



Albuquerque Bernalillo County Water Authority

Albuquerque/Bernalillo
County
Government Center
One Civic Plaza
Albuquerque, NM 87102

Legislation Details (With Text)

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5/20/2015	1	Albuquerque Bernalillo County Water Utility Authority	Passed	Pass

ALBUQUERQUE BERNALILLO COUNTY WATER UTILITY AUTHORITY

BILL NO. R-15-12

RESOLUTION

Authorizing a Two-Year Pilot Educational Component as an Alternative to Water Waste Enforcement Fines.

WHEREAS, the Water Authority has had a Water Waste Enforcement Ordinance (O-09-4) since 1995; and

WHEREAS, water use in the Water Authority service area has been reduced from 251 gallons per person per day in 1995 to 134 gallons per person per day in 2014; and

WHEREAS, residential customers have reduced their water use 55 percent since 1995; and

WHEREAS, education programs have proven to be very effective in reducing water use throughout the service area and have been appreciated by customers; and

WHEREAS, during the FY14 Customer Conversation meetings, support for an educational/warning system received high approval ratings; and

WHEREAS, water waste enforcement is resource intensive, both in terms of staff time and use

of vehicles, equipment and fuel and can be very intrusive to customers.

BE IT RESOLVED BY THE WATER AUTHORITY:

Section 1. Beginning June 1, 2015, the Water Authority will begin use of an educational warning system for residential water waste enforcement:

A. For the first report of residential water waste an informational post card will be mailed to the address where the waste was reported stating that waste was reported and requesting the customer to inspect their system to resolve the problem and providing them with Water Authority contact information.

B. For the second report of residential water waste an informational post card will be mailed to the address where the waste was reported stating that this is the second report of water waste and offering the customer assistance from Water Authority staff to identify the source of the problem.

C. For the third report of residential water waste, Water Use Compliance staff shall conduct an inspection and proceed with enforcement of the Water Waste Ordinance as appropriate.

D. At the end of the 2016 irrigation season, an evaluation will be completed and a report will be provided to the Board to determine if the education in lieu of fines should be continued.

