25 to reiterate the great work that's being done, it's very

- 1 positive. I think it is showing leadership and how things
- 2 should be done moving forward, and really what the future is.
- 3 I think we all appreciate that.
- 4 MR. HOUSE: Here's the screen that's going to look
- 5 like a video. The video is five minutes long, just under
- 6 five minutes long. I don't anticipate you're going to watch
- 7 the whole thing, just let me know, but it's a pretty neat
- 8 perspective of the new facility. Not just the solar, but the
- 9 whole new facility.
- 10 As the camera rises you can see the solar array is
- 11 over here, panels on top of the tanks, behind that is the
- 12 ground mount array. The parking is back over here. This
- 13 just continues to fly around. There's a better perspective
- 14 down here. This is absolutely the biggest covered parking
- 15 solar array in New Mexico, and I would venture to state that
- 16 probably in the top ten in the Western United States.
- 17 CHAIR QUEZADA: Very impressive.
- 18 MR. HOUSE: Congratulations to you having the vision
- 19 to do it. I will stop sharing this, unless you care to watch
- 20 more.
- 21 CHAIR QUEZADA: That was great. That was better
- 22 than the photos, so we appreciate that. It's a great view of
- 23 that, so we appreciate that. Thank you for the presentation.
- Now we'll move to Item 10B, OB-21-6. After all that
- 25 good news, here comes the news. Drought Watch Update. Water

- 1 Smart Classes, presented by Carlos Bustos.
- 2 Are you there, Carlos? I don't know what happened
- 3 to Carlos. He got mad because I always talk badly about the
- 4 drought, but it's something that's going to be very obvious
- 5 to us this coming year, about how bad it's going to be in our
- 6 area. he didn't log off. There might be something wrong
- 7 with his computer.
- 8 Mr. Sanchez, do you want us just to go through the
- 9 slides?
- 10 EXECUTIVE DIRECTOR SANCHEZ: Mr. Chairman, I think
- 11 Liz could step in while Carlos is logging in.
- MS. ANDERSON: I was going to offer to do that.
- 13 MS. CARREON: Give me one moment. He's trying to
- 14 connect. Go ahead, Liz.
- 15 MS. ANDERSON: Did you say he's trying to connect
- 16 right now?
- MS. CARREON: Yes, ma'am.
- 18 MS. ANDERSON: He's just so much more entertaining
- 19 than me. I feel like I'd be taking away that moment of
- 20 Carlos, but I will go ahead and get started.
- 21 This is just an update on where we are, where we
- 22 stand with this drought. Ever since last October we've been
- 23 in drought stage three. We declared a drought watch and now
- 24 we've moved into drought stage one, I guess that's probably
- 25 not -- he says it much better than I do. But in terms of our

1 drought plan we've moved into stage one, and we'll describe

- 2 that a little bit. But looking here at the outlook, it is
- 3 very dry out there.
- 4 This is the three-month precipitation outlook.
- 5 Again, probability of being below average. We're looking
- 6 better than Colorado, but still looking like a dry summer.
- 7 So what we're doing about that, right now our
- 8 rolling annual average for our gallons per capita per day,
- 9 that's our metrics for what we're using for how much water
- 10 people are consuming right now, it's at 127 gallons per
- 11 capita per day, so that's what we're monitoring over time.
- 12 It does put us into this stage one, which is our -- that one
- 13 is the drought watch. So under the drought watch we're
- 14 increasing -- we've doubled our water waste fees and we've --
- MR. BUSTOS: Hello.
- MS. ANDERSON: Oh, there's Carlos.
- 17 MR. BUSTOS: Can you hear me?
- MS. ANDERSON: Now we can, yes.
- MR. BUSTOS: I'm so sorry, everyone.
- MS. ANDERSON: They're just happy that you're here
- 21 rather than hearing me. You're must more entertaining.
- 22 CHAIR QUEZADA: So, Carlos, just take it up right
- 23 where we are. She's talking about the drought watch
- 24 measures.
- 25 MR. BUSTOS: As Liz mentioned, really what we're

