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Meeting Date: May 17, 2017

Staff Contact: Frank Roth, Senior Policy Manager

**TITLE: C-17-16 – Approving Appointment to the Technical Customer Advisory Committee****ACTION: Recommend Approval****SUMMARY:**

The Technical Customer Advisory Committee (TCAC) was established in 2006 to assist in and facilitate public review and discussion of Water Authority policies, plans and programs. The TCAC was established as a professional/ technical group of volunteers to represent the five core functional areas of operating a water and wastewater utility. This group is intended to provide outside expertise in best practices and private sector applications for continuous business improvement.

At the April 2017 meeting, the Chair announced that there was a vacancy on the committee and that an online application was posted for customers who may be interested in serving on this technical committee. Board members were informed that if they know of anyone interested that they should apply on the Water Authority's website. In addition, a notice was placed on the Water Authority website's front page.

Qualified nominations were compiled and forwarded to the Chair, who through this communication is forwarding the nomination to the Board for confirmation. Melissa Armijo is recommended for confirmation. Below is a summary of the nominee's background.

**Melissa Armijo**

Melissa Armijo is a lifelong South Valley resident. She is Chair of the Hubbell House Alliance, which manages the day-to-day operations and community engagement for the Gutierrez Hubbell House History and Culture Center. She is a past board member and President of Las Mujeres, Inc and Las Mujeres de League of United Latin American Citizens. She also serves in various capacities on the boards of several education-related organizations, including the UNM Student Success Committee and as a governing board member for the Nuestros Valores Charter High School. In addition, she is scholarship chair of the Armijo Family Scholarship Fund, which awards scholarships to education and STEM majors. Moreover, she served on the CNM Governing Board including the capital outlay and audit committees. Ms. Armijo works at the University of New Mexico as an Executive Administrative Supervisor in the Dean of Students Office. She holds many certificates in leadership development, diversity, and non-profit management. She is very interested in advising the Water Authority in

stakeholder communications with ratepayers to ensure that the utility provides reliable, responsive, and affordable services and operates as a good neighbor to the community.

**CURRENT MEMBERS:**

<b>Member</b>	<b>Category</b>	<b>Term Expiration</b>
Ege Richardson	Water System Engineering	6/2017
Michael Hightower	Water Resource Planning	6/2017
Laura McCarthy	Non-profit Water Management Advocacy/Education	6/2017
Amy Ewing	Water Resource Planning	4/2018
Dave Hill	Financial/Business Management	3/2018
Scott Verhines	Water System Engineering	3/2018
Janie Chermak	Resource Economics	10/2018
Andrew Bernard	Landscape Architecture	12/2018
Vacant	Customer Service / Stakeholder Engagement	

**FISCAL IMPACT:**

None