



Technical Customer Advisory Committee

ACTION SUMMARY

August 6, 2020

Members Present:

Janie Chermak
Deborah Dixon
Robert Fowlie
Tess Houle
Erwin Melis
Ron Schwarzwaldner
Paul van Gulick
Melissa Armijo

Members Excused:

Amy Miller

Water Authority Staff Present:

Elizabeth Anderson, Chief Planning Officer
David Morris, Communications & Public Affairs Manager
Rick Shean, Water Rights Program Manager
Carlos Bustos, Water Conservation Program Manager
Luzdelcarmen Carreon, Executive Service Coordinator

In response to the Governor's declaration of a Public Health Emergency and ban on large public gatherings, the Technical Customer Advisory Committee meeting on Thursday, August 6, will be held via video conference starting at 4:00 PM.

Members of the public have the ability to view the meeting and provide public comment by joining the video conference. To request login information for this meeting, contact Luzdelcarmen Carreon lcarron@abcwua.org or 505-289-3100. Requests for login must be received before 2pm on Thursday, August 6, 2020.

Item 1 – Call to Order - Note presence of quorum

The meeting was called to order at 4:09 pm by Vice Chair Ron Schwarzwaldner.

Item 2 – Approval of Agenda

Deborah Dixon made a motion to approve the agenda. Erwin Melis seconded the motion. The motion passed on an 8-0 vote.

For: 8 Chermak, Dixon, Fowlie, Houle, Melis, Schwarzwald, van Gulick, & Armijo
Against: 0
Excused: 1 Miller

Item 3 – Approval of June 11, 2020 Action Summary

Robert Fowlie made a motion to approve the action summary. Janie Chermak seconded the motion. The motion passed on an 8-0 vote.

For: 8 Chermak, Dixon, Fowlie, Houle, Melis, Schwarzwald, van Gulick, & Armijo
Against: 0
Abstain: 0
Excused: 1 Miller

Item 4 – Presentation on the Website Redesign

David Morris gave a presentation on the website redesign. During the presentation a tally was taken on what web design the members preferred. Below are the results:

Ron – Ghost & Interior A

Melissa - Ghost & Interior A

Tess – Ghost & Interior A

Erwin – Ghost & Interior A (the background on ghost is dark, seems like we are underwater)

Paul – Homepage – Ghost

Janie – Interior B

Deborah – Ghost & Interior A

Robert – Ghost & Interior A

Item 5 – Presentation on Status of Rio Grande Flows and Water Authority's San Juan Chama Operations

Rick Shean gave a presentation on the Rio Grande Flows, discussing issues that impact river operations and providing an update on San Juan Chama operations this year.

Item 6 – Presentation on Water Conservation Update

Carlos Bustos gave a presentation on the Water Authority's Water Conservation Program, describing its history, focus and current rebates. In 1994 customers used on average 250 gallons per capita per day (GPCD), which has been reduced by over 50 percent to date. Carlos also provided a brief overview of the Water Authority as a whole.

Item 7 – Public Comment

Public comments received were sent to the TCAC members via email before the meeting.

Item 8 – Adjournment

Vice Chair Ron Schwarzwaldar adjourned the meeting at 5:23 PM.