- 1 looking at is precipitation to date is far less than in the
- 2 previous year when we were already going into a year that was
- 3 pretty dry and abnormally warm.
- 4 Liz mentioned the three measures. One of them I
- 5 want to touch on is, we are keeping track and we continue to
- 6 monitor our water usage. And for the last 12 months we're in
- 7 exceptional drought conditions. We're slightly below where
- 8 we were at last year at 128. One of the things we're looking
- 9 at is the outlook, is looking like we're going to enter the
- 10 summer season with low soil moisture, high evaporation rates
- 11 and a higher demand, which is expected. And it's normal
- 12 during this year. We just want to mitigate and manage
- 13 customer demand.
- 14 We roll out the classes called three steps to
- 15 landscape success. We're offering a \$20 rebate. We've had
- 16 about 120 participants. A lot of people are signing up, but
- 17 they don't show up. Nevertheless, the next 12 classes we
- 18 have, we have 80 participants signed up for each class.
- 19 We're hoping everybody can attend.
- The class is taught by me and staff experts. It's
- 21 to make landscape more resilient in drought conditions. The
- 22 first thing we cover is the importance of servicing
- 23 irrigation systems and avoiding water waste. We estimate
- 24 that up to 50 percent of landscape irrigation ends up in
- 25 roads. We're trying to avoid that through irrigation and

- 1 also through enforcement.
- 2 Performing service checks going over irrigation
- 3 maintenance check list that we have available for customers
- 4 at our website is going to help them improve not only the
- 5 condition of the landscape, but avoid fees and overflowing.
- 6 The other step I'm teaching is how to water properly
- 7 and how to set up settings so you can water using the hose or
- 8 using spray irrigation or drip. We want to make sure
- 9 landscapes are maintained and healthy and vibrant, but we
- 10 don't want to overwater landscape.
- 11 This section covers customer conversations. How to
- 12 water various types of plants and various types of watering
- 13 method and devices. Folks with automated irrigation system
- 14 can learn the processes and understand seasonal needs. For
- 15 folks that are ready to transform their yard, we talk about
- 16 selecting the right plant for the right place and
- 17 understanding your yard. We emphasize that the most
- 18 important aspect is understanding the conditions of your yard
- 19 at different times of the year. We talk about microclimate,
- 20 types of soils. Sometimes people choose plants and they put
- 21 them in a place that's not appropriate. You want to make
- 22 sure you're selecting the right plant for the right type of
- 23 place.
- 24 I'm going with this class, it's really helping
- 25 customers helping people be ready for the summer season and

1 we are participating it's going to be even dryer than last

- 2 year and warmer than last year. We want to ensure customers
- 3 have landscape and climate ready, and the landscape is saving
- 4 water.
- 5 The next slide shows some of the feedback that we're
- 6 getting from some folks that are participating in. We're
- 7 asking folks to continue the survey so they can read it. You
- 8 can see folks are enjoying the class and are also ready to
- 9 implement some of the newly learned information. One of the
- 10 things we're going to be doing is to get all the
- 11 participants and find out if this measure is helping them
- 12 reduce the water usage or improve them.
- 13 That's my last slide. I stand for any questions.
- 14 CHAIR QUEZADA: Thank you, Carlos. Do we have any
- 15 questions? No. Carlos, I have a question. Are we at two
- 16 times a week now?
- 17 MR. BUSTOS: We are at two times a week right now in
- 18 April and into May it's two times a week.
- 19 CHAIR QUEZADA: Okay, all right. From the last
- 20 meeting, you guys know I'm not a big fan of watering, so I
- 21 was only doing it once a week because Carlos said I only had
- 22 to do it once a week, and now I have to do it two times a
- 23 week. So kind of thank you, Carlos, I appreciate that.
- MR. BUSTOS: Thank you, sir.
- 25 CHAIR QUEZADA: That's our meeting for this evening.

Page 38 Thank you all for participating and your support. We'll see you at the next meeting. This meeting is officially adjourned. (Meeting adjourned at 6:18 p.m.)

| | Fage 37 |
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| 1 | REPORTER'S CERTIFICATE |
| 2 | I, Kim Kay Shollenbarger, Registered Professional |
| 3 | Reporter, do hereby certify that I reported the foregoing |
| 4 | proceedings in stenographic shorthand and that the foregoing |
| 5 | pages are a transcript of those proceedings that were reduced |
| 6 | to printed form by me to the best of my ability. |
| 7 | I FURTHER CERTIFY that I am neither employed by nor |
| 8 | related to any of the parties or attorneys in this case and |
| 9 | that I have no interest in the final disposition of this |
| 10 | case. |
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