
Meeting Date: February 26, 2020

Staff Contact: Elizabeth Anderson, P.E., Chief Innovation and Performance Manager

TITLE: C-20-1 - Appointments to the Technical Customer Advisory Committee

ACTION: Recommend Approval

SUMMARY:

The Technical Customer Advisory Committee (TCAC) was established in 2006 to assist in and facilitate public review and discussion of Water Authority policies, plans and programs. The TCAC was established as a professional/ technical group of volunteers to represent the five core functional areas of operating a water and wastewater utility. This group is intended to provide outside expertise in best practices and private sector applications for continuous business improvement.

At the November 2019 TCAC meeting, it was announced that there was a vacancy on the committee and that an online application was posted for customers who may be interested in serving on this technical committee. Board members were informed that if they know of anyone interested that they should apply on the Water Authority's website. In addition, a notice was placed on the Water Authority website's front page.

Qualified nominations were compiled and forwarded to the Chair, who through this communication is forwarding the nomination to the Board for confirmation. Tess Houle is recommended for confirmation. Below is a summary of the nominees' background.

Tess Houle

Ms. Houle is a landscape designer at MRWM Landscape Architects in Albuquerque. She completed her Master of Landscape Architecture degree at UNM, including a thesis project on Green Stormwater Infrastructure. She is a Certified Water Harvesting Practitioner through the Watershed Management Group. She also advocates for stormwater infrastructure change by serving on the Arid LID Coalition steering committee. Tess grew up in the Albuquerque area and taught middle school before becoming a landscape designer.

A total of two applications were received through the online application. The other applicant is listed below.

- Paul van Gulick, water system engineer and surveyor

CURRENT MEMBERS:

Member	Category	Term	Term Expiration
Dave Hill	Financial or Business Management	2	3/2020
Scott Verhines	Water System Engineering	2	3/2020
Ron Schwarzwald	Water System Operations	1	6/2020
Janie Chermak	Resource Economics	2	9/2020
Andrew Bernard	Landscape Architecture	2	1/2021 (resigned 11/2019)
Melissa Armijo	Customer Service / Stakeholder Engagement	2	5/2021
Robert Fowlie	Water System Engineering	1	6/2021
Erwin Melis	Hydrogeologist	1	6/2021
Amy Miller	Non-profit Water Management Advocacy/Education	2	8/2021

FISCAL IMPACT:

None