

Albuquerque Bernalillo County Water Authority

Albuquerque/Bernalillo County Government Center One Civic Plaza Albuquerque, NM 87102

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System Upgrade

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Approving Supplemental Agreement with EMA Inc., in Relation to the Asset Management/Maximo System Upgrade

The Albuquerque Bernalillo County Water Utility Authority is currently undergoing an Enterprise Asset Management System (Maximo) upgrade that includes a technical upgrade of Maximo from version 6.25 to version 7.6. The upgrade also includes Business Process Improvement initiatives within the core Operations and Maintenance groups including Water Lines/Field Distribution, Groundwater, Surface Water Treatment Plant, Southside Reclamation Plant, Collections, and the Warehouse.

The Water Authority's ISD Division is recommending additional funding to be allocated to the project to enhance Business Process Improvement initiatives and system maintenance. This funding will cover Professional and Technical services to support; continued support of the current version of Maximo, along with furthering Change Management initiatives, streamlining user interfaces and utilization of workflows, inclusion of Koterra fields for insurance claims, additional reporting to assist the Capital Implementation Program (CIP) decade plan, additional resources to train end-users on the features and functions of 7.6, and post go-live support. The project is currently scheduled to go-live on September 12, 2017.

EMA Inc. is the vendor that was selected via RFP number P2015000005 to upgrade and enhance our usage of Maximo and build out the Water Authority's Asset Management plan. EMA has done an outstanding job leading us through the first phases of the upgrade and Business Process Improvement initiatives. In order to meet our identified goals and objectives of the project, the additional funding is necessary.

FISCAL IMPACT:

The cost of this proposed agreement is: \$329,600 plus applicable taxes and will be split between Fiscal year 2017 and Fiscal year 2018.

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Fiscal Year 2017: \$123,000 Fiscal Year 2018: \$176,000 Travel and Expenses: \$30,600

The Water Authority has budgeted the CIP funds to cover this agreement.