



Technical Customer Advisory Committee

ACTION SUMMARY

March 2, 2017

Members Present:

Andrew Bernard
Janie Chermak
Amy Ewing
Elaine Hebard
Dave Hill
Ege Richardson

Members Excused:

Mike Hightower
Laura McCarthy
Scott Verhines

Water Authority Staff Present:

Mark S. Sanchez, Executive Director
Frank Roth, Senior Policy Manager
Stan Allred, Chief Financial Officer
Katherine Yuhas, Water Resources Manager
Erin Keck, Education Coordinator
H. Warren, Customer Services Manager

Others Present:

Carol Malesky, Stantec
Arnel Santos, CDM Smith

Item 1 – Call to Order - Note presence of quorum

The meeting was called to order at 4:02 pm by Chair Dave Hill.

Item 2 – Approval of Agenda

Janie Chermak made a motion to approve the agenda. Elaine Hebard seconded the motion. The motion passed on a 5-0 vote.

For: 5	Bernard, Chermak, Ewing, Hebard, Hill
Against: 0	
Excused: 4	Hightower, McCarthy, Richardson, Verhines

Item 3 – Approval of February 2, 2017 Action Summary

Elaine Hebard made a motion to approve the action summary. Amy Ewing seconded the motion. The motion passed on a 5-0 vote.

For: 5 Bernard, Chermak, Ewing, Hebard, Hill
Against: 0
Excused: 4 Hightower, McCarthy, Richardson, Verhines

Ege Richardson entered the meeting during Agenda Item #4.

Item 4 – Rate Structure Recommendation

Carol Malesky reviewed the bill impacts of three rate scenarios. The committee also reviewed and discussed the pros and cons of each scenario. They also recommended that Tucson and San Antonio be included in the regional bill comparison. Amy Ewing made a motion to recommend Scenario C as the preferred scenario to the governing board. Janie Chermak seconded the motion. The motion passed on a 6-0 vote.

For: 6 Bernard, Chermak, Ewing, Hebard, Hill, Richardson
Against: 0
Excused: 3 Hightower, McCarthy, Verhines

The committee suggested that the information from the utility's smart metering technology be used in the next rate structure evaluation.

Item 5 – Education Program Update

Erin Keck provided an overview of the education program and noted two recognition awards that the Water Authority recently received by the Water Environment Federation and the National Association of Clean Water Agencies. Committee members participated in an activity used by middle school students to understand the connection between energy and water.

Item 6 – FY18 Goals and Objectives

Frank Roth provided an overview of the Water Authority's strategic planning process. He reviewed key objectives by goal area for Fiscal Year 2018.

Item 7 – Public Comment

None.

Item 8 – Final Comments and Questions

None.

Item 9 – Adjournment

The meeting concluded at 6:04 pm.