



Technical Customer Advisory Committee

ACTION SUMMARY

September 7, 2017

Members Present:

Melissa Armijo
Andrew Bernard
Amy Ewing
Mike Hightower
Dave Hill
Amy Miller
Ege Richardson

Members Excused:

Janie Chermak
Scott Verhines

Water Authority Staff Present:

Frank Roth, Senior Policy Manager
Katherine Yuhas, Water Resources Manager
Carlos Bustos, Water Conservation Manager
Angelique Maldonado, Water Use
Compliance Manager
Rick Shean, Water Quality Hydrologist
Kate Mendoza, Water Resources Specialist

Others Present:

Jeff Kennedy, USGS
Andre Ritchie, USGS
Meghan Bell, USGS
Andrew Robertson, USGS

Item 1 – Call to Order - Note presence of quorum

The meeting was called to order at 4:05 pm by Chair Dave Hill.

Item 2 – Approval of Agenda

Mike Hightower made a motion to approve the agenda. Amy Ewing seconded the motion. The motion passed on a 7-0 vote.

For: 7 Armijo, Bernard, Ewing, Hightower, Hill, Miller, Richardson
Against: 0
Excused: 2 Chermak, Verhines

Item 3 – Approval of June 1, 2017 Action Summary

Amy Ewing made a motion to approve the action summary. Melissa Armijo seconded the motion. The motion passed on a 7-0 vote.

For: 7 Armijo, Bernard, Ewing, Hightower, Hill, Miller, Richardson
Against: 0
Excused: 2 Chermak, Verhines

Item 4 – USGS Studies on Gravity and Water Storage Presentation

Jeff Kennedy provided an overview of the 30-station gravity network used to monitor aquifer-storage changes in the Albuquerque basin. The network of 30 stations will monitor the aquifer to improve the simulation capability of groundwater models. This program measures small changes in the Earth's gravitation field through repeat microgravity. A Scientific Investigations Report is planned to be completed by the end of 2018.

Item 5 – Water System Loss Presentation

Angelique Maldonado provided an overview of the Water Authority's water loss program. She reviewed the components of the Water Audit program that is used to determine the utility's non-revenue water. She also reviewed many performance indicators that showed how the utility has improved in reducing both real and apparent water loss.

Related to the presentation, committee members asked for an update of the 2017 Customer Conversation meetings. Frank Roth provided a status report. Committee members acknowledged how well the meetings were organized, the benefits of the customer outreach program, and the discussion on the topic of levels of service.

Item 6 – Public Comment

Elaine Hebard provided comments to the committee.

Item 7 – Adjournment

The meeting concluded at 5:40 pm.