

Albuquerque Bernalillo County Water Authority

Albuquerque/Bernalillo County Government Center One Civic Plaza Albuquerque, NM 87102

Legislation Details (With Text)

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Network and Hardware Support Services

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C-12-12

Approving Agreement with INX, LLC a wholly-owned Subsidiary of Presidio Networked Solutions for Network and Hardware Support Services

SUMMARY:

During Fiscal Year 2012, the Water Authority had a network overview performed on its entire network for both voice and data. The findings showed that improvements were needed in the network infrastructure. These improvements are needed to ensure the network is reliable for the Water Authority's strategic plans regarding software, voice, and video communications.

In order to implement the network improvements, the Water Authority wishes to enter into an agreement with INX, LLC to provide network services. The Water Authority is using an existing State Purchasing Agreement for this contract. The Water Authority will contract with INX until the State Purchasing Agreement expires or is renewed. If the agreement is renewed, the Water Authority is authorized by the Board to renew our agreement if mutually agreed upon by INX and the Water Authority. The initial agreement will terminate on December 31, 2013.

FISCAL IMPACT:

The cost of this agreement is estimated to be \$150,000 annually. The Water Authority has budgeted the capital and operating resources to cover this agreement. The expense will be revenue neutral since the Water Authority will not be contracting with the City for such services in the future.

COMMENTS:

As a result of the Water Authority's reliance on all types of electronic media used for data gathering, transmission and usage as well as voice and video communications, it is imperative that the resources linking this media, the network, be fully operational and properly maintained to insure that there is no or limited interruption of network services. Having a contract in place to insure rapid response to network issues and problems is essential. In addition, with the implementation of the

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new ERP system, schedule to begin in July, all data processing will be cloud based, hosted by the vendor, and accessed over the network.